

# WHAT IS FLEX?

Flex Service brings a public transportation option to areas that have little or no regular service. Flex Service is unique in that it combines designated bus stops with custom reservation options – all in one service! Passengers have the option of picking up the Flex van at a scheduled stop or choosing their own pick-up or drop off points within the designated Flex Zone.

And even though Flex primarily provides local service within its designated zone, it can connect you to our statewide network.

## How Flex Can Work For You

- Just **board at a scheduled Flex stop\*** or **make a reservation** to be picked up at the curb at any address within your Flex Zone (*please see accompanying map*).
- Once on board, you can request to **get off anywhere in the Flex Zone** – just remember that the Aquidneck Island Flex van operates in the direction indicated on the map. Custom stops will be made in the same direction as the van is traveling.
- If you aren't boarding at a scheduled stop, **make a reservation** by calling **1-877-906-3539** or **401-784-9500, ext. 1220** between 8:30am and 4:30pm, Monday to Friday. If you call during those hours, RIPTA can make a reservation for you as soon as the next morning depending on availability. You cannot make reservations with the driver.

*\*Because of custom stops, the Flex van may arrive at stops up to 10 minutes after the designated time.*

## Traveling Outside Your Flex Zone

To travel outside your Flex Zone it is necessary to connect to fixed-route service. On South Aquidneck Island, the Flex route has scheduled stops at the **Newport Visitors Center** where you can **transfer to regular RIPTA Routes 14, 60, 63, 64 and 67**. The Flex vehicle cannot travel outside its zone.

## 231 Flex Service Overview

The 231 FlexVan makes regularly scheduled stops at

- **Newport Visitors Center**
- Thames / Lee
- Rose / Carroll
- Spring / Lee
- **Newport Visitors Center**
- John Clark Child & Family
- YMCA Valley Rd

**Because of custom stops, the Flex van may arrive at stops up to 10 minutes after the designated time.**

Once on board, you can request to get off anywhere in the Flex Zone. If you aren't boarding at a scheduled stop, **make a reservation** by calling **1-877-906-3539** or **401-784-9500, ext. 1220** between 8:30am and 4:30pm, Monday to Friday. If you call during those hours, RIPTA can make a reservation for you as soon as the next morning depending on availability. You cannot make reservations with the driver.

## RIPTA Cash Fares\*

Full Fare • Tarifa Básica.....	\$2.00
Transfers • Transbordo .....	\$1.00
Day Pass • Pase de día.....	\$6.00
7 Day Pass • Pase de 7 días.....	\$25.00
Monthly Pass • Pase Mensual.....	\$70.00
10 Ride Pass (w/Transfer) •	
Pase de 10 Viajes (con transbordo) .....	\$20.00

*\*Subject to change*

RIPTA offers a **Reduced Fare Bus Pass Program** for Seniors, People with Disabilities, and Medicare Card Holders. Please visit [www.RIPTA.com](http://www.RIPTA.com) for details.

RIPTA ofrece un **Pase de Tarifa Reducida** a los Adultos Mayores, Personas con Discapacidades y cualquier persona con una Tarjeta de Indentificación de Medicare. Para más información, visite [www.RIPTA.com](http://www.RIPTA.com).

## 2019 Holidays

*The 231 Flex will not operate on Sundays or the following Holidays:*

<b>New Year's Day</b> - Tuesday, January 1	<b>Labor Day</b> - Monday, September 2
<b>Dr. Martin Luther King Jr. Day</b> - Monday, January 21	<b>Columbus Day</b> - Monday, October 14
<b>Memorial Day</b> - Monday, May 27	<b>Veterans' Day</b> - Monday, November 11
<b>Independence Day</b> - Thursday, July 4	<b>Thanksgiving Day</b> - Thursday, November 28
<b>Victory Day</b> - Monday, August 12	<b>Christmas Day</b> - Wednesday, December 25

**Bus Information • Para información**  
401-781-9400 • 401-747-3529 TDD • [RIPTA.com](http://RIPTA.com)

# 231

## South Aquidneck Newport/Middletown

FLEX SERVICE

Effective 10/31/2016 • Printed 1/7/2019

## SCHEDULED STOPS

- 1 **NEWPORT VISITORS CENTER**
- 2 Thames St & Lee Ave
- 3 Rose St & Carroll Ave
- 4 Spring St & Lee Ave
- 1 **NEWPORT VISITORS CENTER**
- 5 DHS/John Clarke Child & Family
- 6 YMCA Valley Rd

## FLEX ZONE COVERAGE

**BY REQUEST** serving these and other locations in Newport and Middletown

- Department of Human Services
- Newport City Hall
- Aquidneck Medical
- Stop & Shop
- Newport Green
- Rogers High School
- Middletown High School
- Aquidneck Industrial Park
- Newport Community Mental Health
- Cliff Walk (North End)

## FREQUENCY

Mon-Fri 6:45a-5:12p: every 90 min  
Sat 8:45a-4:45p: every 90 min  
Sun / Holidays **NO SERVICE**  
Custom drop-off upon request  
Custom pick-up w/ advance reservation

## FARES

Single trip: \$2.00  
Transfer: \$1.00 valid for 2 hours  
1 Day Pass: \$6  
7 Day Pass: \$25

## INFO

Log on at  
[RIPTA.COM](http://RIPTA.COM)



RHODE ISLAND PUBLIC TRANSIT AUTHORITY

# 231 South Aquidneck Flex: Newport/Middletown

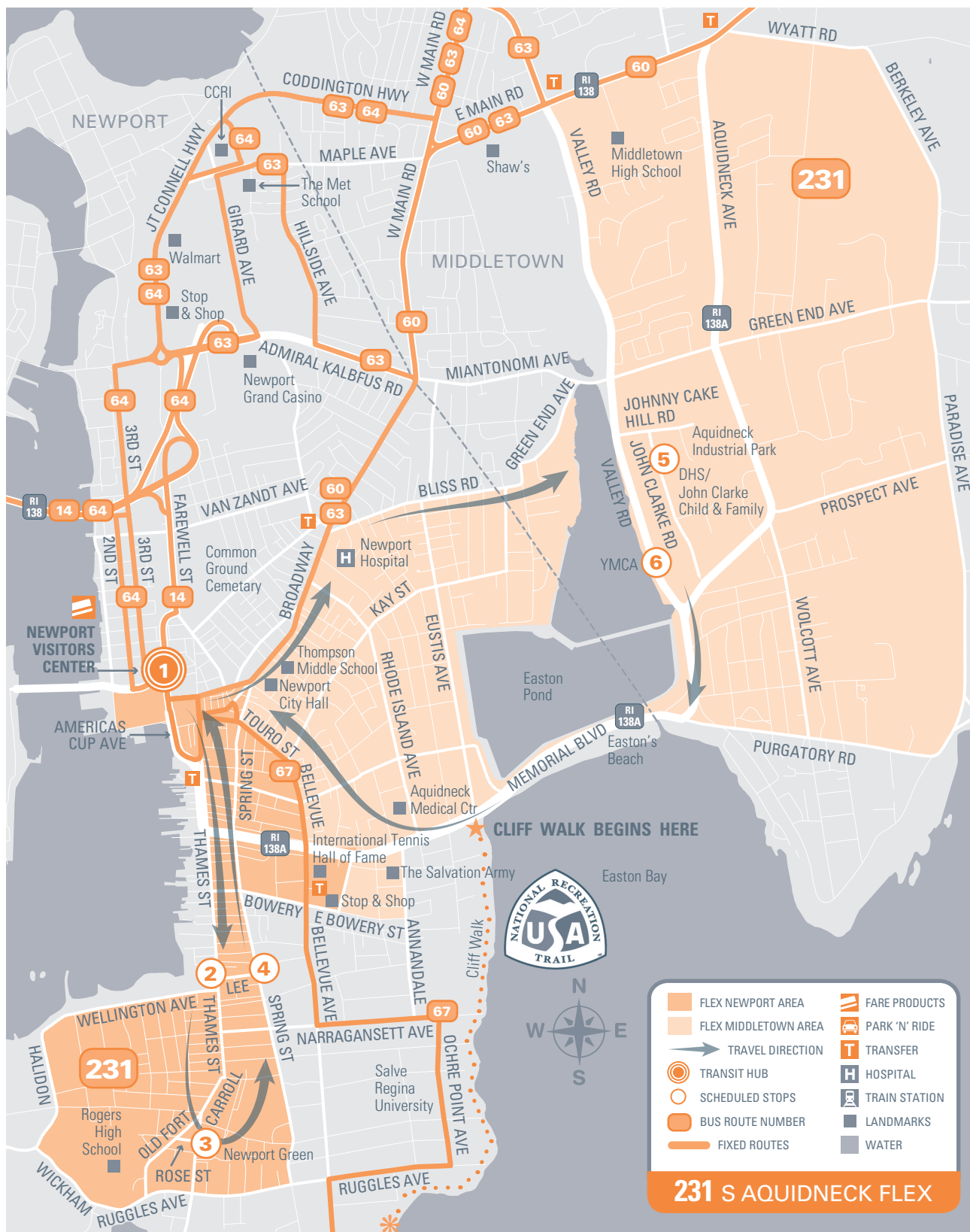
Board at one of the scheduled stops listed below, and request to get off anywhere in the Flex Zone. No reservation is required, just remember that custom stops will be made in the same direction as the van is traveling, as shown on the map.

**Because of custom stops, the Flex van may arrive at stops up to 10 minutes after the designated time.**

If you aren't boarding at a scheduled stop, make a reservation by calling **1-877-906-3539** or **401-784-9500, ext. 1220** between 8:30am and 4:30pm, Monday to Friday. If you call during those hours, RIPTA can make a reservation for you as soon as the next morning depending on availability. You cannot make reservations with the driver.

In addition to the scheduled stops shown here, the 231 South Aquidneck Flex can take you to these and many other convenient locations in Newport and Middletown:

- Department of Human Services
- Newport City Hall
- Aquidneck Medical
- Stop & Shop
- Newport Green
- Rogers High School
- Cliff Walk (North End)
- Newport Community Health Center
- Middletown High School
- Aquidneck Industrial Park
- Salvation Army



## SCHEDULED STOPS

Timepoint	NEWPORT SEGMENT				MIDDLETOWN SEGMENT			NEWPORT VISITORS CENTER	
	NEWPORT VISITORS CENTER	Thames & Lee	Rose & Carroll	Spring & Lee	NEWPORT VISITORS CENTER	DHS/ John Clarke Child & Family	YMCA		
MON - FRI	AM	-	-	6:42	6:47	7:00	7:22	7:24	7:43
		7:57	8:04	8:12	8:17	8:30	8:52	8:54	9:13
		9:27	9:34	9:42	9:47	10:00	10:22	10:24	10:43
		10:57	11:04	11:12	11:17	11:30	11:52	11:54	12:13
	PM	12:27	12:34	12:42	12:47	1:00	1:22	1:24	1:43
		1:57	2:04	2:12	2:17	2:30	2:52	2:54	3:13
		3:27	3:34	3:42	3:47	4:00	4:22	4:24	4:43
		4:57	5:04*	5:12*	-	-	-	-	-

\* Drop-off only.

DRIVER WILL STOP AT CLIFF WALK UPON REQUEST

Timepoint	NEWPORT SEGMENT				MIDDLETOWN SEGMENT			NEWPORT VISITORS CENTER	
	NEWPORT VISITORS CENTER	Thames & Lee	Rose & Carroll	Spring & Lee	NEWPORT VISITORS CENTER	DHS/ John Clarke Child & Family	YMCA		
SAT	AM	-	-	8:42	8:47	9:00	9:22	9:24	9:43
		9:57	10:04	10:12	10:17	10:30	10:52	10:54	11:13
	11:27	11:34	11:42	11:47	12:00	12:22	12:24	12:43	
	PM	12:57	1:04	1:12	1:17	1:30	1:52	1:54	2:13
		2:27	2:34	2:42	2:47	3:00	3:22	3:24	3:43
3:57	4:04	4:12	4:17	4:30	-	-	-		

DRIVER WILL STOP AT CLIFF WALK UPON REQUEST

**SUNDAY / HOLIDAY: No Service**

\*Passengers can pick up Route 67 at the south end of the Cliff Walk, at Bellevue Ave. and Ledge Rd, for return trips to the Newport Visitors Center.