

Ride Weather Cancellation Policy

1/16/18

The Ride Program may cancel transportation services as a result of severe weather conditions posing a significant safety risk for Ride passengers and drivers. Events such as severe snow or ice storms, hurricanes, flooding, etc., could result in service cancellations. In accordance with federal regulations, RIPTA ADA service will operate whenever possible in conjunction with RIPTA fixed route services.

Decisions to cancel service will be based on the best available weather information and travel advisories for Rhode Island as issued by the National Weather service (www.weather.gov). Ride transportation will only be cancelled when severe storm conditions jeopardize any reasonable expectation of safe travel.

If Ride service is cancelled messages will be posted on the RIPTA website and announcements placed on local TV and radio stations. Every effort will be made to notify the appropriate agencies.

In the event of a general State of Emergency declaration by the Governor all Ride services may be cancelled.

Ride Weather Cancellation Procedure

1/16/18

1. Storm forecasts from the National Weather service (weather.gov) that include severe weather travel warnings, may result in Ride's cancellation of passenger transportation. Decisions will be based in the interest of passenger and driver safety. Weather events could include severe snow or ice storms, hurricanes, flooding, etc.
2. If Ride service is cancelled messages will be posted on the RIPTA website and announcements placed on local TV and radio stations. Every effort will be made to notify the appropriate agencies.
3. In accordance with federal regulations, RIPTA ADA service will attempt to operate in conjunction with RIPTA fixed route service availability.
4. In the event of a general State of Emergency declaration by the Governor all Ride services may be cancelled.