FLEX SERVICE

Flex Service is travel on your time and in your neighborhood. Created to provide riders with on-the-spot service, you can use it in 2 ways:

- 1. Board at a Scheduled Flex Stop
- 2. Reserve Your Ride

First Time Using Flex?

We're here to help. Call us at **1-877-906-3539** or **401-784-9500, EXT. 1220**. Or, for deaf or HOH consumers, call **401-222-5300**.

Flex Office Hours:

8:30 AM-4:30 PM, Monday-Friday

Reserved Rides

Call us to reserve a ride. See information panel for phone numbers.

We will pick you up and drop you off at any address within the Flex Zone.

Remember:

- You MUST call 24-hours in advance to reserve a ride for pick-ups and drop-offs.
- Reservations are LIMITED and accepted on a first come, first served basis.
- Flex Drivers CANNOT accept reservations.

Scheduled Flex Stops

Find one of our designated Flex Stops and hop on! If you are within a Flex Zone but cannot reach a designated Flex Stop, please call us at the number above.

Remember:

- Once on board, you can request any destination within that Flex Zone.
- You can board at a Scheduled Stop without a reservation, but if you want to be picked up from where you were dropped off you MUST have made a reservation.

Headed Outside Your Flex Zone?

Flex Vans can connect riders to these areas outside of the Flex Zone by reservation or request, if picked up from a scheduled stop.

Examples in your area:

- Bay Campus: Take RIPTA Route 64 to Bay Campus Monday through Friday
- Down the Line: Take RIPTA Route 66 to Peacedale, Wakefield, Salt Pond Shopping, Rte. 108, Scarborough, Eastward Look, Sand Hill Cove, and Galilee.
- Kingston Railroad Station: Take RIPTA Route 64 or Route 66 to Kingston RR Station.
- **Newport**: Take RIPTA Route 64 to Newport Monday through Saturday.
- Providence: Take RIPTA Route 66 to Kennedy Plaza Monday through Sunday.
- Warwick: Take Route 66 to CCRI Warwick Monday through Friday. Or, transfer at Kennedy Plaza on Weekends

210 URI/KINGSTON FLEX VAN

Regular service available weekdays, weekends and most holidays. Regularly scheduled weekday stops at:

Memorial Union

By request, the 210 Flex Van will serve these and other locations in URI/Kingston:

- South Kingstown Housing Authority*
- South Kingstown Public Safety Complex
- Kingston Free Library
- Ryan Center
- URI Library
- Keaney Gymnasium

*South Kingston Housing Authority is available by RESERVATION ONLY. Riders CANNOT request either stop if getting on at a Scheduled Stop.

Holidays

The 210 Flex will not operate on the following holidays:

- New Year's Day
- Thanksgiving Day
- Christmas Day

RIPTA Cash Fares**

Full Fare • Tarifa Básica.....\$2.00

Children under 5 ride free when accompanied by an adult. Children under 12 years old must be accompanied by an adult.



RIPTA Wave Fares

Available as either a smart card or within the RIPTA app, WAVE is the contactless, convenient way to ride.

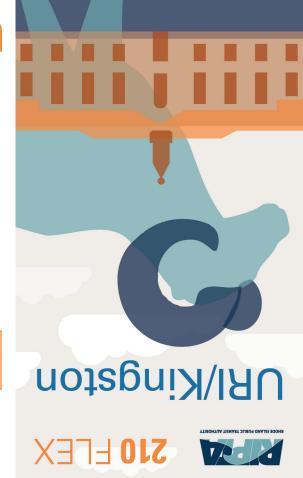
Full Fare • Tarifa Básica

(1 hour of unlimited rides)	. \$2.00
Day Pass • Pase de día	. \$6.00
Monthly Pass • Pase Mensual	\$70.00

Visit RIPTA.com/wave for more information.

RIPTA offers a **Reduced Fare Bus Pass Program** for Seniors, People with Disabilities, and Medicare Card Holders. Please visit www.RIPTA.com for details.

RIPTA ofrece un **Pase de Tarifa Reducida** a los Adultos Mayores, Personas con Discapacidades y cualquier persona con una una Tarjeta de Indentificación de Medicare. Para más información, visite www.RIPTA.com.



INFORMATION

FLEX HOURS OF OPERATION

Monday-Friday, 7:50am-5:00pm Weekend/Holidays*, 10:00am-5:00pm Custom drop-off upon request Custom pick-up w/ advance reservation

*Some restrictions apply



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Follow Us on Twitter Twitter.com/RIPTA_RI



 ${\bf Customer Relations@RIPTA.com}$



RIPTA.com



1-877-906-Flex (3539) 401-784-9500, ext. 1220







401-222-5300 (Deaf/HOH consumers)





RIPTA is fully compliant with the requirements of the Americans with Disabilities Act (ADA)

^{**} Subject to Change

