

# WHAT IS FLEX?

Flex Service brings a public transportation option to areas that have little or no regular service. Flex Service is unique in that provides custom reservations RIPTA riders! Passengers can choose their own pick-up or drop off points within the designated Flex Zone.

And even though Flex primarily provides local service within its designated zone, it can connect you to our statewide network.

## How Flex Can Work For You

- **Just make a reservation\*** to be picked up at the curb at any address within your Flex Zone (please see accompanying map). **Make a reservation by calling 1-877-906-3539 or 401-784-9500, ext. 1220.** You cannot make reservations with the driver.
- Once on board, you can request to **get off anywhere in the Flex Zone**—just remember that the Woonsocket Flex van operates in the area indicated on the map. Custom stops will be made in the same direction as the van is traveling.
- Some Flex routes\* **combine normal scheduled stops with the reservation service.** Because of custom stops, the Flex van may arrive at stops up to 10 minutes after the designated time.

*\*Please refer to the map page of this brochure to check if scheduled stops apply to this route and plan accordingly.*

## Traveling Outside Your Flex Zone

To travel outside your Flex Zone it is necessary to connect to fixed-route service. In Woonsocket, you can **transfer to regular RIPTA Routes 54, 87, and 59X.** The Flex vehicle cannot travel outside its zone.

## 281 Flex Service Overview

Once on board, you can request to get off anywhere in the Flex Zone. If you aren't boarding at a scheduled stop, make a reservation by calling **1-877-906-FLEX (3539) or 401-784-9500, ext. 1220** between 8:30am and 4:30pm, Monday to Friday. If you call during those hours, RIPTA can make a reservation for you as soon as the next morning depending on availability. You cannot make reservations with the driver.

## RIPTA Cash Fares\*

Full Fare • Tarifa Básica.....	\$2.00
Transfers • Transbordo .....	\$1.00
Day Pass • Pase de día.....	\$6.00
7 Day Pass • Pase de 7 días.....	\$25.00
Monthly Pass • Pase Mensual.....	\$70.00
10 Ride Pass (w/Transfer) • Pase de 10 Viajes (con transbordo).....	\$20.00

*\*Subject to change*

RIPTA offers a **Reduced Fare Bus Pass Program** for Seniors, People with Disabilities, and Medicare Card Holders. Please visit [www.RIPTA.com](http://www.RIPTA.com) for details.

RIPTA ofrece un **Pase de Tarifa Reducida** a los Adultos Mayores, Personas con Discapacidades y cualquier persona con una Tarjeta de Indentificación de Medicare. Para más información, visite [www.RIPTA.com](http://www.RIPTA.com).

## 2020 Holidays

*The 203 Flex will not operate on Weekends or the following Holidays:*

**New Years Day -**  
Wednesday, January 1

**Dr. Martin Luther King Jr. Day -**  
Monday, January 20

**Memorial Day -**  
Monday, May 25

**Independence Day -**  
Saturday, July 4

**Victory Day -**  
Monday, August 10

**Labor Day -**  
Monday, September 7

**Columbus Day -**  
Monday, October 12

**Veterans' Day -**  
Wednesday, November 11

**Thanksgiving Day -**  
Thursday, November 26

**Christmas Day -**  
Friday, December 25

**Bus Information • Para información**  
401-781-9400 • 401-747-3529 TDD • [RIPTA.com](http://RIPTA.com)

# 281

## Woonsocket

FLEX SERVICE

Effective 01/01/2017 • Printed 01/28/2020

FLEX ZONE  
COVERAGE

**BY REQUEST** serving these and other locations in Woonsocket and North Smithfield

- Super Stop & Shop
- Landmark Medical Center
- Woonsocket High School
- Mt. Saint Charles Academy
- Booth Pond Conservation Area
- River Falls Restaurant
- Walnut Hill Shopping Center



## FREQUENCY

Mon-Fri 6:00am-6:30pm  
Sat / Sun / Holidays NO SERVICE  
Custom drop-off upon request  
Custom pick-up w/ advance reservation

## FARES

Single trip: \$2.00  
1 Day Pass: \$6 • 7 Day Pass: \$25

## INFO

Log on at  
[RIPTA.COM](http://RIPTA.COM)



RHODE ISLAND PUBLIC TRANSIT AUTHORITY



## 281 Woonsocket

Some Flex routes combine normal scheduled stops with the reservation service. Because of custom stops, the Flex van may arrive at stops up to 10 minutes after the designated time. (See below if Scheduled Stops apply to this route).

If you aren't boarding at a scheduled stop, make a reservation by calling **1-877-906-FLEX (3539)** or **401-784-9500, ext. 1220** between 8:30am and 4:30pm, Monday to Friday. If you call during those hours, RIPTA can make a reservation for you as soon as the next morning depending on availability. You cannot make reservations with the driver.

281 Woonsocket Flex can take you to these and many other convenient locations in Woonsocket and North Smithfield:

- Super Stop & Shop
- Landmark Medical Center
- Woonsocket High School
- Mt. Saint Charles Academy
- Booth Pond Conservation Area
- River Falls Restaurant
- Walnut Hill Shopping Center

**NO SCHEDULED STOPS**