

# **COMMUTER** resource **RI**



As advocates for practical and earth friendly commuting options, we work to change the way Rhode Islanders think about their transit choices. Our work helps the public save on fuel costs, parking expenses and time by encouraging the use of convenient and safe methods of travel as environmentally conscious alternatives to driving alone.

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Save lots by driving less! Not only can carpooling save money, but it can save you the stress of a commute, and reduce air pollution and traffic by keeping extra cars off the road. You can even read, relax or work while commuting and you'll get to know the people you ride with better. It's a great way to ride!



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## NuRide / discounted downtown parking

NuRide makes carpool matching quick, easy, safe and secure. Commuter Resource Rhode Island (CRRI) has partnered with NuRide to offer rewards to Rhode Island residents who want to reduce their carbon footprint.

NuRide is the nation's largest commuter rewards program and it was developed to encourage people to choose healthier and greener transportation options. NuRide is a free service and is supported by sponsors who provide special offers to NuRide members for taking greener trips and reducing global warming, traffic congestion and energy consumption. From riding RIPTA or taking the train, to walking, carpooling, biking, and even telecommuting, this program offers individuals the opportunity to receive points that can be accumulated and then redeemed for retail discounts. restaurant coupons, and tickets to shows and attractions.

#### NURIDE PARTICIPANTS EARN MULTIPLE BENEFITS BY JOINING THE PROGRAM

- Save money on transportation costs
- Find a carpool match
- Cut greenhouse gas emissions
- Trim carbon footprint
- Reduce traffic congestion in the community or the worksite
- Get rewards for tracking a green trip

To participate, go to ripta.com/commuter-resource and join for free!

## DISCOUNTED DOWNTOWN PARKING

Carpool to Providence and save big on secure indoor parking at Providence Place.
Register at the Laz Parking office on Level D Stateside (near garage exit) at Providence Place or call 270-4421.
For more information visit: ripta.com/commuter-resource



## emergency **RIDE HOME**

Emergency Ride Home gives free taxi rides home to carpoolers in case they become stranded or have an emergency. Registered carpoolers are provided two emergency rides home per year by taxi, free of charge (up to \$100).



## EMERGENCY RIDE HOME HELPS CARPOOLERS WITH:

- Personal or family emergency or illness
- Mandatory unscheduled overtime
- Unexpected early departure of carpool partner

## EMERGENCY RIDE HOME IS NOT TO BE USED FOR:

- Rides to work
- Pre-scheduled appointments, such as doctor's visits
- Inclement weather, weather inconveniences or unexpected acts of nature

- Planned overtime
- Business related travel
- Trips to the hospital in place of ambulance service

## EMERGENCY RIDE HOME IS EASY TO USE!

- Choose a taxi service from our preferred list
- Fill out voucher
- Present voucher to taxi driver
- The taxicab driver must complete the rest of the voucher — keep the bottom copy for your records
- Stop at daycare, if needed
- Go home!

# PARTICIPATING TAXI SERVICE PROVIDERS FOR EMERGENCY RIDE HOME:

It is important that you choose a provider who offers convenient service to your worksite location to ensure a timely pick-up.

Visit us online at ripta.com/commuter-resource and find out which taxi service is most convenient for you!

## school **POOL**

School pool is a free service that provides busy parents with a secure and reliable network of families who are interested in sharing the responsibilities of the school day commute.

Cooperating with other families saves on gas money, time, and the stress of getting kids to school and extracurricular activities on time. It's also a great way to set a good example for children to see parents working together not only to save time and money,

but preserve our environment by keeping extra cars off the road.

With this in mind, Commuter Resource of Rhode Island has created School Pool in cooperation with participating schools.

This free service helps parents identify other parents who want to share the duties of driving their children to school and after-school activities. Whether parents are looking for an everyday arrangement, or just want a list of parents to call for occasional, emergency

or extra curricular situations, the School Pool network is a great resource!

#### HOW IT WORKS: It's as easy as 1, 2, 3!

- 1. Go to your school website, click on the School Pool link, and become a member. The process will automatically walk you through setting up your ride to your child's school.
- 2. You will be blocked from viewing other rides until you have been approved by your school (usually within 48 hours). Upon approval, you can then return and

- view potential matches.
- 3. Once you find a match, use the built-in email feature to contact them.

#### ALTERNETRIDES IS AN AUTOMATED WEB-BASED RIDE-MATCHING SERVICE USED BY SCHOOLS SUCH AS:

- La Salle Academy
- The Prout School
- Bishop Hendricken
- Wheeler School
- Lincoln School

Let RIPTA do the driving! Taking transit is a great way to commute, and it's a relaxing, economical and earth friendly way to travel. Whatever transit option you choose, we can help you by providing maps, schedules, and trip planning assistance. Its time to rethink your ride!



## U-PASS

Funded by participating colleges and universities, the University Pass Program (U-Pass), allows students at participating schools to get reduced fare transit. Students can ride using their student ID or purchase reduced fare products on campus, depending on the school.

## **CURRENT PARTICIPATING INSTITUTIONS INCLUDE:**

- Brown University
- Bryant University
- Community College of Rhode Island
- Johnson & Wales University
- Providence College
- Rhode Island College
- Rhode Island School of Design
- Salve Regina University
- University of Rhode Island

For more info, call.

Commuter Resource RI at
401-784-9575 or go online at:
ripta.com/commuter-resource

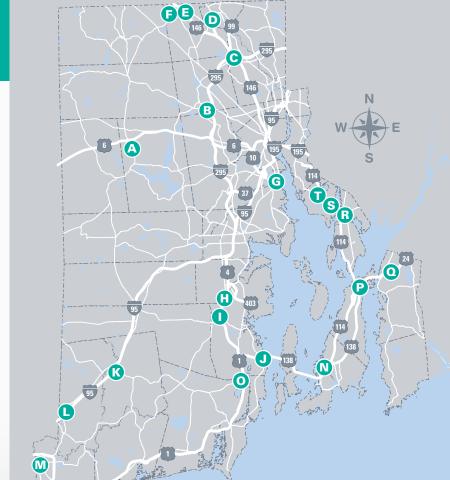


## PARK-N-RIDE

Park-n-Rides are strategically located parking lots, either privately or state owned, that are free of charge to anyone who parks a vehicle and commutes by transit or in a carpool. Please note that these lots are unattended, so be sure your vehicle and belongings are secure.

For Park-n-Ride service to Providence schedule information, call RIPTA at 401-781-9400

Or visit: RIPTA.COM/COMMUTER-RESOURCE



# key park-n-ride locations

- A SCITUATE: 10X at Chopmist Hill Fire Station
- B ROUTE 44/PUTNAM PIKE: 9X at Commerce St Rite-Aid Lot
- at Lincoln Mall
- **D** WOONSOCKET: 59X at Park Square Board on Park Ave
- E NORTH SMITHFIELD: 59X at Branch Village, Great Rd at Branch Ave
- F NORTH SMITHFIELD: 59X at Brigidos Market, Victory Highway and North Main St
- G WARWICK: 12X at Rte 117 & I-95

- H EAST GREENWICH: 65X, 66 at Routes 2 & 4 near South Rd
- NORTH KINGSTOWN: 65X, 66 at Routes 2 & 102
- J NORTH KINGSTOWN: 14 at Routes 138 & 1A
- RICHMOND: 95X at Exit 3, Route 138 & I-95
- **L** HOPKINTON: 95X at Exit 1, Route 3 & I-95
- WESTERLY AMTRAK STATION: 95X at Railroad Ave & Rte 3
- NEWPORT GATEWAY CENTER: 60, 61X at America's Cup Ave & Bridge St

- O SOUTH KINGSTOWN: 65X
  Wakefield Mall on Old Tower Hill
  Rd at Routes 138 & 1
- PORTSMOUTH: 60, 61X on Boyd Ln, south of Rte 24
- o TIVERTON: 61X at Fish Rd & Rte 24
- R WARREN: 60, 61X on Franklin near Main St
- S POLICE COVE: 60, 61X at Police Cove Park, County Rd & Mathewson Rd
- at White Church County Rd

### **eco-Pass**

Eco-Pass is an annual pass that provides unlimited bus, trolley, and flex route transportation service. It's a way for employers to offer their employees a reduced cost transit benefit.

#### **EMPLOYEES**

The pass is a smart card that lets your employer subsidize your transit use per ride. There's no need to pick up fare every month as your card is automatically loaded. To encourage more employers to participate in the Eco-Pass program,

we offer several incentives.

When 10 or more employees are enrolled, we offer a reduced fare rate, the ability to distribute as many cards as they want, and payment only for rides taken.

Any size company can participate and CRRI provides on-site events and one-on-one trip planning for employees.

#### **EMPLOYERS**

We encourage you to offer your employees a reduced transit cost benefit by offering them Eco-Passes—electronic smart cards for use on RIPTA routes.

#### **ECO-PASS CAN:**

- Reduce demand for employer provided parking
- Reduce costs associated with providing leased parking
- Allow flexibility to convert employee provided parking into customer parking
- Fulfill corporate "Green" initiatives
- Reduce payroll taxes via pre-tax transit benefit

Eco-Passes are a simple way for you to offer your employees a benefit that has a positive impact on both the



environment and your bottom line. Employers pay a reduced fare rate, distribute as many cards as they want, and pay only for the rides taken. There are no implementation costs, and administrative assistance and technical support are free. A representative from CRRI will come and speak to your group about the program and how it works and will also help your employees with one-on-one trip planning.

# pre-tax **BENEFIT**

Did you know that the federal tax code allows tax-free transportation fringe benefits of up to \$130 per month per employee for transit expenses?

#### **HOW IT WORKS**

Employers can either pay the cost of the tax-free transportation fringe benefit, allowing employees to reserve income on a pre-tax basis to cover the cost, or share the cost between employer and employee.

Providing commuter tax benefits to employees can save payroll taxes for employers since the value of the benefit paid to employees is considered a tax-free transportation fringe benefit, and not wage or salary compensation, so payroll taxes do not apply.

Employers can set up their own accounting procedures, or use a third-party administrator to supply this tax-free benefit. They can also provide up to \$130 a month to their employees as a tax-free benefit to commute by transit, pay the

commuting cost, or allow employees to use their own salary on a pre-tax basis to purchase transit or other services.

Wageworks and Commuter Checks are two popular programs used by Rhode Island employers to offer these benefits.







# parking **cash-out**

State law requires that employers who provide subsidized parking for their employees must offer a free RIPTA transit pass in lieu of a parking space. This law is called the parking cash-out program. The intent of the law is to reduce vehicle commute trips and emissions by offering employees the option of "cashing out" their subsidized parking spaces and taking transit to work for free.

# PARKING CASH-OUT APPLIES TO EMPLOYERS WHO MEET THE FOLLOWING CRITERIA:

- Located within 1/4 of a mile of a RIPTA bus line
- Have 50 or more employees
- Have leased parking
- Subsidize employee parking by paying the cost and allowing the employee free or reduced-rate parking



#### PARKING CASH-OUT HAS MANY BENEFITS FOR BOTH EMPLOYERS AND EMPLOYEES ALIKE. FOR EMPLOYERS, IT CAN:

- Reduce the demand for employee parking
- Reduce costs associated with leased parking (a transit pass is frequently a less expensive benefit than a parking space)
- Allow for flexibility to convert employee parking to customer parking
- Reduce traffic on local roadways

 Create good public relations with employees and the community

### THE BENEFITS FOR EMPLOYEES INCLUDE:

- Saving money on gas
- Free RIPTA transit passes for those who give up their parking spot
- Relief from the stress of driving in traffic
- Free time on the bus to read, relax or even get some work done



## out of state **BUSES**

Not only your center for RIPTA service, Kennedy Plaza can connect you to convenient and affordable bus options that extend beyond Rhode Island.

#### **PETER PAN**

Offering service throughout the Northeast, Peter Pan has three convenient stops. The main terminal is located at One Bonanza Way in Providence, but it also stops at Kennedy Plaza and T.F. Green Airport in Warwick.

#### **GREYHOUND**

Travelers can catch a Greyhound bus at Kennedy Plaza and travel to a variety of destinations across North America.

#### **MEGABUS**

The low-cost Megabus offers three daily departures express to New York from its arrival location at the corner of Fountain Street and Eddy Street in Providence.

### **COMMUTER RAIL**

Trains are a fantastic way to get around! There are so many places to hop on, it's easy to get where you're going while you also enjoy a little time to relax. The train will get you there in no time. And remember, RIPTA can connect you to the train.

**MBTA** 

Massachusetts Bay Transit Authority encompasses commuter rail, subway, bus and boat services in the greater Boston area. You can take the MBTA commuter rail on the Providence/Stoughton line from several locations in Rhode Island.

PROVIDENCE STATION 100 Gaspee Street, Providence, RI

In the heart of downtown Providence, over 2000 commuters take the MBTA from Providence Station towards Boston each weekday. The station offers Amtrak service, a coffee shop, and a gift shop as well.

T.F. GREEN / INTERLINK 700 Jefferson Blvd, Warwick, RI

Located off I-95, the InterLink transportation hub and commuter parking garage is directly connected to T.F. Green Airport. It connects planes, commuter trains, cars and buses.

WICKFORD JUNCTION 1011 Ten Rod Road North Kingstown, RI

The south terminal of the MBTA Providence/Stoughton line, Wickford Junction is a comfortable place to catch a



train and has a large parking garage for MBTA riders. It's connected to a shopping plaza and is close to Wickford Village, Newport and beaches.

KINGSTON STATION 1 Railroad Avenue West Kingston, RI

Kingston Station is part Amtrak depot and part railway museum. It has 9 daily Northeast Regional trains running in each direction. It also offers connecting service to the Martha's Vineyard ferry.

For more info visit: mbta.com (schedules are subject to change)



Thinking about alternative ways to get around doesn't always have to involve considering public transportation. You can choose to walk or bike to work, or use car sharing services like ZipCar. There are many different ways to save on stress, time and money while also protecting the environment. It just takes a little creativity and a willingness to try something new.

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### **ALTERNATIVE**

#### **BIKE-TO-WORK**

The Bicycle Commuter Act allows employers to offer a fringe benefit of \$20 per month for employees who bike to work. The benefit goes toward the purchase of a bicycle and any associated improvement, repair or storage costs. You can even combine biking to work with taking the bus with our Rack-n-Ride.

#### **RACK-N-RIDE**

All RIPTA's buses are equipped with bike racks.
You can take the bus one way,

part of the way, or just to get out of bad weather. The bike racks are free and easy to use:

- 1. Pull down to release the folded bike rack. You only need one hand to pull the rack down.
- 2. Lift your bike onto the rack, fitting wheels into the slots. Each slot is labeled for front and rear wheels. If a bike is already in the rack, load yours in the other slot, facing the opposite direction.
- 3. Raise and release the spring-loaded support arm over the top of the front tire.

Make sure the support arm is resting on the tire and not on the fender or frame.

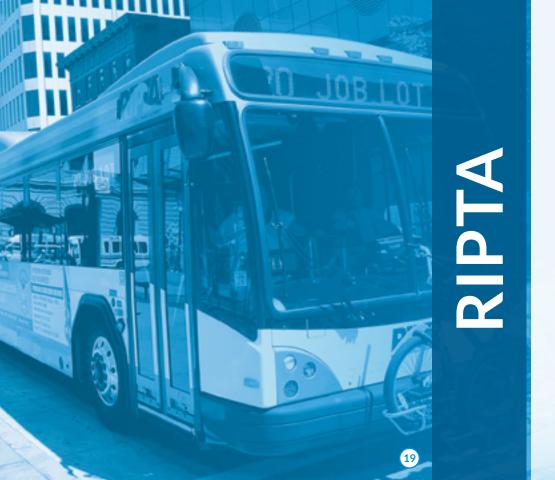
For safety reasons, the bus driver cannot help you load or unload your bike. Make sure the driver knows you are loading or unloading a bike because they may not be able to see you.

#### WALKING

All you need is your own two feet! If the distance between where you work and where you live allows for it, walking to work is an overwhelmingly positive alternative to driving. Not only will it give you an opportunity to get some exercise and clear your mind before and after work, but it's the most economical and environmentally friendly way to commute of all.

#### **ZIPCAR**

Car sharing is a great alternative to car rental and car ownership. ZipCar can be used by the hour or by the day. Learn more at zipcar.com.



**RIPTA and Commuter Resource** Rhode Island (CRRI) are partners in helping Rhode Islanders get around the state while saving time, money and the environment. CRRI is dedicated to helping travelers navigate RIPTA services as well as providing guidance for using other commuting alternatives.

We have staff available to come talk to your group or meet with you individually to help explore your commuting options.

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# RIPTA: trip planning

RIPTA buses are an easy, reliable and safe way to travel. Whether you're commuting to work, shopping or visiting a friend, a RIPTA bus is a stress-free, comfortable and economical way to get there.

Call RIPTA at 781-9400 and we will help you determine the best routes to take and get you all the schedule information you need. If you are hearing impaired, call 711 or 800-745-555.

#### **TRIP PLANNER**

Visit ripta.com to find a trip planner and schedule info to help you plan your ride.
You'll also find lots of other helpful resources that can help you determine your best travel options.

#### **BROCHURES**

Bus schedules are available at the RIPTA office at 705 Elmwood Ave. in Providence. You can also pick one up at Kennedy Plaza, the Newport Gateway Center, and the Pawtucket Blackstone Valley Tourism Council.







# RIPTA: fares, passes, & transfers

FARES \$2.00. The cost for a regular service bus ride. Just feed flat, unfolded bills (\$1, \$5, \$10, & \$20 bills only) into the insertion slot, or deposit coins (one at a time into the coin cup). Drivers cannot make change. Change cards are issued by the farebox.

**TRANSFERS . 50 cents, . 25 cents for seniors.** Tell the driver you want a transfer before you pay. They're issued by the farebox and are valid for 2 hours from the time of purchase on any bus.

#### RIPTA REDUCED FARE BUS PASS

Seniors and people with disabilities receive reduced fare during off-peak hours using this pass or their Medicare Card. 1-DAY PASS \$6.00. This pass is valid for unlimited bus and trolley rides on the day you buy it. You can purchase them on board. Before you pay, tell the bus driver you'd like a 1-Day Pass. Then just swipe the card in the swipe slot.

15-RIDE PASS \$26.00. This pass does not expire and is good until it's all used up. It includes transfers and is valid for RIPTA buses and trolleys only. To use a 15-Ride Pass, put it in the insertion slot.

RIPTIKS \$20.00. Package of 10 one-way tickets, including one transfer per trip. To use, put your card in the slot. RIPTIKS do not expire.

MONTHLY PASS \$62.00, and lasts for one calendar month. It is good for unlimited, statewide travel on RIPTA buses, trolleys and FlexService. To use it, swipe it in the slot at the top right of the farebox.

by the farebox with a .25 cent minimum and a \$18.50 maximum balance that is good toward a future ride. It is not redeemable for cash. This card does not expire and is good until it's used up.

**CHILDREN** under five years old **ride free** when accompanied by an adult (limit of three children per adult).

#### **TICKET VENDING MACHINES**

It's fast and easy to purchase RIPTA tickets and passes before you board with Ticket Vending Machines (TVMs) at Kennedy Plaza. Select your ticket type:

- a 2-Hour Unlimited Ride Pass (equals a fare plus transfers)
- a 1-Day Pass
- a 7-Day Pass

Then pay with credit or debit card, and take your ticket! All passes are active immediately upon purchase.

### RIPTA: ADA

#### WHEELCHAIR USE

All RIPTA vehicles comply with the Americans with Disabilities Act and have wheelchair lifts and ramps that can accommodate approximately 600 lbs. Bus operators are trained in the operation of the lifts and can help passengers with disabilities, as well as making stop announcements at key stop locations.

#### **ADA SERVICE**

For people with disabilities that prevent the use of fixed-route buses, RIPTA offers paratransit service through the RIde Program, as required by the Americans with Disabilities Act

(ADA) of 1990. Contact RIde at **461-9760** for an ADA application or with questions about ADA service. ADA paratransit provides door to door service and requires advance reservations. All trips must start and end within ¾ of a mile of a regular RIPTA bus route.

## HOW DO I ARRANGE FOR A RIDE?

Call RIde at **461-9760**. Be prepared with necessary information including you name, the exact address of your starting point and destination, and your appointment time.

#### WHAT'S IT COST?

RIde ADA fare is **\$4.00** each way.

#### WHERE CAN I GO?

- Medical appointments
- Shopping
- Movies
- Hairdresser
- Anywhere you want within the 3/4 mile ADA corridor!

For more information on ADA paratransit service, call 461-9760.





## RIPTA: rules

#### **RULES FOR RIDING**

- Leave front seats open for seniors and people with disabilities.
- Fold strollers and carriages before boarding and don't block the aisle with personal items.
- Smoking, eating and drinking aren't allowed on the bus.
- Audio devices may be used with headphones only.
- Standing is permitted only behind the yellow line.
- Animals are not permitted (except for service animals).
- Weapons, explosives, car batteries, or other flammable liquids are not permitted on RIPTA buses.

- Board the bus through the front doors and exit through the back.
- Always use pedestrian crosswalks, look both ways, and don't block spaces reserved for wheelchairs.
- Always take your personal belongings.
- Never touch abandoned or suspicious packages! Notify the bus driver immediately.
- When you are a block away from your stop, pull the cord to let the driver know that you want to get off.

## RIPTA: contact

**ROUTE & SCHEDULE INFORMATION 401-781-9400** 

**ADMINISTRATION OFFICES 401-784-9500** 

FLEX SERVICE RESERVATIONS 1-877-906-3539 OR (401) 784-9500 EXT 220

**CUSTOMER SERVICE 401-784-9500 EXT 180** 

PHOTO ID OFFICE 401-784-9500 EXT 604

TDD RI RELAY 1-800-745-5555 OR 711

Lost and Found is located at 705 Elmwood Ave. in Providence. Hours of Operation are Monday through Friday from 8AM to 3PM. Call (401) 784-9500, ext. 133.



# Call us today and we'll help you RETHINK YOUR RIDE

401.784.9575 • commuter@ripta.com • ripta.com/commuter-resource





Co-sponsored by the Rhode Island Public Transit Authority, Rhode Island Department of Transportation and funded by the Federal Highway Administration. Commuter Resource Rhode Island is a dedicated team of experts located at RIPTA headquarters who help individuals and groups explore their commuting options.



