

## FLEX SERVICE

Flex Service is travel on your time and in your neighborhood. **Created to provide riders with on-the-spot service, you can use it in 2 ways:**

1. Board at a Scheduled Flex Stop
2. Reserve Your Ride

### First Time Using Flex?

We're here to help. Call us at **1-877-906-3539** or **401-784-9500, EXT. 1220**. Or, for deaf or HOH consumers, call **401-222-5300**.

### Flex Office Hours:

8:30 AM–4:30 PM, Monday–Friday

### Reserved Rides

Call us to reserve a ride. See information panel for phone numbers.

We will pick you up and drop you off at any address within the Flex Zone.

### Remember:

- You **MUST** call **24-hours in advance** to reserve a ride for pick-ups and drop-offs.
- Reservations are **LIMITED** and accepted on a first come, first served basis.
- Flex Drivers **CANNOT** accept reservations.

### Scheduled Flex Stops

Find one of our designated Flex Stops and hop on!

If you are within a Flex Zone but cannot reach a designated Flex Stop, please call us at the previously mentioned number.

### Remember:

- Once on board, you can request any destination within that Flex Zone.
- You can board at a Scheduled Stop without a reservation, but if you want to be picked up from where you were dropped off you **MUST have made a reservation**.

### Headed Outside Your Flex Zone?

Flex Vans can connect riders to these areas outside of the Flex Zone by reservation or request, if picked up from a scheduled stop.

### Examples in your area:

- **Bay Campus:** Take RIPTA Route 64 to Bay Campus Monday through Friday.
- **Down the Line:** Take RIPTA Route 69 to Peacedale, Wakefield, Salt Pond Shopping, Rte. 108, Scarborough, Eastward Look, Sand Hill Cove, and Galilee.
- **Kingston Railroad Station:** Take RIPTA Route 64 or Route 66 to Kingston RR Station.
- **Newport:** Take RIPTA Route 64 to Newport Monday through Saturday.
- **Providence:** Take RIPTA Route 66 to Kennedy Plaza Monday through Sunday.
- **Warwick:** Take Route 66 to CCRI Warwick Monday through Friday. Or, transfer at Kennedy Plaza on Weekends.
- **West Bay:** Take Route 14.
- **Westerly:** Flex Route 204.

Say Hello to a New Way to Ride RIPTA!

# WAVE

CARD APP RIDE

Download on the App Store GET IT ON Google Play

RIPTA.COM/WAVE

RIPTA RHODE ISLAND PUBLIC TRANSIT AUTHORITY

### RIPTA Cash Fares\*

**Full Fare • Tarifa Básica..... \$2.00**

Children under 5 ride free when accompanied by an adult.

Children under 12 years old must be accompanied by an adult.



### RIPTA Wave Fares

Available as either a smart card or mobile app, Wave is a contactless, convenient way to ride.

**Full Fare • Tarifa Básica**

(1 hour of unlimited rides)..... **\$2.00**

**Day Pass • Pase de día ..... \$6.00**

**Monthly Pass • Pase Mensual..... \$70.00**

Visit [www.ripta.com/wave](http://www.ripta.com/wave) for more information.

RIPTA offers a **Reduced Fare Bus Pass Program** for Seniors, People with Disabilities, and Medicare Card Holders. Please visit [www.ripta.com](http://www.ripta.com) for details.

RIPTA ofrece un **Pase de Tarifa Reducida** a los Adultos Mayores, Personas con Discapacidades y cualquier persona con una una Tarjeta de Indentificación de Medicare. Para más información, visite [www.ripta.com](http://www.ripta.com).

\* Subject to Change

## 203 FLEX VAN

Regularly scheduled stops at 4 convenient locations:

- 1 Salt Pond Plaza
- 2 Wakefield Mall
- 3 Stedman Center
- 4 Memorial Union

By request, the 203 Flex Van will serve these and other locations in Narragansett, South Kingstown, and URI:

- URI Bay Campus
- Galilee State Pier
- Keaney Gymnasium
- Kingston Free Library
- Narragansett Beach
- Narragansett High School
- Narragansett Pier
- Ryan Center
- South County Hospital
- South County Commons
- South Kingstown High School
- South Kingstown Housing Authority
- South Kingstown Public Safety Complex
- Stedman Government Center
- Stop & Shop
- URI Library

**Harbour Island and Great Island** are not included in the Zone, but residents may be picked up at stops near the entrance to these areas.

### Holidays

The 203 Flex will operate Sunday/Holiday service on the following days:

- Dr. Martin Luther King Jr. Day
- Memorial Day
- Independence Day
- Victory Day
- Labor Day
- Columbus Day
- Veterans Day

Service will not operate on the following days:

- New Year's Day
- Thanksgiving Day
- Christmas Day

203 FLEX

URI/Narragansett/  
South Kingstown

RIPTA RHODE ISLAND PUBLIC TRANSIT AUTHORITY

## INFORMATION

### FLEX HOURS OF OPERATION

Monday–Friday, 5:45am–6:30pm

Weekend/Holidays\*, 10:00am–5:00pm

Custom drop-off upon request

Custom pick-up w/ advance reservation

\*Some restrictions apply



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**CustomerRelations@RIPTA.com**



**RIPTA.com**



**1-877-906-Flex (3539)**  
**401-784-9500, ext. 1220**



**401-222-5300 (Deaf/HOH consumers)**



**WAVE**



RIPTA is fully compliant with the requirements of the Americans with Disabilities Act (ADA)



**SCHEDULED STOPS**

Timepoint Stops	1	2	3	
	Salt Pond Plaza	Wakefield Mall	Stedman Center	
TRANSFER	14, 69, 204 Flex	-	204 Flex	
M-F	AM	8:40	8:45	-
	PM	12:15	-	-
M-F	AM	3:15	-	3:55
	PM	6:00	-	-

Timepoint Stops	4	
	Memorial Union	
TRANSFER	64, 66	
M-F	AM	7:50 9:45 11:45
	PM	1:45 3:45

**No Service on New Year's Thanksgiving, and Christmas**