

FLEX SERVICE

Flex Service is travel on your time and in your neighborhood. **Created to provide riders with on-the-spot service, you can use it in 2 ways:**

1. Board at a Scheduled Flex Stop
2. Reserve Your Ride

First Time Using Flex?

We're here to help. Call us at **1-877-906-3539** or **401-784-9500, EXT. 1220**. Or, for deaf or HOH consumers, call **401-222-5300**.

Flex Office Hours:
8:30 AM–4:30 PM, Monday–Friday

Reserved Rides

Call us to reserve a ride. See information panel for phone numbers.

We will pick you up and drop you off at any address within the Flex Zone.

Remember:

- You **MUST** call **24-hours in advance** to reserve a ride for pick-ups and drop-offs.
- Reservations are **LIMITED** and accepted on a first come, first served basis.
- Flex Drivers **CANNOT** accept reservations.

Scheduled Flex Stops

Find one of our designated Flex Stops and hop on!

If you are within a Flex Zone but cannot reach a designated Flex Stop, please call us at the previously mentioned number.

Remember:

- Once on board, you can request any destination within that Flex Zone.
- You can board at a Scheduled Stop without a reservation, but if you want to be picked up from where you were dropped off you **MUST** have made a reservation.



RIPTA Cash Fares*

Full Fare • Tarifa Básica..... \$2.00

Children under 5 ride free when accompanied by an adult.
Children under 12 years old must be accompanied by an adult.



RIPTA Wave Fares

Available as either a smart card or within the RIPTA app, Wave is the contactless, convenient way to ride.

Full Fare • Tarifa Básica
(1 hour of unlimited rides)..... **\$2.00**

Day Pass • Pase de día..... \$6.00

Monthly Pass • Pase Mensual..... \$70.00

Visit RIPTA.com/wave for more information.

RIPTA offers a **Reduced Fare Bus Pass Program** for Seniors, People with Disabilities, and Medicare Card Holders. Please visit www.RIPTA.com for details.

RIPTA ofrece un **Pase de Tarifa Reducida** a los Adultos Mayores, Personas con Discapacidades y cualquier persona con una una Tarjeta de Indentificación de Medicare. Para más información, visite www.RIPTA.com.

* Subject to Change

231 FLEX VAN

Regularly scheduled stops at 6 convenient locations:

- 1 Newport Visitors Center
- 2 Thames St & Lee Ave
- 3 Rose St & Carroll Ave
- 4 Spring St & Lee Ave
- 1 Newport Visitors Center
- 5 John Clarke Child & Family
- 6 YMCA Valley Rd
- 1 Newport Visitors Center

By request, the 231 Flex Van will serve these and other locations in Newport and Middletown:

- Department of Human Services
- Newport City Hall
- Aquidneck Medical
- Stop & Shop
- Newport Green
- Rogers High School
- Middletown High School
- Aquidneck Industrial Park
- Newport Community Mental Health
- Cliff Walk (North End)

Holidays

The 231 Flex will not operate on the following holidays:

- New Year's Day
- Dr. Martin Luther King Jr. Day
- Memorial Day
- Independence Day
- Victory Day
- Labor Day
- Columbus Day
- Veterans Day
- Thanksgiving Day
- Christmas Day



INFORMATION

FLEX HOURS OF OPERATION


Monday—Friday 6:45am-5:12pm: every 90 min
Saturday 8:45am-4:45pm: every 90 min
Sun / Holidays: NO SERVICE
Custom drop-off upon request
Custom pick-up with advance reservation

 **Like Us on Facebook**
facebook.com/RideRIPTA

 **Follow Us on Twitter**
[Twitter.com/RIPTA_RI](https://twitter.com/RIPTA_RI)

 **CustomerRelations@RIPTA.com**

 **RIPTA.com**

 **1-877-906-Flex (3539)**
401-784-9500, ext. 1220

 **401-222-5300 (Deaf/HOH consumers)**



RIPTA is fully compliant with the requirements of the Americans with Disabilities Act (ADA)



SCHEDULED STOPS

Timepoint Stops		1 Newport Visitors Center	2 Thames & Lee	3 Rose & Carroll	4 Spring & Lee
NEWPORT					
TRANSFER		Hub	-	-	-
M-F	AM	-	-	6:42	6:47
		7:57	8:04	8:12	8:17
		9:27	9:34	9:42	9:47
	PM	10:57	11:04	11:12	11:17
		12:27	12:34	12:42	12:47
		1:57	2:04	2:12	2:17
		3:27	3:34	3:42	3:47
		4:57	5:04*	5:12*	-

* Drop-off only.

Timepoint Stops		1 Newport Visitors Center	5 John Clarke Child & Family	6 YMCA	1 Newport Visitors Center
MIDDLETOWN					
TRANSFER		Hub	-	-	Hub
M-F	AM	7:00	7:22	7:24	7:43
		8:30	8:52	8:54	9:13
		10:00	10:22	10:24	10:43
	PM	11:30	11:52	11:54	12:13
		1:00	1:22	1:24	1:43
		2:20	2:52	2:54	3:13
		4:00	4:22	4:24	4:43

Timepoint Stops		1 Newport Visitors Center	2 Thames & Lee	3 Rose & Carroll	4 Spring & Lee
NEWPORT					
TRANSFER		Hub	-	-	-
SAT	AM	-	-	8:42	8:47
		9:57	10:04	10:12	10:17
		11:27	11:34	11:42	11:47
	PM	12:57	1:04	1:12	1:17
		2:27	2:34	2:42	2:47
		3:57	4:04	4:12	4:17

Timepoint Stops		1 Newport Visitors Center	5 John Clarke Child & Family	6 YMCA	1 Newport Visitors Center
MIDDLETOWN					
TRANSFER		Hub	-	-	Hub
SAT	AM	9:00	9:22	9:24	9:43
		10:30	10:52	10:54	11:13
		12:00	12:22	12:24	12:43
	PM	1:30	1:52	1:54	2:13
		3:00	3:22	3:24	3:43
		4:30	-	-	-