

FLEX SERVICE

Flex Service is travel on your time and in your neighborhood. Created to provide riders with on-the-spot service, you can use it in 2 ways:

1. Board at a Scheduled Flex Stop
2. Reserve Your Ride

First Time Using Flex?

We're here to help. Call us at 1-877-906-3539 or 401-784-9500, EXT. 1220. Or, for deaf or HOH consumers, call 401-222-5300.

Flex Office Hours:

8:30 AM–4:30 PM, Monday–Friday

Reserved Rides

Call us to reserve a ride. See information panel for phone numbers.

We will pick you up and drop you off at any address within the Flex Zone.

Remember:

- You MUST call 24-hours in advance to reserve a ride for pick-ups and drop-offs.
- Reservations are LIMITED and accepted on a first come, first served basis.
- Flex Drivers CANNOT accept reservations.

Scheduled Flex Stops

Find one of our designated Flex Stops and hop on!

If you are within a Flex Zone but cannot reach a designated Flex Stop, please call us at the previously mentioned number.

Remember:

- Once on board, you can request any destination within that Flex Zone.
- You can board at a Scheduled Stop without a reservation, but if you want to be picked up from where you were dropped off you **MUST** have made a reservation.

Headed Outside Your Flex Zone?

At the **Newport Transportation Center**, riders can transfer to these regular RIPTA routes:

- Route 14: West Bay
- Route 24L: Newport/Fall River/Providence
- Route 60: Providence/Newport
- Route 63: Broadway/Middletown Shops
- Route 64: Newport/URI Kingston
- Route 67: Bellevue/Salve Regina Univ.
- Route 68: CCRI Newport/Memorial Blvd/First Beach

Say Hello to a New Way to Ride RIPTA!

WAVE

CARD APP RIDE

Download on the App Store GET IT ON Google Play

RIPTA.COM/WAVE

RIPTA RHODE ISLAND PUBLIC TRANSIT AUTHORITY

Cash Fares (Farebox–Exact Change Only)

Full Fare • Tarifa Básica.....\$2.00
 Children under 5 ride free when accompanied by an adult.
 Children 12 years of age and under must be accompanied by an adult.



Wave is our smart fare collection system. It's a convenient way to ride RIPTA with either a smart card or a smart phone.

Full Fare (1 hour of unlimited rides) •
 Tarifa Básica (1 hora de viajes ilimitados).....\$2.00
 Day Pass • Pase de Día.....\$6.00
 Monthly Pass • Pase Mensual.....\$70.00
 Route 24L • Ruta 24L.....\$4.00

Visit RIPTA.com/wave for more information.

Reduced fares are available for Seniors, People with Disabilities, and Medicare Card Holders.

Visit RIPTA.com/reducedfare for details.

Una tarifa reducida está disponible para los Adultos Mayores, Personas con Discapacidades y cualquier persona con una Tarjeta de Identificación de Medicare.

Visite RIPTA.com/reducedfare para más información.

231 FLEX VAN

Regularly scheduled stops at 4 convenient locations:

- 1 Newport Transportation Center
- 2 Thames St & Lee Ave
- 3 Rose St & Carroll Ave
- 4 Second Beach

By request, the 231 Flex Van will serve these and other locations in Newport and Middletown:

- Department of Human Services
- Newport City Hall
- Aquidneck Medical
- Stop & Shop
- Newport Green
- Rogers High School
- Middletown High School
- Aquidneck Industrial Park
- Newport Community Mental Health
- Cliff Walk (North End)

WE'RE MOVING TRANSIT FORWARD!

We are improving service as part of the state's first Transit Master Plan—Transit Forward RI 2040. This bold and ambitious plan is designed to help make Rhode Island a better and more prosperous place to live, work, and play.

Visit RIPTA.com/TransitForwardRI to learn more.



Holidays

The 231 Flex will not operate on the following holidays:

- New Year's Day
- Labor Day
- Dr. Martin Luther King Jr. Day
- Columbus Day
- Memorial Day
- Veterans Day
- Independence Day
- Thanksgiving Day
- Victory Day
- Christmas Day

June 2022

Newport/Middletown

South Aquidneck

231 FLEX

RIPTA RHODE ISLAND PUBLIC TRANSIT AUTHORITY

INFORMATION

FLEX HOURS OF OPERATION

Monday—Friday 6:45am-5:12pm: every 90 min
 Saturday 8:45am-4:45pm: every 90 min
 Sun / Holidays: NO SERVICE
 Custom drop-off upon request
 Custom pick-up with advance reservation



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facebook.com/RideRIPTA



Follow Us on Twitter
Twitter.com/RIPTA_RI



CustomerRelations@RIPTA.com



RIPTA.com



1-877-906-Flex (3539)
 401-784-9500, ext. 1220



711 (Deaf/HOH)
 1-800-745-5555



RIPTA is fully compliant with the requirements of the Americans with Disabilities Act (ADA)

