

## FLEX SERVICE

Flex Service is travel on your time and in your neighborhood. Created to provide riders with on-the-spot service, you can use it in 2 ways:

1. Board at a Scheduled Flex Stop
2. Reserve Your Ride

### First Time Using Flex?

We're here to help. Call us at 1-877-906-3539 or 401-784-9500, EXT. 1220. Or, for deaf or HOH consumers, call 401-222-5300.

#### Flex Office Hours:

8:30 AM–4:30 PM, Monday–Friday

### Reserved Rides

Call us to reserve a ride. See information panel for phone numbers.

We will pick you up and drop you off at any address within the Flex Zone.

#### Remember:

- You MUST call 24-hours in advance to reserve a ride for pick-ups and drop-offs.
- Reservations are LIMITED and accepted on a first come, first served basis.
- Flex Drivers CANNOT accept reservations.

### Scheduled Flex Stops

Find one of our designated Flex Stops and hop on!

If you are within a Flex Zone but cannot reach a designated Flex Stop, please call us at the previously mentioned number.

#### Remember:

- Once on board, you can request any destination within that Flex Zone.
- You can board at a Scheduled Stop without a reservation, but if you want to be picked up from where you were dropped off you **MUST have made a reservation.**

### Headed Outside Your Flex Zone?

At the **Salt Pond Plaza**, riders can transfer to these regular RIPTA routes:

- Route 14: West Bay
- Route 66: URI/Galilee
- Flex Route 204: Westerly



### RIPTA Cash Fares\*

**Full Fare • Tarifa Básica..... \$2.00**

Children under 5 ride free when accompanied by an adult.  
Children under 12 years old must be accompanied by an adult.



### RIPTA Wave Fares

Available as either a smart card or within the RIPTA app, Wave is the contactless, convenient way to ride.

**Full Fare • Tarifa Básica**

(1 hour of unlimited rides)..... **\$2.00**

**Day Pass • Pase de día..... \$6.00**

**Monthly Pass • Pase Mensual..... \$70.00**

Visit [www.ripta.com/wave](http://www.ripta.com/wave) for more information.

RIPTA offers a **Reduced Fare Bus Pass Program** for Seniors, People with Disabilities, and Medicare Card Holders. Please visit [www.ripta.com](http://www.ripta.com) for details.

RIPTA ofrece un **Pase de Tarifa Reducida** a los Adultos Mayores, Personas con Discapacidades y cualquier persona con una una Tarjeta de Indentificación de Medicare. Para más información, visite [www.ripta.com](http://www.ripta.com).

\* Subject to Change

## 203 FLEX VAN

Regularly scheduled stops at 3 convenient locations:

- 1 Salt Pond Plaza
- 2 Wakefield Mall
- 3 Stedman Center

By request, the 203 Flex Van will serve these and other locations in Narragansett and South Kingstown:

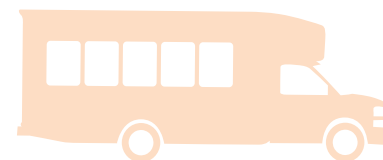
- URI Bay Campus
- Galilee State Pier
- Narragansett Beach
- Narragansett High School
- Narragansett Pier
- South County Hospital
- South County Commons
- South Kingstown High School
- Stop & Shop

**Harbour Island and Great Island** are not included in the Zone, but residents may be picked up at stops near the entrance to these areas.

### Holidays

The 203 Flex will not operate on the following holidays:

- New Year's Day
- Dr. Martin Luther King Jr. Day
- Memorial Day
- Independence Day
- Victory Day
- Labor Day
- Columbus Day
- Veterans Day
- Thanksgiving Day
- Christmas Day



Mar 2021



South Kingstown/  
Narragansett/

203 FLEX



## INFORMATION

### FLEX HOURS OF OPERATION

Monday—Friday 5:45am-6:30pm

Weekends / Holidays: NO SERVICE

Custom drop-off upon request

Custom pick-up with advance reservation



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[facebook.com/RideRIPTA](https://facebook.com/RideRIPTA)



**Follow Us on Twitter**  
[Twitter.com/RIPTA\\_RI](https://twitter.com/RIPTA_RI)



**CustomerRelations@RIPTA.com**



**RIPTA.com**



**1-877-906-Flex (3539)**  
**401-784-9500, ext. 1220**



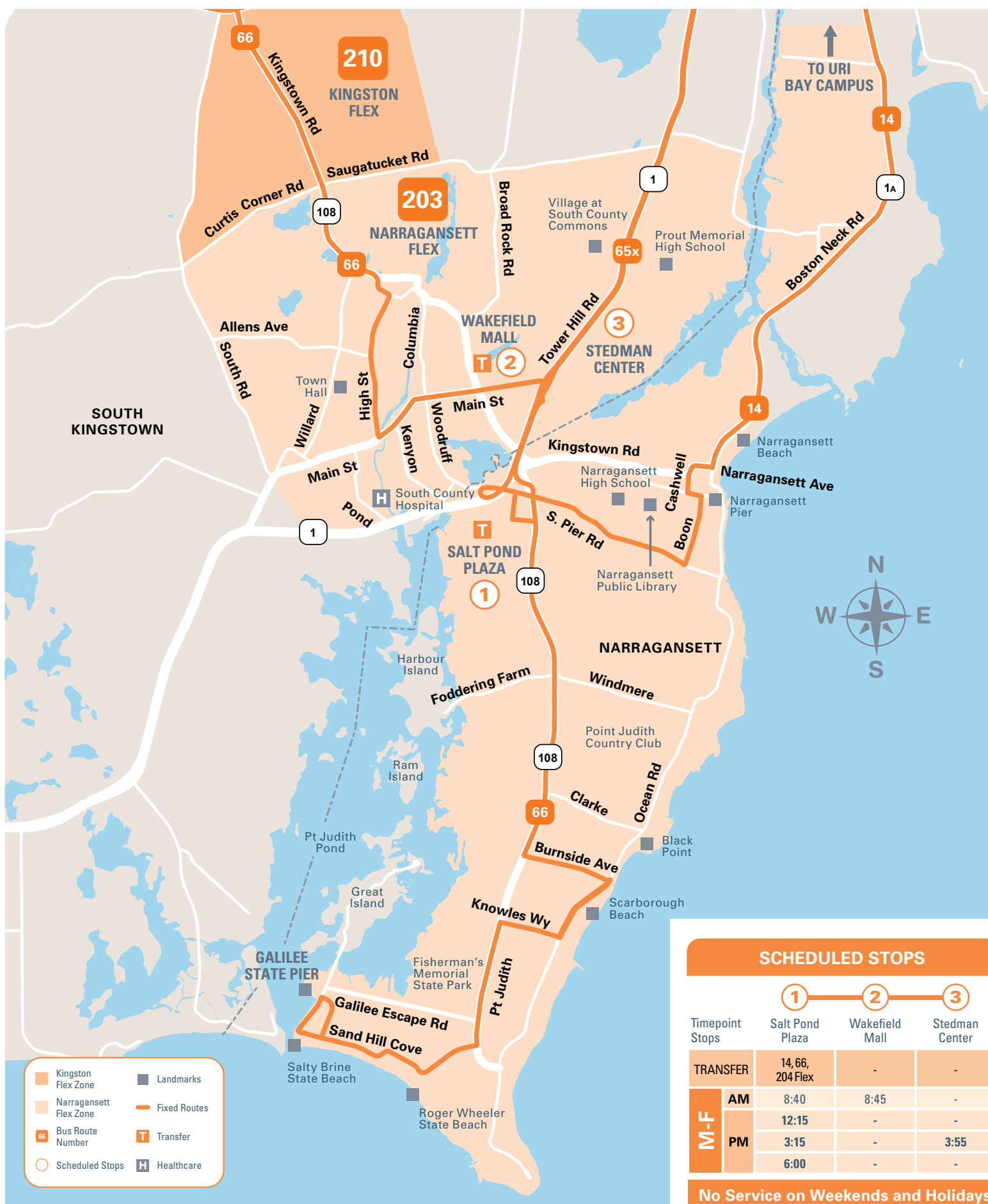
**401-222-5300 (Deaf/HOH consumers)**



**WAVE**



RIPTA is fully compliant with the requirements of the Americans with Disabilities Act (ADA)



- Kingston Flex Zone
- Narragansett Flex Zone
- Bus Route Number
- Scheduled Stops
- Landmarks
- Fixed Routes
- T Transfer
- H Healthcare

### SCHEDULED STOPS

		1	2	3
Timepoint Stops		Salt Pond Plaza	Wakefield Mall	Stedman Center
TRANSFER		14, 66, 204 Flex	-	-
M-F	AM	8:40	8:45	-
		12:15	-	-
	PM	3:15	-	3:55
		6:00	-	-

No Service on Weekends and Holidays