

PROPOSED SERVICE CHANGES FALL 2021

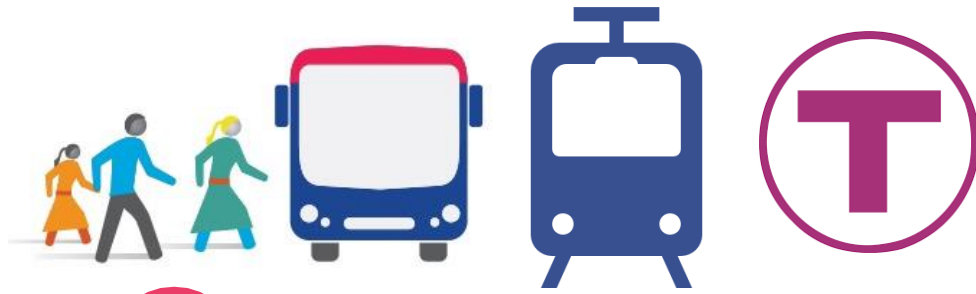


RHODE ISLAND PUBLIC TRANSIT AUTHORITY

West Bay Workshop
May 20, 2021

Welcome

- Introductions
- Big picture overview
- Specific changes for Fall 2021
- Breakout rooms for questions and comments
- Breakout room summary
- Next steps and timeline



Improve existing services



Expand service to new areas



Develop High Capacity Transit



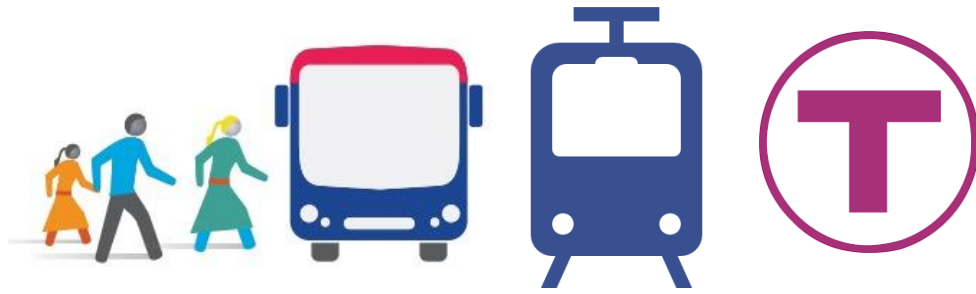
Improve access to transit



Make service easier to use



**Five initiatives
will transform
transit in Rhode
Island**




Improve existing services

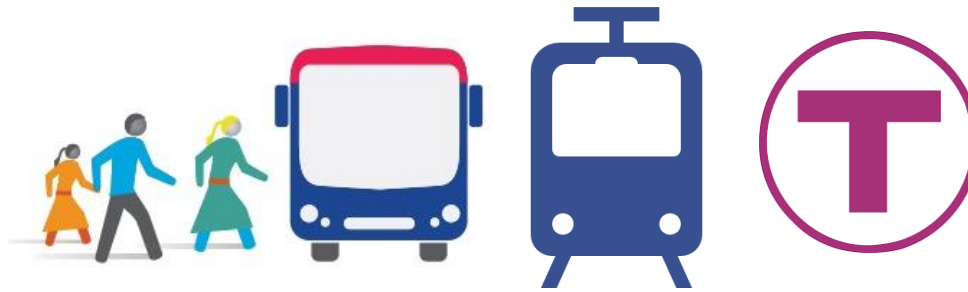
- Improved frequency and span of service, provide better transfer connections
- Transit Priority to make service faster
- Better express bus service
- Flex service improvements
- Faster and more frequent commuter rail

 Expand service to new areas

 Develop High Capacity Transit

 Improve access to transit

 Make service easier to use



Improve existing services



Expand service to new areas

- Planned expansions in the area include
 - Center of New England
 - New England Tech
 - Bald Hill Rd.
- Statewide network of mobility hubs



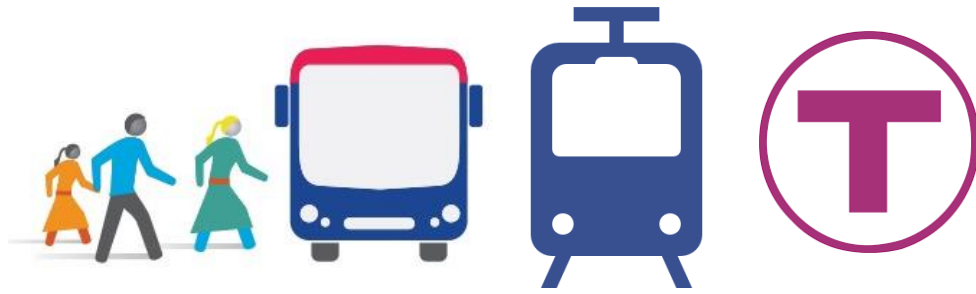
Develop High Capacity Transit



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Make service easier to use



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Expand service to new areas



Develop High Capacity Transit

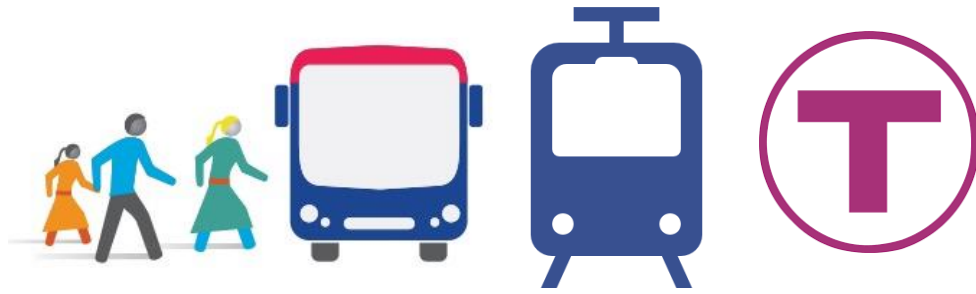
- The Transit Master Plan calls for light rail service and regional rapid routes.



Improve access to transit



Make service easier to use



Improve existing services



Expand service to new areas



Develop High Capacity Transit

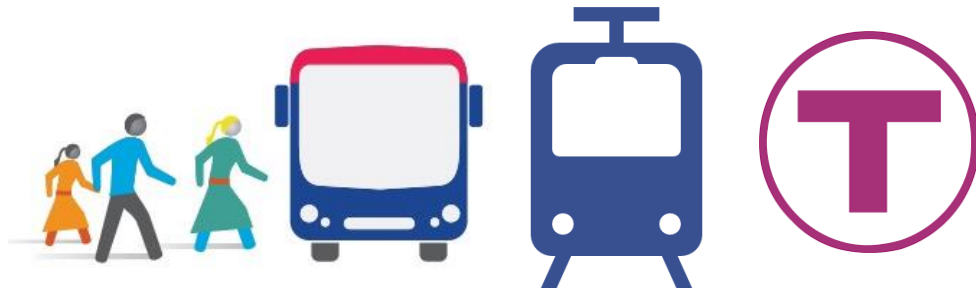


Improve access to transit

- Shelter replacement and expansion program
- Walking/Pedestrian Improvements
- Driving/Park and Ride Lots and Passenger Drop-Off and Pick-up Areas
- Bicycling Improvements



Make service easier to use



Improve existing services



Expand service to new areas




Develop High Capacity Transit



Improve access to transit



Make service easier to use

-  Fare capping/pay as you go
- Better information and signage
- Fare Integration with other regional service providers, such as MBTA & Amtrak
- Mobility as a Service (MaaS)

TRANSIT AT CCRI

PROPOSED IMPROVEMENTS AT CCRI

- At least four bus stops.
- Each bus stop will have the following:
 - a shelter powered by solar panels
 - lighting
 - heating to keep riders warm while waiting in the winter
 - seating
 - real-time information screens
 - wayfinding signs
 - trash cans, etc.
- CCRI has asked for public art to be incorporated into the project.

TRANSIT AT URI

PROPOSED IMPROVEMENTS AT URI

- Will be located in the parking lot near the Ryan Center along Plains Road
- A new building that includes:
 - Restrooms
 - Amenities (seating, wayfinding, real-time information, etc.)
 - Bike racks
 - Public Art
- 5 bus stops
- Technologies being considered:
 - phone charging stations
 - WiFi
 - off-board fare collection
 - solar panels

PROPOSED FALL 2021 CHANGES



Why restructure bus service in the West Bay area?

- West Bay would benefit from **increased frequency, better connections and new service areas**.
- No local **convenient transfer facility** to connect all bus routes.
- Opportunities to significantly **improve access to jobs, schools and shopping** and to provide more predictable schedules.
- CCRI is a **central location** with good highway access, but service is currently limited.
- URI is very interested in supporting **increased transit service** and providing land for a Washington County transit center.

Routes 21, 22 & 30

PROPOSED FALL 2021 CHANGES

Route 21 Reservoir Ave / Garden City / CCRI

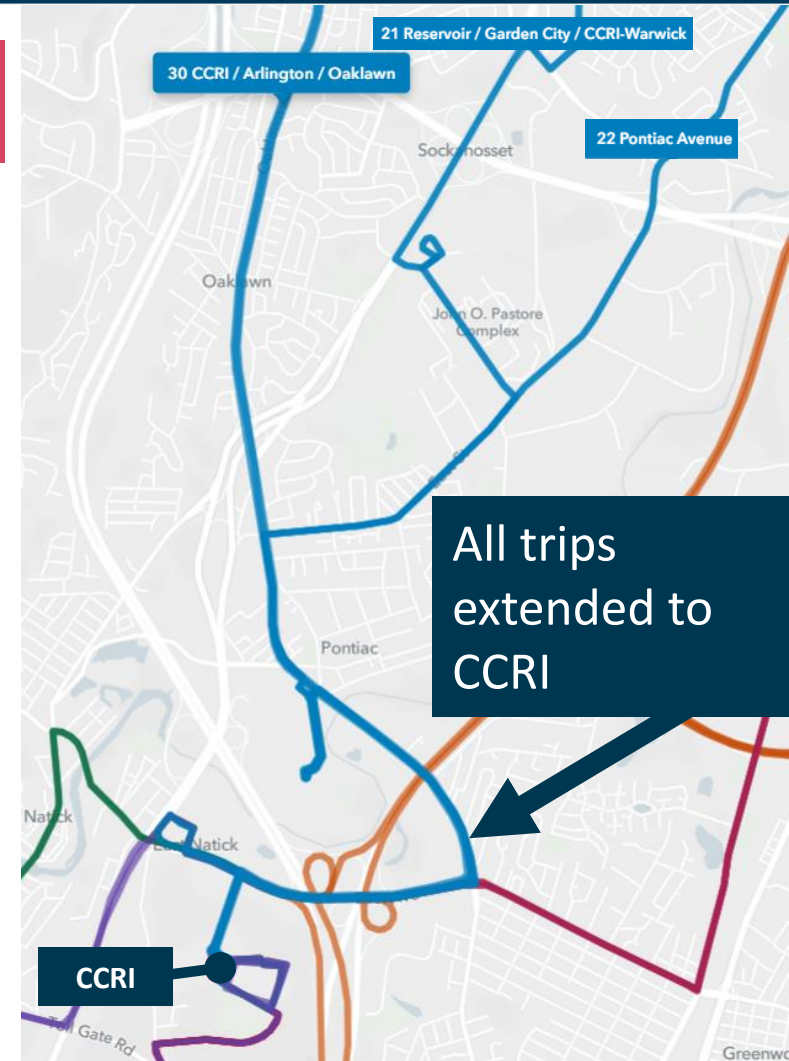
- Sunday service extends to CCRI instead of ending at RI Mall
- Service frequency will not change

Route 22 Pontiac Ave

- All trips extend to CCRI instead of ending at Warwick Mall
- Service frequency will not change

Route 30 Arlington / Oaklawn

- All trips extend to CCRI instead of ending at Warwick Mall.
- Every 50 minutes on weekdays
- Every 40 minutes on Saturdays and Sundays



Routes 21, 22 & 30

WHY THESE CHANGES?

Improved frequency

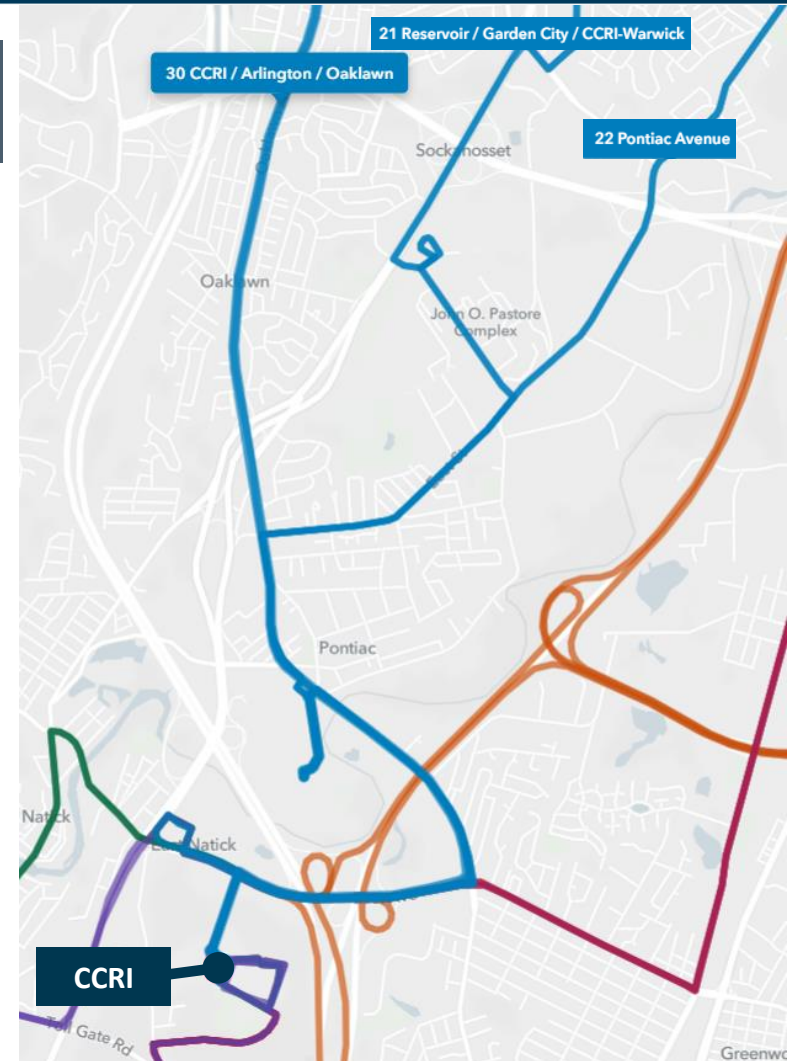
- Extending Routes 22 and 30 to CCRI allows very frequent service between CCRI, Warwick Mall, and Downtown Providence

Better connections

- Extending Routes 22 and 30 to CCRI gives access to regional Routes 14 and 66
- Decreased travel times

Better rider experience

- New shelters, benches, and other new facilities at CCRI



Route 14

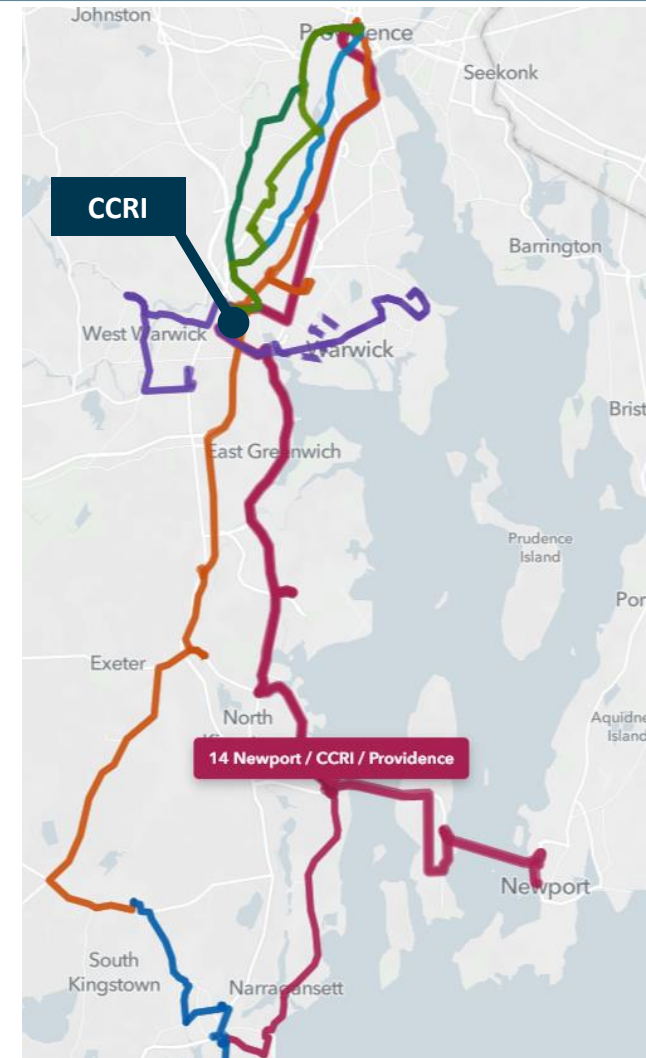
PROPOSED FALL 2021 CHANGES

Weekdays &
Saturdays

Service Every 60 minutes

to these locations:

- **Downtown Providence**
- **Jefferson Blvd.** **New**
(access to TF Green Airport via the Interlink)
- **CCRI Warwick campus** **New** many transfer options
- **Kent Hospital** **New** and **Apponaug**
- **Main St. in East Greenwich**
- **Post Rd., Quonset, and Wickford in North Kingstown**



Route 14

WHY THESE CHANGES?

Adds all-day service to places with limited service today

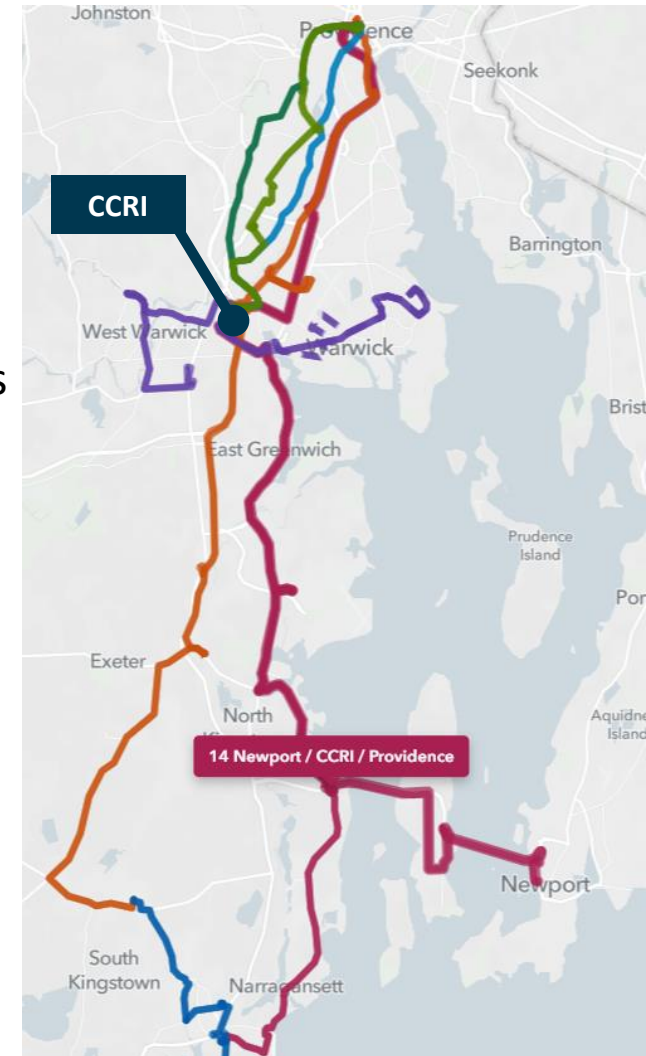
- Serve Jefferson Boulevard (currently served by **8X**)
- Connection to CCRI gives riders better access to more places such as the Warwick Mall, West Warwick, etc. without traveling to downtown Providence

Simplify the route to make it easier to understand

- Reduces number of different paths the route takes from six down to two – to Newport or Narragansett

More connections + more legible service = improved ridership

- Very low ridership compared to similar regional routes
- In 2019, Route 14 carried an average of 14.6 riders/trip



Route 14

FUTURE CHANGES

2022-2024

- Service to **Wickford Junction & Frenchtown Rd.**
Park-n-Ride lots
- **Every 30-minutes** during peak weekday hours
- **Add Sunday service**
- All trips to serve **Newport** (with new service to Narragansett)

Route 8X

PROPOSED FALL 2021 CHANGES

Eliminate 8X and cover with other routes

New Route 14 service on Jefferson Blvd every 60 min

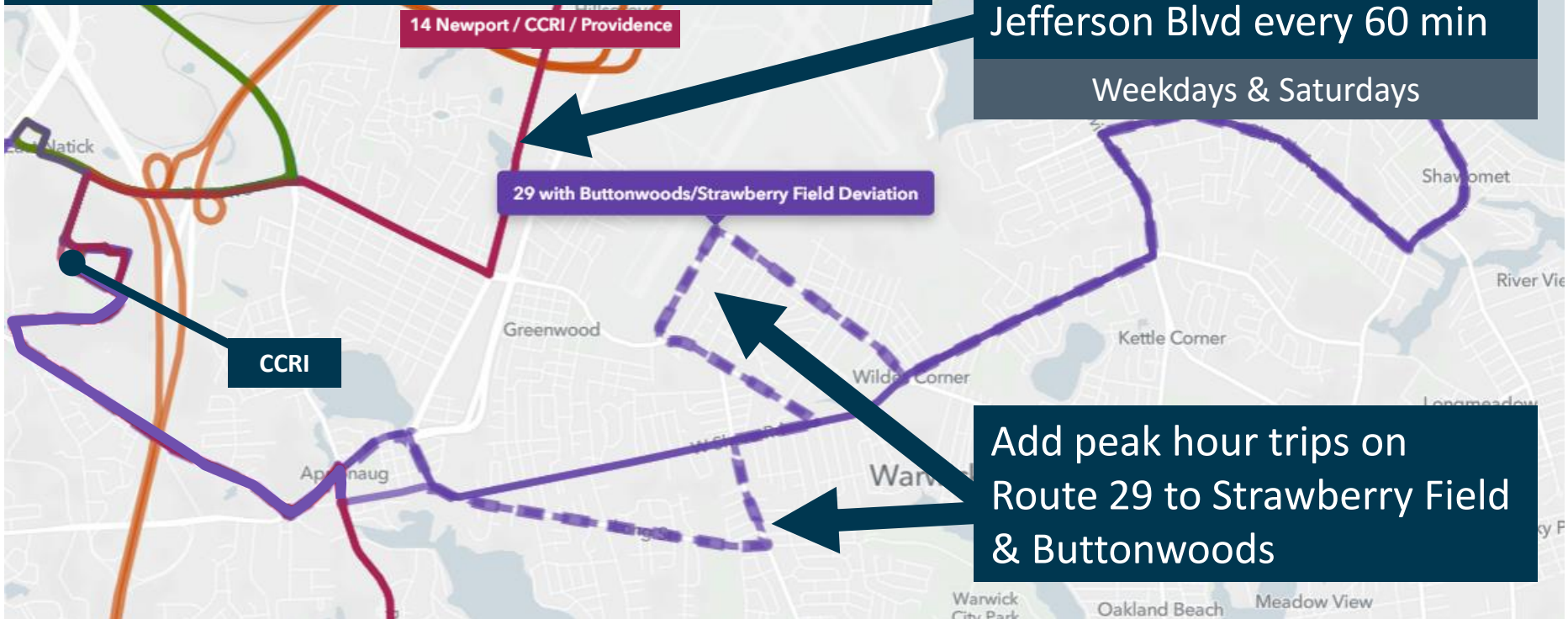
Weekdays & Saturdays

29 with Buttonwoods/Strawberry Field Deviation

Add peak hour trips on Route 29 to Strawberry Field & Buttonwoods

CCRI

14 Newport / CCRI / Providence

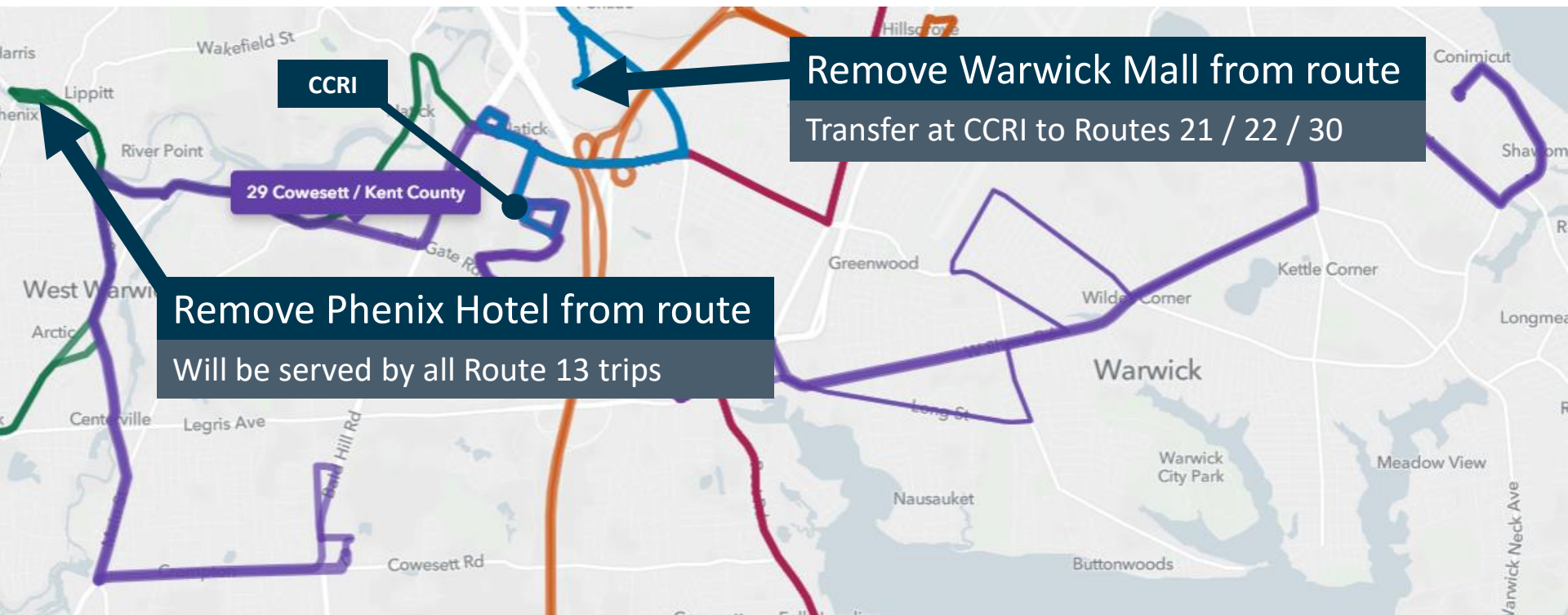


Route 29

PROPOSED FALL 2021 CHANGES

Increase
frequency

Service Every 75 minutes



Remove Phenix Hotel from route
Will be served by all Route 13 trips

Remove Warwick Mall from route
Transfer at CCRI to Routes 21 / 22 / 30

Route 29

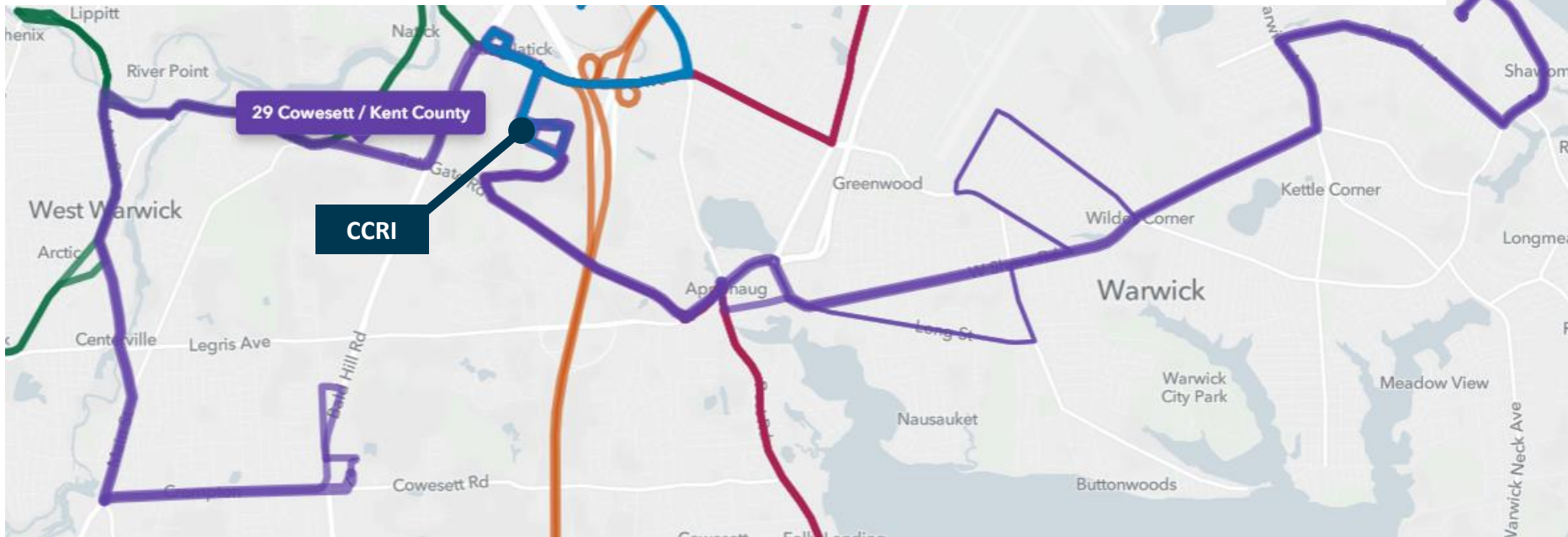
WHY THESE CHANGES?

Reduce overall trip time to increase service frequency

- Making the route more direct reduces the time it takes a bus to run the length of the route. That time savings allows us to run more trips.

Better rider experience

- New shelters, benches, and other new facilities at CCRI



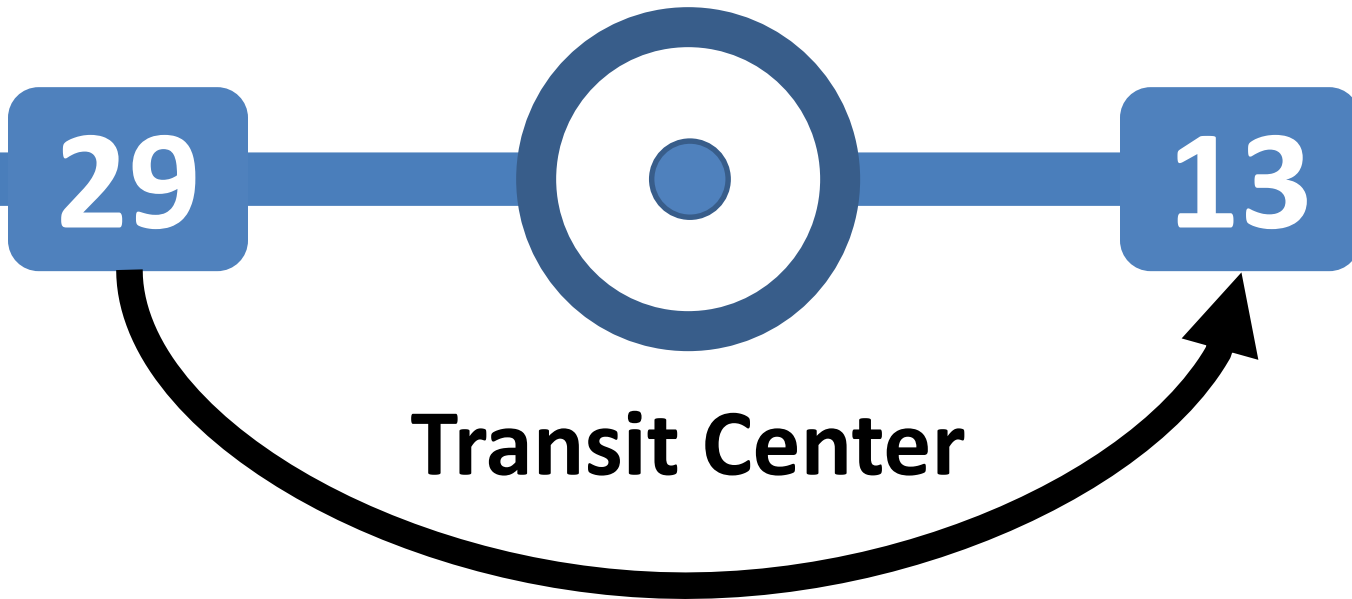
Route 29

FUTURE CHANGES

2022-2024

- Operate only between Conimicut and CCRI
 - **New route** will serve Bald Hill Rd
 - **New route** to Crompton and Center of New England
- **Every 60-minutes on weekdays**
- **Add Sunday service**
- Interline with Route 13 (one-seat ride to Coventry)

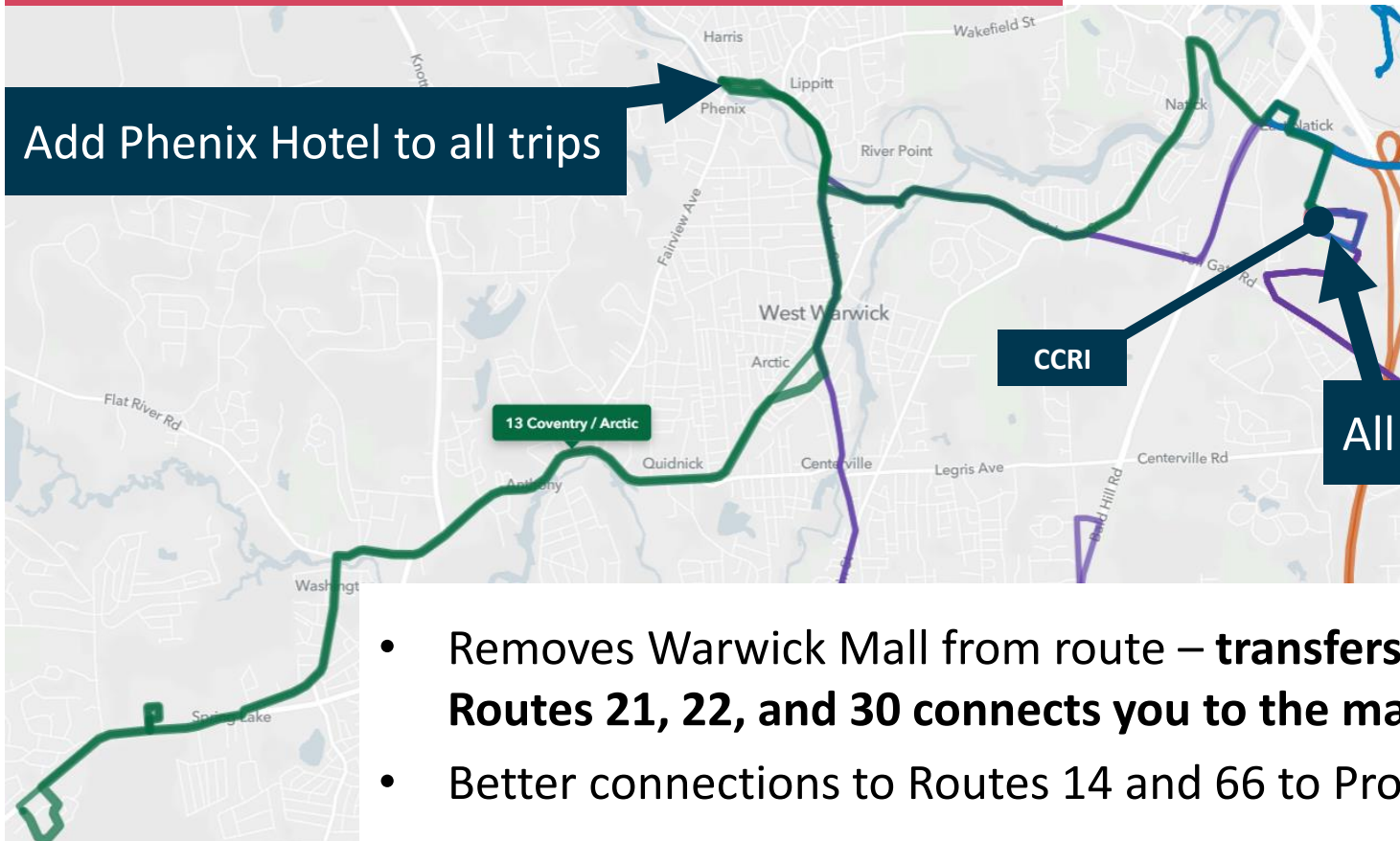
What is interlining?



Route 13

PROPOSED FALL 2021 CHANGES

Add Phenix Hotel to all trips



- Removes Warwick Mall from route – **transfers at CCRI with Routes 21, 22, and 30 connects you to the mall**
- Better connections to Routes 14 and 66 to Providence

Route 13

WHY THESE CHANGES?

Better service and convenience

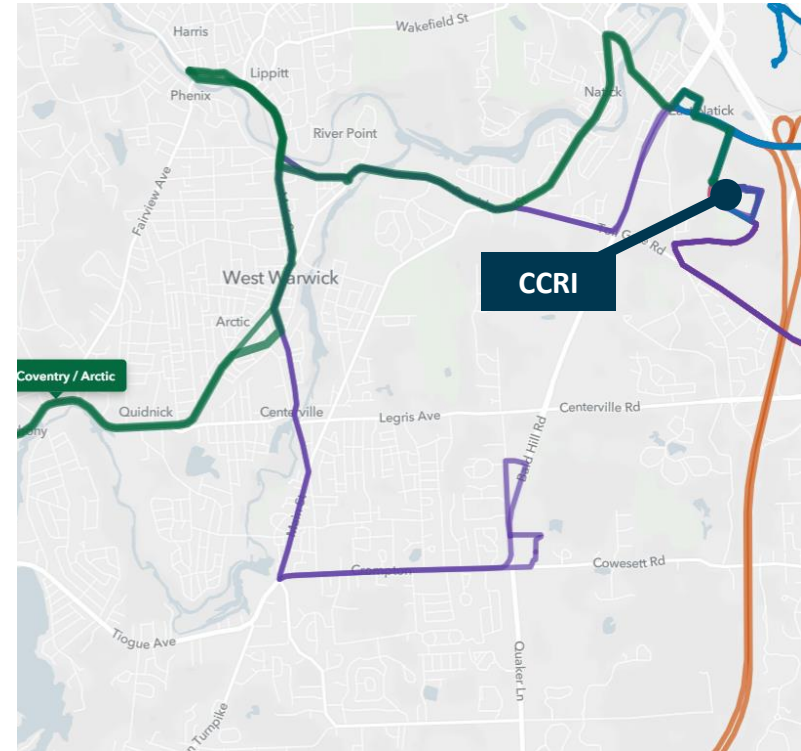
- Connecting to the Phenix Hotel on all trips allows us to improve service to this neighborhood while offering more convenient, timed connections at CCRI

Improved connections

- Connecting to CCRI allows riders to access many more destinations with other routes, including Warwick Mall with frequent service on Routes 21, 22, and 30

Better rider experience

- New shelters, benches, and other new facilities at CCRI



Route 13

FUTURE CHANGES

2022-2024

- Interline with Route 29
(one-seat ride to Conimicut)
- **New route** to Crompton and
Center of New England

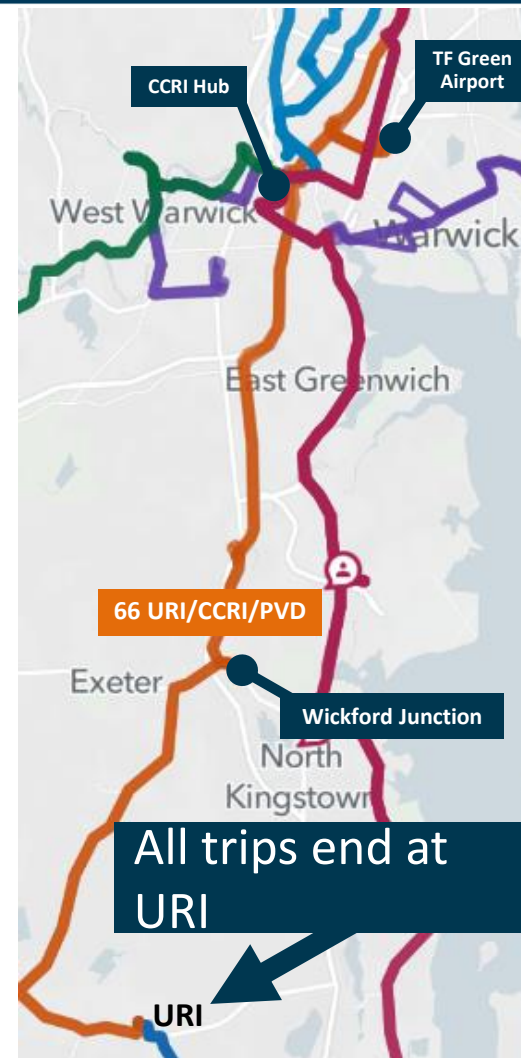
Routes 62 & 66

PROPOSED FALL 2021 CHANGES

Eliminate Route 62 and DOUBLE trips on Route 66

Route 66 URI / CCRI / PVD

- All trips will end at the University of Rhode Island (URI)
- Service beyond URI to Narragansett will be run by a new Route 69 on the same path
 - Trips will be scheduled to allow quick transfers between routes
- Improved frequency every 30 minutes on weekdays (up from every 60 minutes to some places)
 - Every 60 minutes on Saturdays & Sundays



Routes 62 & 66

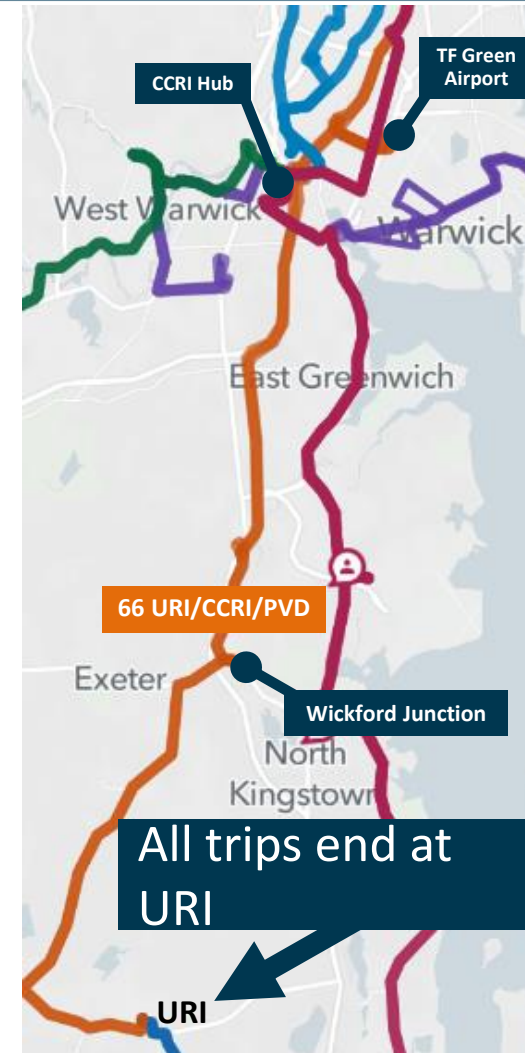
WHY THESE CHANGES?

Better reliability

- Splitting Route 66 allows for scheduling flexibility and improves on-time performance.

All-day service

- Approximately 5-minute increase in travel time for riders of 62, but the trade-off is trips every 30 minutes all day



AUDIENCE POLL

The Downtown Transit Connector (DTC) links Rhode Island Hospital to Kennedy Plaza and Providence Station with frequent service (every 5-minutes), and operates largely on dedicated bus lanes with shelters that provide real time bus arrival information.

Today, Route 62 is one of seven routes that operates on the DTC in Providence.

Route 66 does not, it stays on the highway and goes direct to Kennedy Plaza and then Providence Station.

With Route 62 proposed for cancellation, would you prefer Route 66 have more local stops in downtown Providence or operate directly to Kennedy Plaza with no service along the DTC?

Route 69

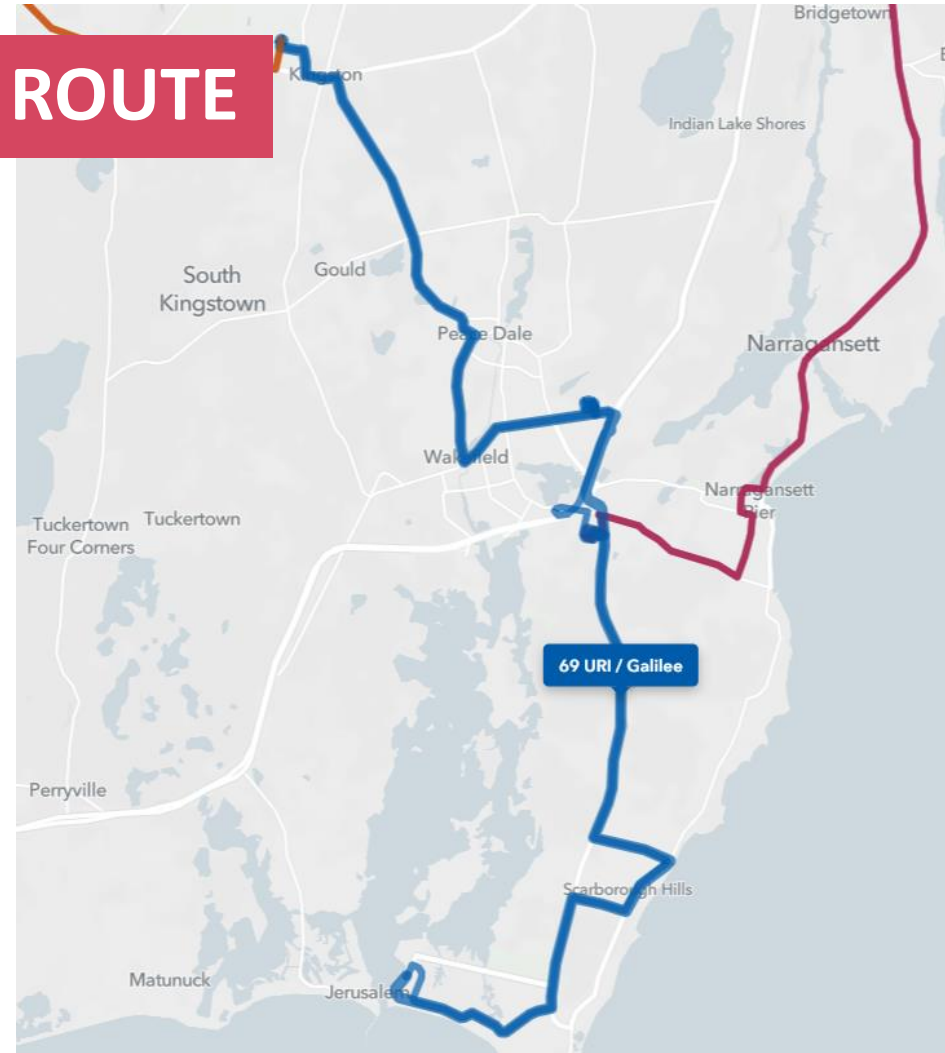
PROPOSED FALL 2021 NEW ROUTE

Replaces Route 66 service between URI and Galilee in Narragansett.

Trips will be **scheduled to optimize transfers** between routes.

Passengers can transfer to Routes 64 or 66 at URI.

Trips every 60 minutes on weekdays, Saturdays and Sundays.



Route 62, 66 & 69

WHY THESE CHANGES?

Improve service reliability

- Longer routes are less reliable because of the delays they can pick up along the way



Improve clarity/legibility of the routes

- Multiple route numbers (62, 66) running on the same corridor causes confusion
- Currently, there is a **combined frequency of service every 30 minutes between URI and Providence** — both Routes 62 and 66 run every 60 minutes, alternating every 30 minutes
- Combining the trips **keeps the same frequency — every 30 minutes between URI and Providence**

203 & 210 FLEX

PROPOSED FALL 2021

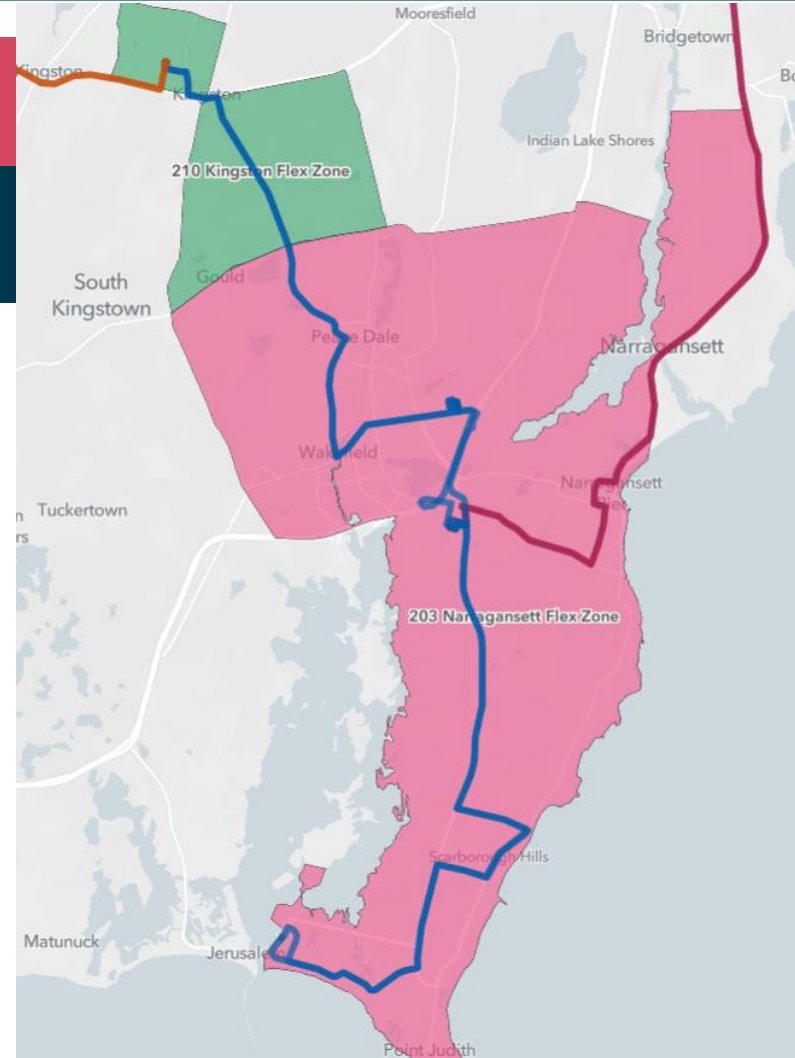
Merge the 203 & 210 Flex Zones

Rename to

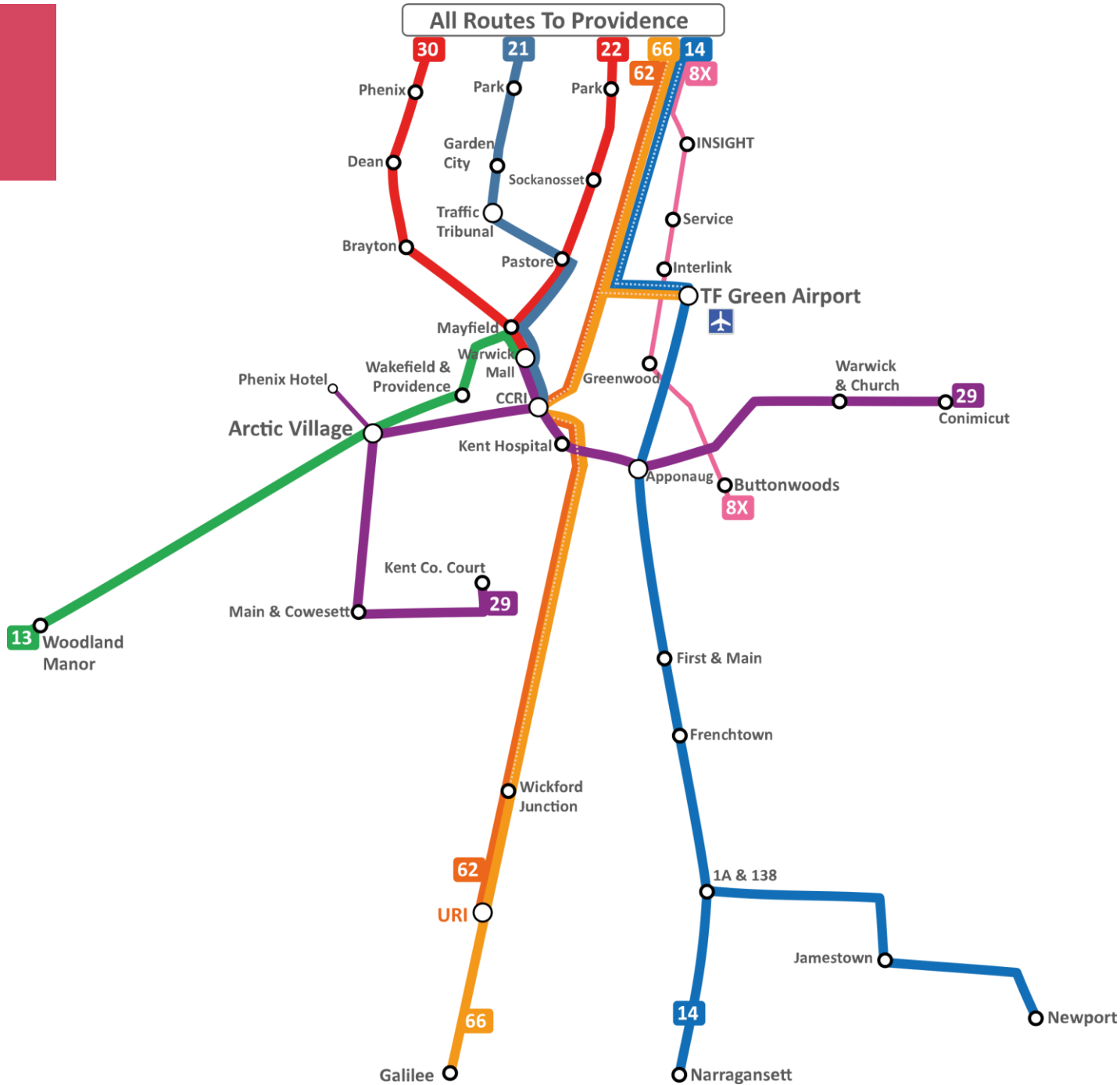
203 Narragansett/South Kingstown Flex

On weekdays there will be two (2) vehicles serving the new single zone:

- Major improvement for Narragansett, which is a busier and larger zone
- Saturday and Sunday/Holiday service in Narragansett

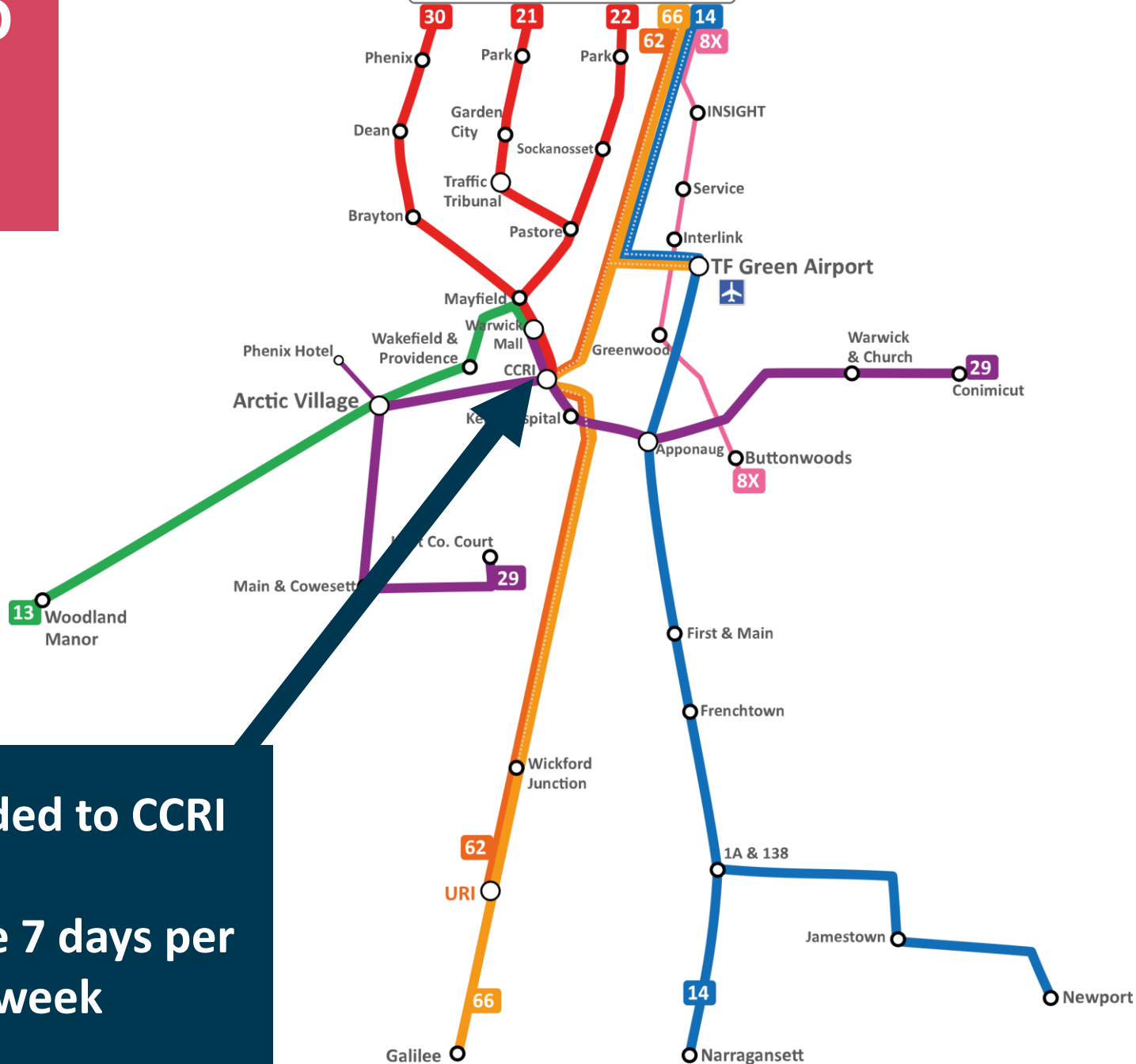


CURRENT SERVICE



PROPOSED FALL 2021 CHANGES

All Routes To Providence



21

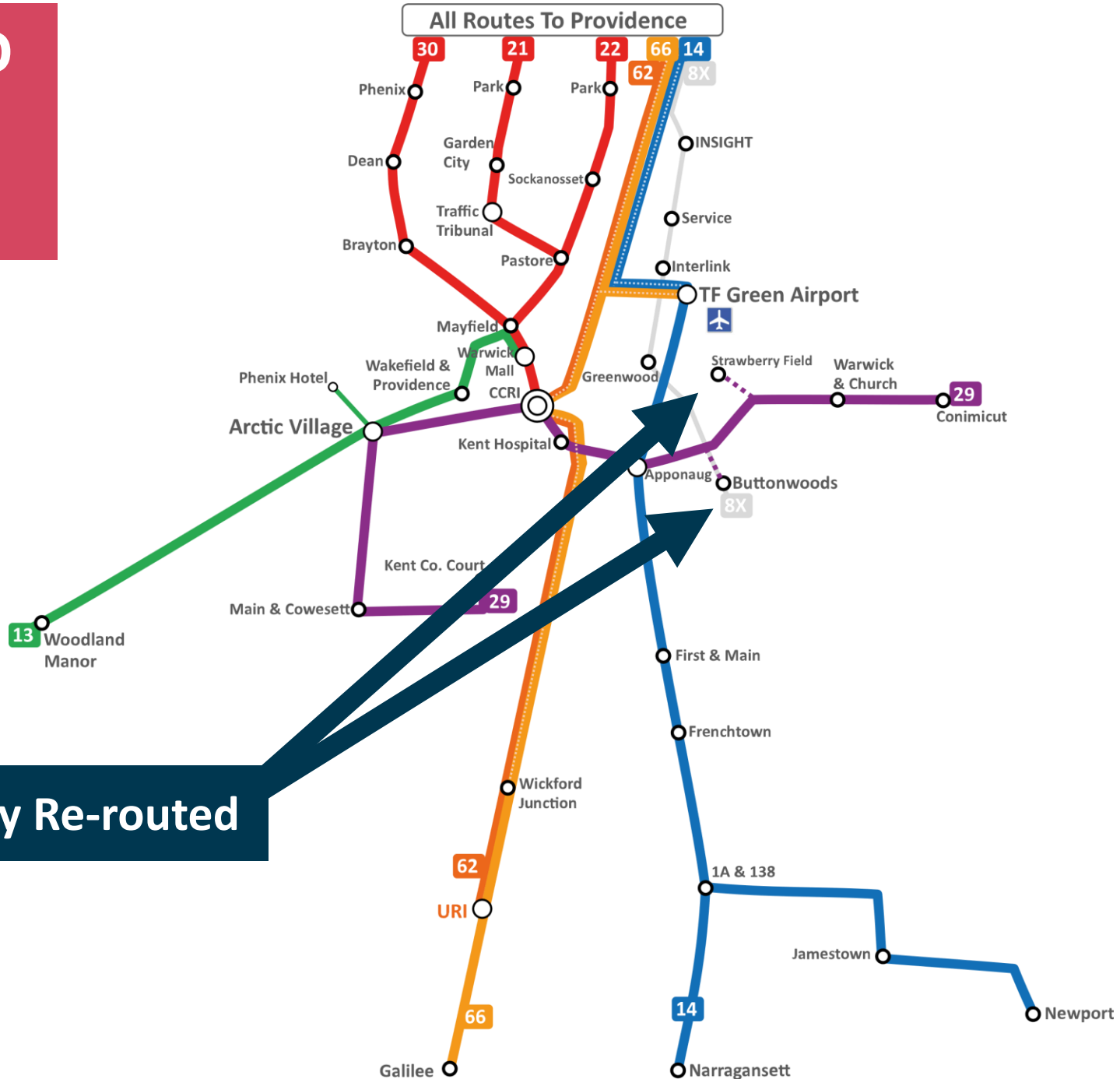
Extended to CCRl

22

Service 7 days per week

30

PROPOSED FALL 2021 CHANGES

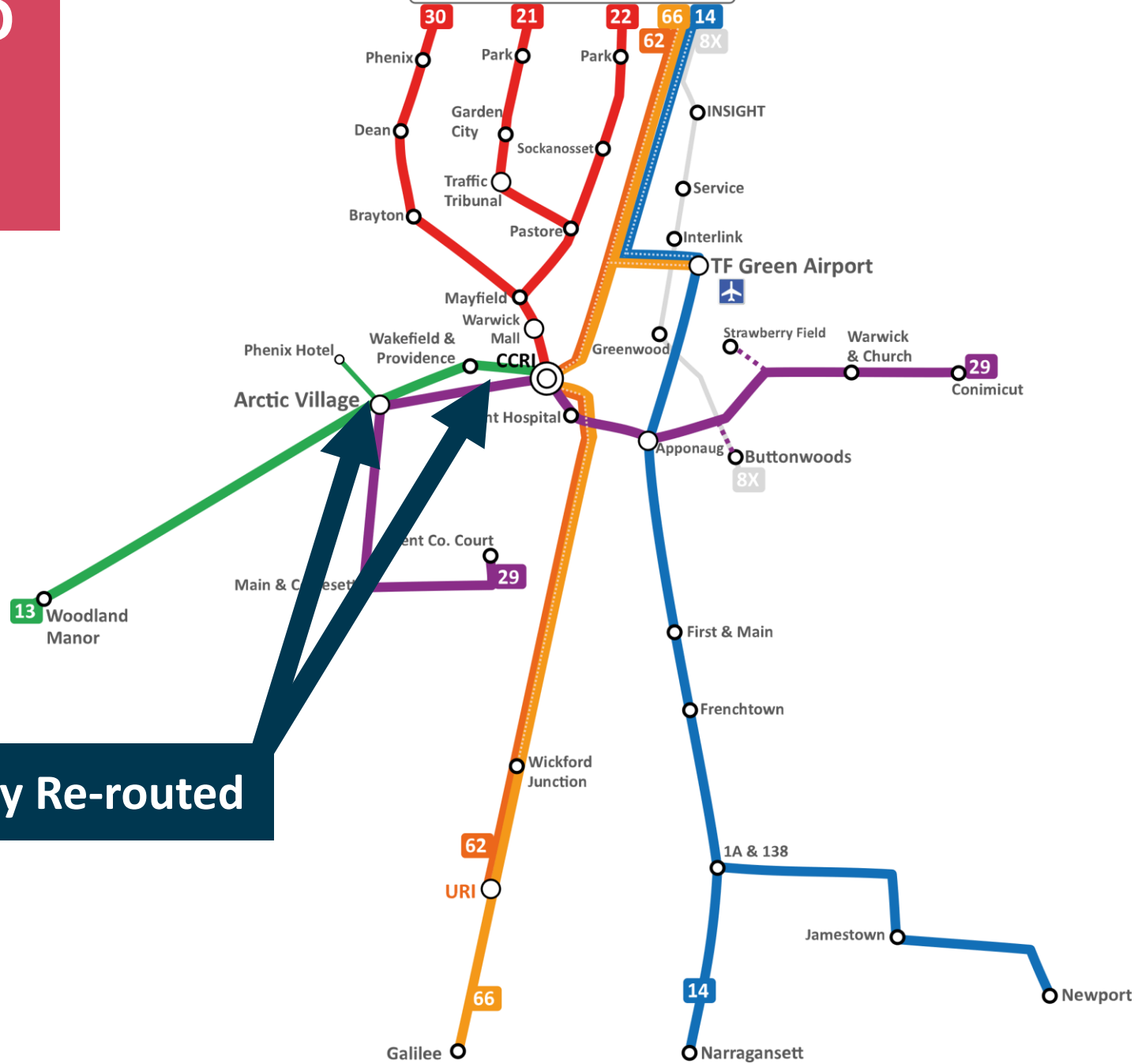


29

Partially Re-routed

PROPOSED FALL 2021 CHANGES

All Routes To Providence

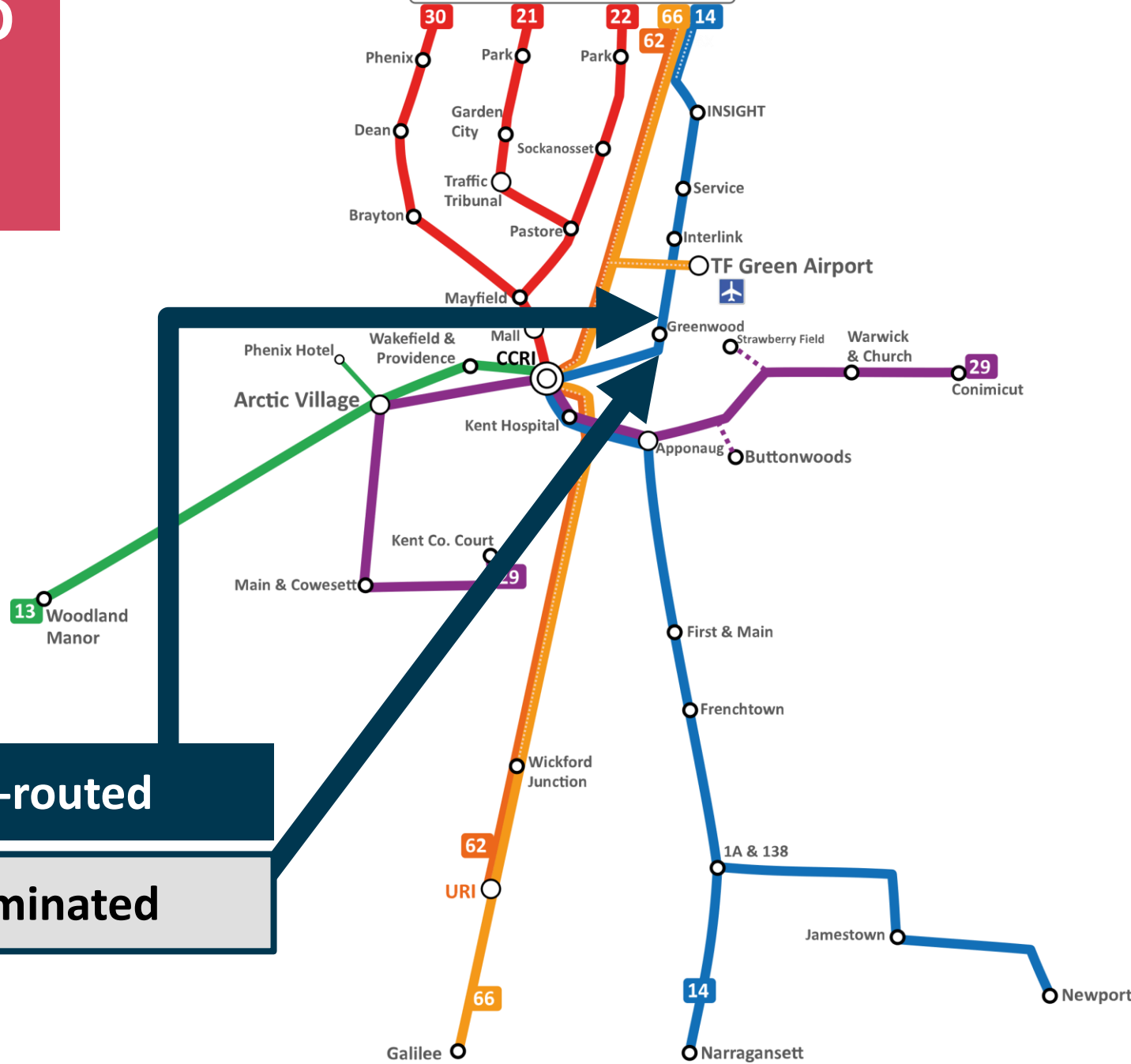


13

Partially Re-routed

PROPOSED FALL 2021 CHANGES

All Routes To Providence



14

Re-routed

8X

Eliminated

PROPOSED FALL 2021 CHANGES

66

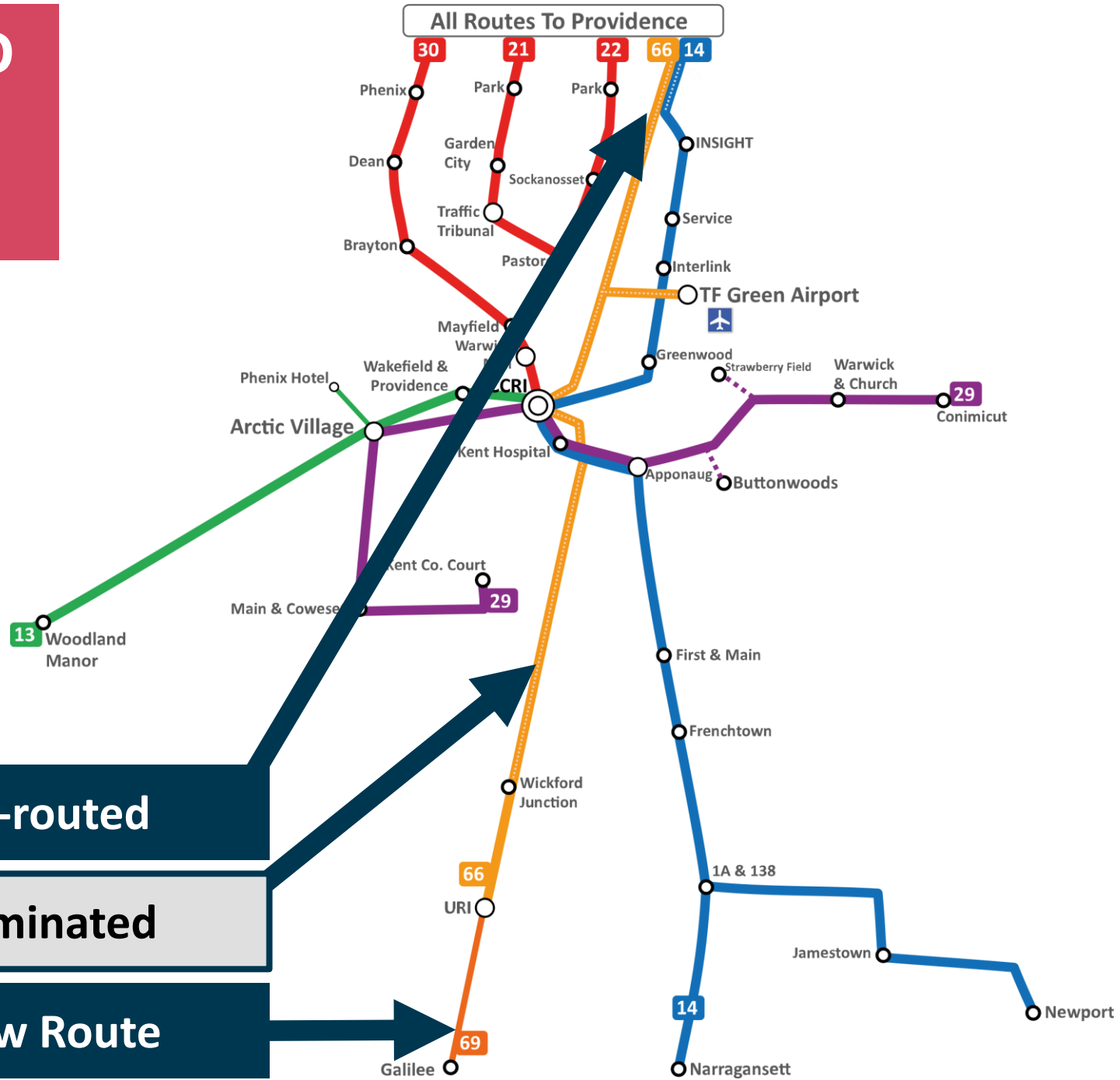
Re-routed

62

Eliminated

69

New Route



FUTURE CHANGES

2022-2024

29

Re-routed

14

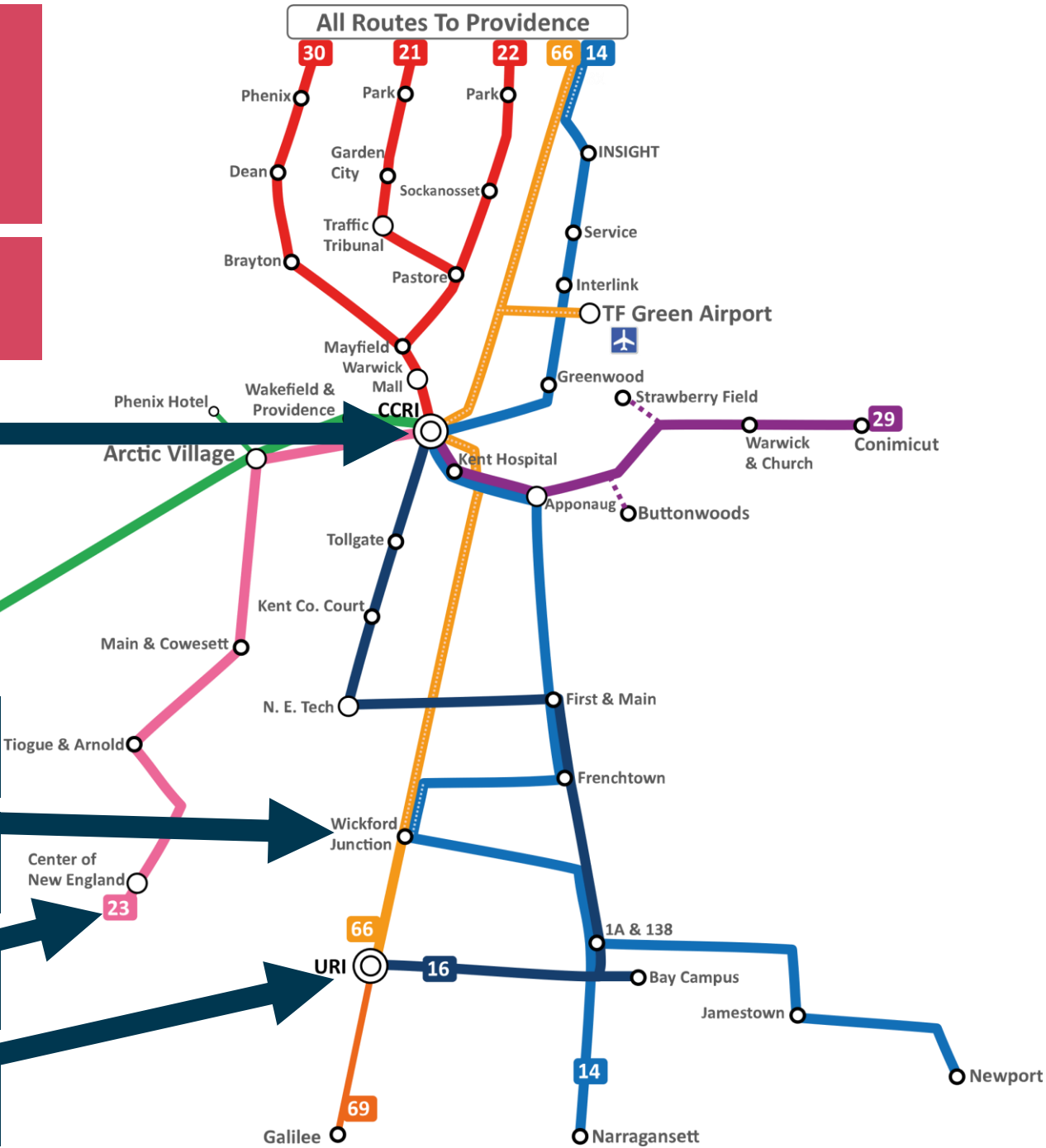
Re-routed

23

New Route

16

New Route



FALL 2021 CHANGES

BEYOND WEST BAY



231 FLEX

PROPOSED FALL 2021 CHANGES

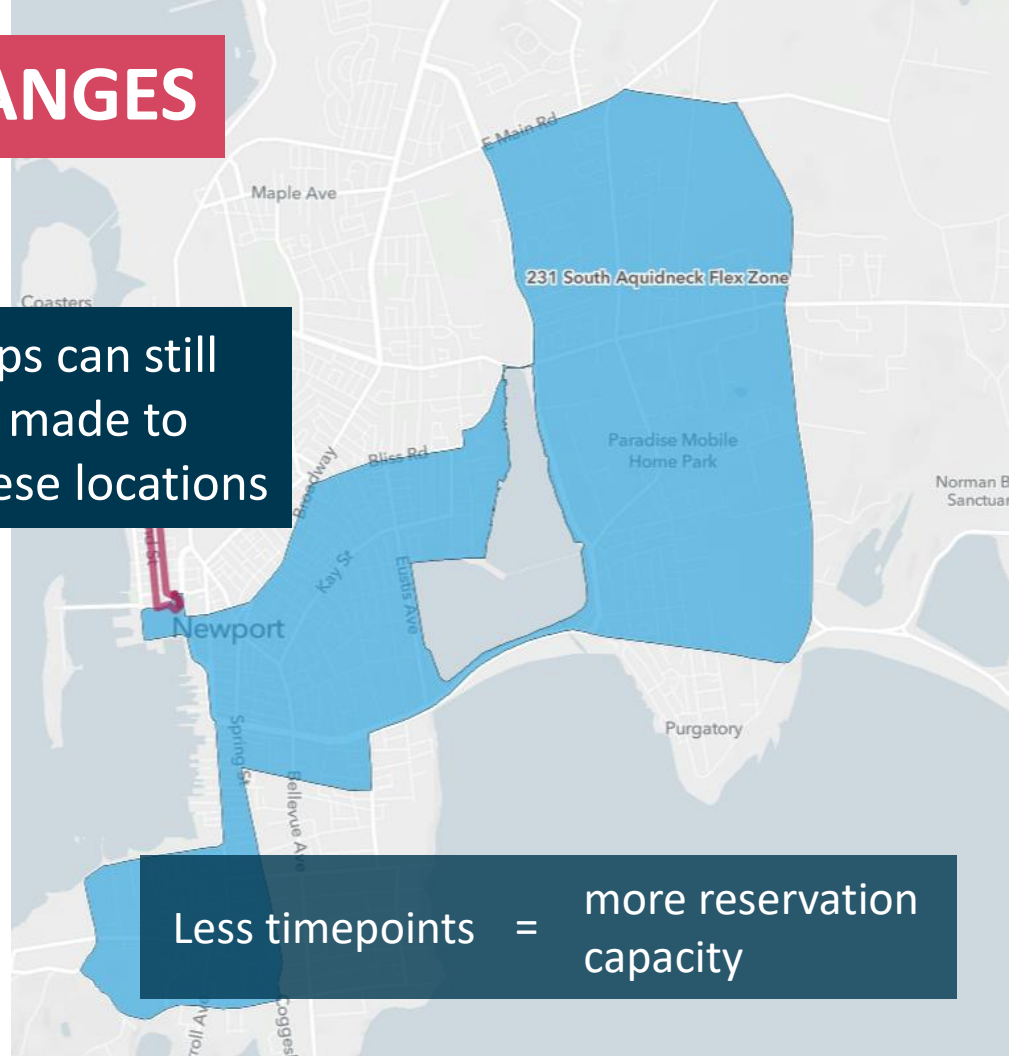
231 South Aquidneck Flex Zone

- Eliminate timepoints at:
 - Spring St. and Lee Ave.
 - YMCA Valley Rd.
 - John Clarke Child & Family
- No changes to the Zone boundary
- Revised timepoint schedule:

Newport Visitor Center	Thames & Lee	Rose & Carroll
7:55am	8:02am	8:10am
9:55am	10:02am	10:10am
11:55am	12:02pm	12:12pm
1:55pm	2:02pm	2:10pm
3:55pm	4:02pm	4:10pm

Trips can still be made to these locations

Less timepoints = more reservation capacity



Route 20

PROPOSED FALL 2021 CHANGES

Add trips to weekday night service

Trip frequency increased to every 25 minutes at night 

Extend service hours

Last Inbound trip will be 10:53pm

Current last Inbound trip is 9:05pm

Last Outbound trip is 11:15pm

Current last Outbound trip is 10:00pm

Route 20

WHY THESE CHANGES?

This is a High Frequency route that currently does not operate past 10pm

RIPTA's Service Guidelines (adopted in 2015) recommend that High Frequency routes operate until at least 11pm on weekdays and Saturdays.

With more frequent service later into the night, the route will align with our existing goals

DISCUSSION GROUPS

Which changes do you like?

What would you improve?

How do you feel about new transfer opportunities?



NEXT STEPS

Public
Hearings

Thursday, June 10
2pm and 6pm



Webpage will be updated
with RIPTA responses to
comments received

[RIPTA.com/fall2021](https://www.ripta.com/fall2021)

Fall changes begin August 28

Future changes to be implemented over the next 3 years

PROPOSED SERVICE CHANGES

FALL 2021

Thank You



[RIPTA.com/fall2021](https://www.ripta.com/fall2021)



Marketing@RIPTA.com



401-781-9400



RHODE ISLAND PUBLIC TRANSIT AUTHORITY