

FLEX SERVICE

Flex Service is travel on your time and in your neighborhood. **Created to provide riders with on-the-spot service, you can use it in 2 ways:**

1. **Board at a Scheduled Flex Stop**
2. **Reserve Your Ride**

First Time Using Flex?

We're here to help. Call us at **1-877-906-3539** or **401-784-9500, EXT. 1220**. Or, for deaf or HOH consumers, call **401-222-5300**.

Flex Office Hours:
8:30 AM–4:30 PM, Monday–Friday

Reserved Rides

Call us to reserve a ride. See information panel for phone numbers.

We will pick you up and drop you off at any address within the Flex Zone.

Remember:

- You **MUST** call **24-hours in advance** to reserve a ride for pick-ups and drop-offs.
- Reservations are **LIMITED** and accepted on a first come, first served basis.
- Flex Drivers **CANNOT** accept reservations.

Scheduled Flex Stops

Find one of our designated Flex Stops and hop on!

If you are within a Flex Zone but cannot reach a designated Flex Stop, please call us at the previously mentioned number.

Remember:

- Once on board, you can request any destination within that Flex Zone.
- You can board at a Scheduled Stop without a reservation, but if you want to be picked up from where you were dropped off you **MUST have made a reservation**.

Headed Outside Your Flex Zone?

Flex Vans can connect riders to these areas outside of the Flex Zone by reservation or request, if picked up from a scheduled stop.

Examples in your area:

- **Bay Campus:** Take RIPTA Route 64 to Bay Campus Monday through Friday.
- **Down the Line:** Take RIPTA Route 69 to Peacedale, Wakefield, Salt Pond Shopping, Rte. 108, Scarborough, Eastward Look, Sand Hill Cove, and Galilee.
- **Kingston Railroad Station:** Take RIPTA Route 64 or Route 66 to Kingston RR Station.
- **Newport:** Take RIPTA Route 64 to Newport Monday through Saturday.
- **Providence:** Take RIPTA Route 66 to Kennedy Plaza Monday through Sunday.
- **Warwick:** Take Route 66 to CCRI Warwick Monday through Friday. Or, transfer at Kennedy Plaza on Weekends.
- **West Bay:** Take Route 14.
- **Westerly:** Flex Route 204.

RIPTA Cash Fares*

Full Fare • Tarifa Básica..... \$2.00

Children under 5 ride free when accompanied by an adult.

Children under 12 years old must be accompanied by an adult.



RIPTA Wave Fares

Available as either a smart card or mobile app, Wave is a contactless, convenient way to ride.

Full Fare • Tarifa Básica

(1 hour of unlimited rides)..... **\$2.00**

Day Pass • Pase de día \$6.00

Monthly Pass • Pase Mensual..... \$70.00

Visit www.ripta.com/wave for more information.

RIPTA offers a **Reduced Fare Bus Pass Program** for Seniors, People with Disabilities, and Medicare Card Holders. Please visit www.ripta.com for details.

RIPTA ofrece un **Pase de Tarifa Reducida** a los Adultos Mayores, Personas con Discapacidades y cualquier persona con una una Tarjeta de Indentificación de Medicare. Para más información, visite www.ripta.com.

* Subject to Change

203 FLEX VAN

Regularly scheduled stops at 4 convenient locations:

- 1 **Salt Pond Plaza**
- 2 **Wakefield Mall**
- 3 **Stedman Center**
- 4 **Memorial Union**

By request, the 203 Flex Van will serve these and other locations in Narragansett, South Kingstown, and URI:

- URI Bay Campus
- Galilee State Pier
- Keaney Gymnasium
- Kingston Free Library
- Narragansett Beach
- Narragansett High School
- Narragansett Pier
- Ryan Center
- South County Hospital
- South County Commons
- South Kingstown High School
- South Kingstown Housing Authority
- South Kingstown Public Safety Complex
- Stedman Government Center
- Stop & Shop
- URI Library

Harbour Island and Great Island are not included in the Zone, but residents may be picked up at stops near the entrance to these areas.

Holidays

The 203 Flex will operate Sunday/Holiday service on the following days:

- Dr. Martin Luther King Jr. Day
- Memorial Day
- Independence Day
- Victory Day
- Labor Day
- Columbus Day
- Veterans Day

Service will not operate on the following days:

- New Year's Day
- Thanksgiving Day
- Christmas Day

INFORMATION

FLEX HOURS OF OPERATION

Monday–Friday, 5:45am–6:30pm

Weekend/Holidays*, 10:00am–5:00pm

Custom drop-off upon request

Custom pick-up w/ advance reservation

*Some restrictions apply



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Follow Us on Twitter
[Twitter.com/RIPTA_RI](https://twitter.com/RIPTA_RI)



CustomerRelations@RIPTA.com



RIPTA.com



1-877-906-Flex (3539)
401-784-9500, ext. 1220



401-222-5300 (Deaf/HOH consumers)



WAVE



RIPTA is fully compliant with the requirements of the Americans with Disabilities Act (ADA)



SCHEDULED STOPS

Timepoint Stops	1	2	3	
	Salt Pond Plaza	Wakefield Mall	Stedman Center	
TRANSFER	14, 69, 204 Flex	69, 65X	204 Flex	204 Flex
M-F	AM	8:40	8:45	-
	PM	12:15	-	-
M-F	AM	3:15	-	3:55
	PM	6:00	-	-

Timepoint Stops	4	
	Memorial Union	
TRANSFER	64, 66	
M-F	AM	7:50 9:45 11:45
	PM	1:45 3:45

No Service on New Year's Thanksgiving, and Christmas