

A grayscale photograph of a busy city street scene. In the foreground, a large white bus is partially visible on the right. Several other vehicles, including smaller buses and cars, are in the middle ground. Pedestrians are walking on the sidewalks. In the background, there are multi-story buildings and utility poles with wires. The image is used as a background for a report cover.

RHODE ISLAND PUBLIC TRANSIT AUTHORITY

**OCTOBER 2022**

**MONTHLY FINANCIAL AND OPERATIONAL REPORT  
BOARD OF DIRECTORS MEETING**



# RHODE TO RIPTA

Community Van Press Event

East Side Tunnel Project

Paratransit Study

Temporary Service Reductions

Seldin/Haring-Smith  
Foundation Report

Safe Streets and Roads for All  
(SS4A) Grant

**snapshot:**

*19 routes affected by  
service reductions*

*100% of all RI colleges  
are served by RIPTA*

*2,160 foot-long tunnel*







# BUS SHELTER CLEANING

- Bus shelter cleaning contract provided a set number of cleanings per each shelter each month.
- Contract did not account for the fact that some shelters may require more frequent cleanings.
- New contract establishes a standard of cleanliness instead of prescribing how often the shelter is cleaned.
- RIPTA will randomly select shelters each month to determine their overall cleanliness.
- Vendor's reimbursement will be based upon the cleanliness of the selected shelters.





# IN THE NEWS

## **R-LINE FREE FARE PILOT**

**Year-long pilot program will eliminate fares on the R-Line starting September 1.**

*Boston Globe, WPRI, WJAR, ABC 6, PBN, GoLocal Prov, Valley Breeze, What's Up New, Providence Daily Dose, RI News, UpRise RI, Cities Today, Intelligent Transport and Newsbreak.*

## **CRITICAL DRIVER SHORTAGE AFFECTS PROVIDENCE SCHOOLS SERVICE**

**Service disruptions affect Providence Schools students.**

*WJAR, WPRI, ABC 6, GoLocal Prov, Providence Journal, Brown Daily Herald, Patch and RI News.*

## **TEMPORARY SERVICE REDUCTIONS START OCTOBER 22, 2022**

**RIPTA will temporarily reduce service frequencies to match RIPTA's current staffing levels.** *WJAR, WPRI, ABC 6, What's Up Newp, GoLocal Prov, PBN, Providence Journal, Boston Globe and Warwick Post.*

## **SAFER STREETS GRANT**

**RIPTA led a statewide grant application to develop plans to reduce roadway fatalities and injuries.**

*PBN and Bakersfield Online.*

## **RIPTA ANNOUNCES FIRST ELECTRIC BUS FLEET**

**RIPTA purchased fourteen electric New Flyer buses, which have starting arriving this year.**

*Brown Daily Herald and Heartland Daily News*

## **COMMUNITY COLLEGE STUDENTS WITHOUT CARS FACE TRANSPORTATION CHALLENGES, ESPECIALLY DURING ORANGE LINE SHUTDOWN**

**In Rhode Island, 100 percent of the state's six community colleges have a public transit stop within walking distance.** *WGBH.*

## **EAST SIDE TUNNEL PROJECT**

**RIPTA hosted virtual meeting on East Side Tunnel project.** *PBN.*

## **LEON MATHIEU SENIOR CENTER WELCOMES COMMUNITY VAN**

**Community Van Grant has enabled RIPTA to purchase passenger vans on behalf of local municipalities and not-for-profit organizations throughout Rhode Island.** *ABC 6.*

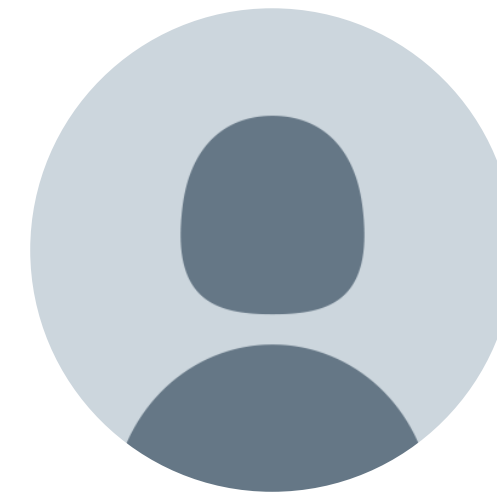
## **REIMAGINING DOWNTOWN PROVIDENCE**

*Providence Monthly.*

## **DETOURS**

**RIPTA detoured routes to accommodate Gloria Gemma and IGT road races.** *WPRI and ABC 6.*






**Ryan Lukowicz**

@ryan\_lukowicz

It's clear wages for all need to be raised across the board especially for paratransit drivers! This is considered an entry-level job but they do some of the hardest work helping people with disabilities get where they need to go.

9:45 PM • Sep 29, 2022





**I'd like to sincerely thank you for all the assistance RIPTA employees recently provided the constituents of District 25. They did an outstanding job answering questions and assisting with personalized service that was invaluable. Additionally, Nate Hannon was great work with. He made certain that he was readily available to me in the planning of these events.**

**- REPRESENTATIVE THOMAS NORET**



# *Employee SPOTLIGHT*

## **OLGINIA** **De Los Santos**

*Maintenance  
Records Specialist*



Olginia De Los Santos immigrated from the Dominican Republic with her family at the young age of six years old. Years later, her bilingual skills would land her a job as a RIPTA Customer Service Representative. While in that role, she processed Photo ID Bus Pass applications for older adults and people with disabilities in addition to providing customer assistance and representing RIPTA at various special events.

Olginia's commitment to her work and the public resulted in a promotion to Maintenance Records Analyst in the Maintenance Department in 2019. In 2020, she was again promoted to Maintenance Records Specialist. In her current role, she oversees records and reporting necessary to support the operations of RIPTA's Maintenance Department. This includes data information related to fuel consumption, timekeeping, scheduling, Environmental Protection Agency (EPA) vehicle records, and vehicle maintenance records.

During her 17 years here, Olginia has always been a team player and her collaborative attitude is vital to a multi-faceted agency like RIPTA. She enjoys the different daily challenges that the Maintenance team encounters and how they work together to resolve them. When asked what she loves most about working at RIPTA Olginia answered, "The relationships that I have built with coworkers will last a lifetime."

When Olginia is not in the office, she devotes herself to family time with her four beautiful daughters. "Experiencing life itself with them is fun and a blessing."



### Budget to Actual - September 2022

Budget-Actual FY 2023	Monthly Current Year			
	Budget	Actual	VAR \$	VAR %
Federal Subsidies	\$2,856,032	\$5,574,486	\$2,718,454	95.2%
Federal Subsidies-CARES Act	\$2,520,103	\$4,484,851	\$1,964,748	78.0%
State Subsidies	\$3,670,989	\$3,756,816	\$85,827	2.3%
Other Revenue	\$596,499	\$794,474	\$197,975	33.2%
Passenger Fares	\$982,366	\$966,367	(\$15,999)	-1.6%
Third Party Fares	\$1,156,054	\$468,582	(\$687,472)	-59.5%
Special Project Revenue	\$121,782	\$106,917	(\$14,865)	0.0%
<b>Total Revenue</b>	<b>\$11,903,824</b>	<b>\$16,152,493</b>	<b>\$4,248,669</b>	<b>35.7%</b>
	<b>Budget</b>	<b>Actual</b>	<b>VAR \$</b>	<b>VAR %</b>
Salaries & Fringe Benefits	\$9,711,660	\$8,290,768	\$1,420,893	14.6%
Contract Services	\$927,438	\$878,400	\$49,038	5.3%
Operating Expense	\$2,123,791	\$1,864,385	\$259,406	12.2%
Utilities	\$76,930	\$97,846	(\$20,916)	-27.2%
Capital Match & Repayment	\$52,539	\$1,030,555	(\$978,016)	-1861.5%
Debt Service	\$0	\$0	\$0	0.0%
Special Projects	\$41,667	\$0	\$41,667	0.0%
<b>Total Expenses</b>	<b>\$12,934,025</b>	<b>\$12,161,953</b>	<b>\$772,072</b>	<b>6.0%</b>
	<b>(\$1,030,201)</b>	<b>\$3,990,540</b>	<b>\$5,020,740</b>	

- The budget as approved by the Board in September has been uploaded to the financial system and will now be used for monthly reports
- Large amount of federal funds and CARES funding was drawn in September to help with balancing the budget. These funds will also help navigate the close of FTA's reimbursement system in October
- Most revenues apart from third-party fares are in line with expectations. The lag in third-party revenue is largely due to contract timing with students returning to school
- Expenses are under budget for the month
- Large surplus for the month will assist with year-to-date deficit and will provide a cushion going into the fall



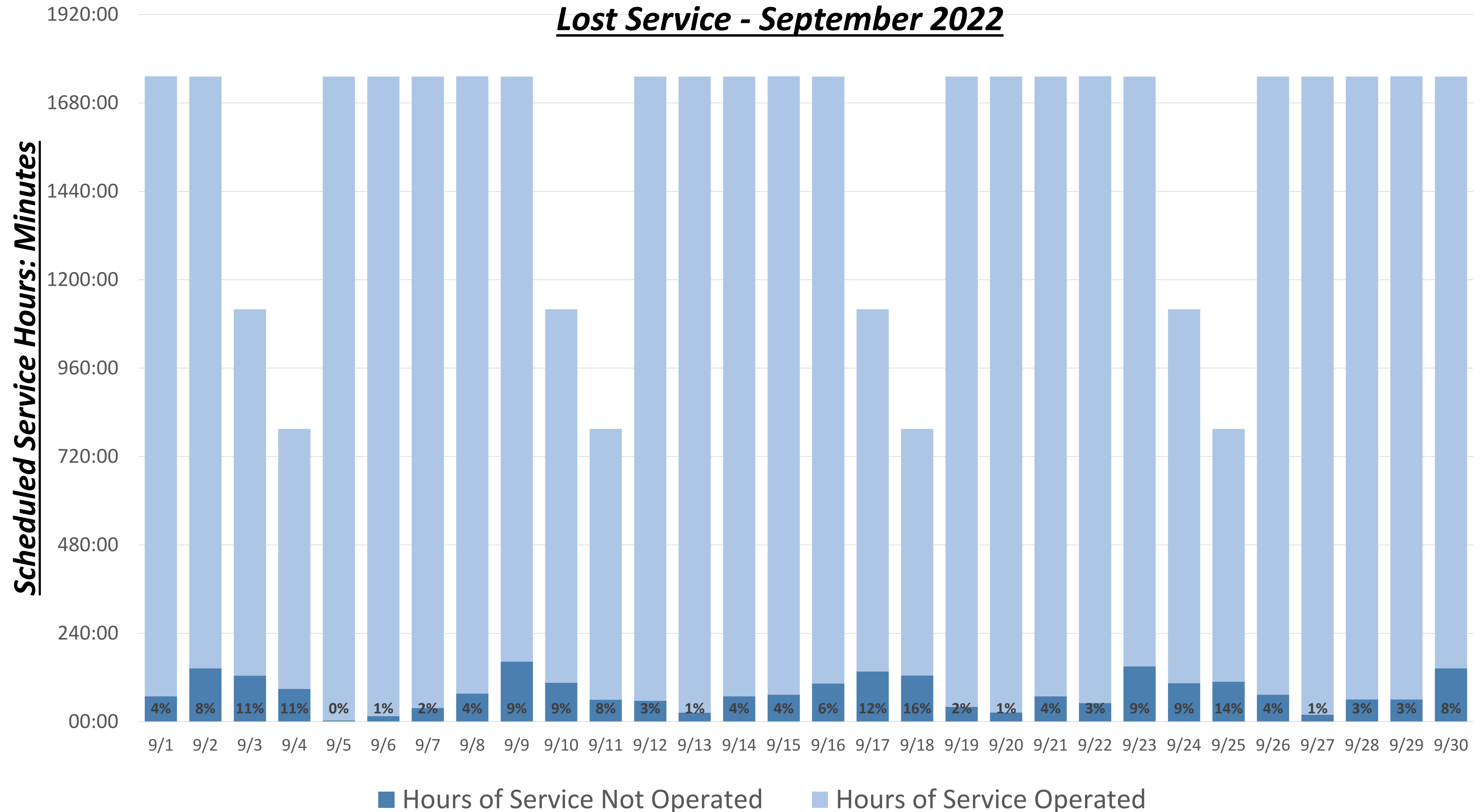
### Budget to Actual through September 30, 2022

Budget-Actual FY 2023	Year To Date Current Year			
	Budget	Actual	VAR \$	VAR %
Federal Subsidies	\$8,568,096	\$8,429,029	(\$139,067)	-1.6%
Federal Subsidies-CARES Act	\$7,560,310	\$6,784,851	(\$775,459)	-10.3%
State Subsidies	\$11,924,159	\$11,170,387	(\$753,771)	-6.3%
Other Revenue	\$1,793,559	\$1,448,663	(\$344,896)	-19.2%
Passenger Fares	\$3,012,646	\$2,564,997	(\$447,649)	-14.9%
Third Party Fares	\$2,577,957	\$2,263,060	(\$314,897)	-12.2%
Special Project Revenue	\$365,346	\$244,065	(\$121,282)	0.0%
<b>Total Revenue</b>	<b>\$35,802,073</b>	<b>\$32,905,052</b>	<b>(\$2,897,020)</b>	<b>-8.1%</b>
	<b>Budget</b>	<b>Actual</b>	<b>VAR \$</b>	<b>VAR %</b>
Salaries & Fringe Benefits	\$27,189,951	\$23,441,459	\$3,748,492	13.8%
Contract Services	\$2,782,315	\$1,304,616	\$1,477,699	53.1%
Operating Expense	\$6,511,310	\$4,824,248	\$1,687,062	25.9%
Utilities	\$235,349	\$192,250	\$43,099	18.3%
Capital Match & Repayment	\$157,617	\$1,067,568	(\$909,951)	-577.3%
Debt Service	\$0	\$0	\$0	0.0%
Special Projects	\$125,000	\$0	\$125,000	0.0%
<b>Total Expenses</b>	<b>\$37,001,542</b>	<b>\$30,830,141</b>	<b>\$6,171,401</b>	<b>16.7%</b>
	<b>(\$1,199,469)</b>	<b>\$2,074,911</b>	<b>\$3,274,381</b>	

- Year to date revenues are under budget by 8.1% with declines in all categories from expectations.
- Despite the reduced revenues CARES act funding remains under budget through the first quarter
- Expenses are also below expectations to date. A large variance in salaries and benefits is due to vacancies and less than expected benefit payments to date. Health costs are expected to rise this fiscal year
- Diesel prices have been below projections for much of the first quarter, but recent developments has seen a spike which will erode some of those savings
- The Authority is carrying a \$2.1M surplus through the first quarter, however, the Authority also drew down \$2M from the line of credit early in the year to assist with cash flows



## *Lost Service - September 2022*





# MONTHLY RIDERSHIP

## September 2022 System-wide Ridership: 975,559

September 2021 System-wide Ridership: 873,809

September 2020 System-wide Ridership: 712,134

September 2019 System-wide Ridership: 1,522,200



SEPT. MONTHLY RIDERSHIP	2022	2021	2020	2019
System-wide	975,559	873,809	712,134	1,522,200
Fixed-Route	944,740	849,512	693,216	1,482,795
Flex	5,632	4,457	3,569	6,157
Ride Paratransit	25,187	19,840	15,349	33,248

### RIDERSHIP INCREASED 11.6% IN SEPTEMBER 2022 FROM SEPTEMBER 2021.

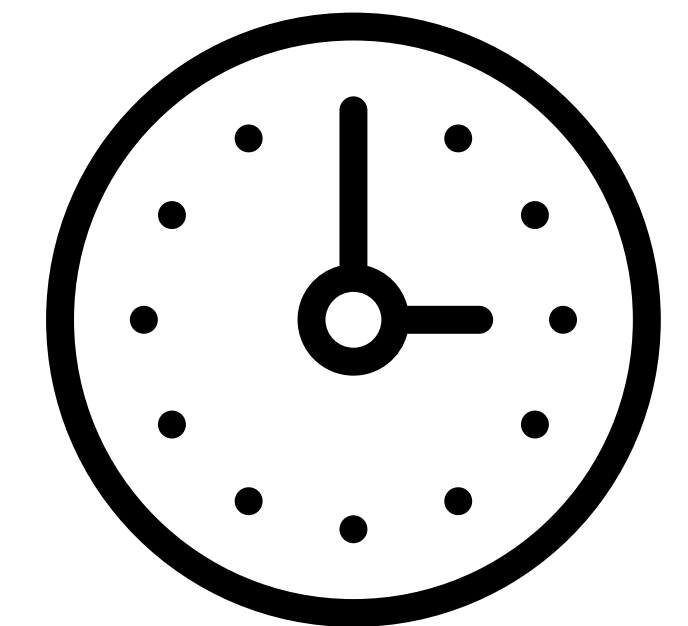
*Fixed-Route and Flex ridership counts come from the Genfare farebox, Wave smart card, and Wave mobile app. Ride Paratransit ridership counts come from Reveal tablets for Ride, and 3<sup>rd</sup> party reports for Taxi trips.*



# ON TIME PERFORMANCE (OTP): FIXED-ROUTE

	2022	2021	2020	2019
SEPTEMBER	78.1%	81.5%	80.5%	80.4%
AUGUST	81.3%	81.8%	80.4%	80.9%
JULY	81.0%	80.9%	78.4%	78.0%
JUNE	80.2%	81.6%	76.5%	78.6%
MAY	81.1%	83.2%	75.2%	80.8%
APRIL	81.7%	84.2%	78.8%	81.0%
MARCH	82.2%	84.1%	82.4%	81.5%
FEBRUARY	81.3%	83.0%	82.3%	82.4%
JANUARY	82.2%	80.9%	81.1%	79.5%
DECEMBER		79.3%	81.5%	78.7%
NOVEMBER		78.6%	81.4%	77.9%
OCTOBER		79.1%	81.2%	76.0%

OTP DECREASED BY 4.2% IN SEPTEMBER 2022 FROM SEPTEMBER 2021



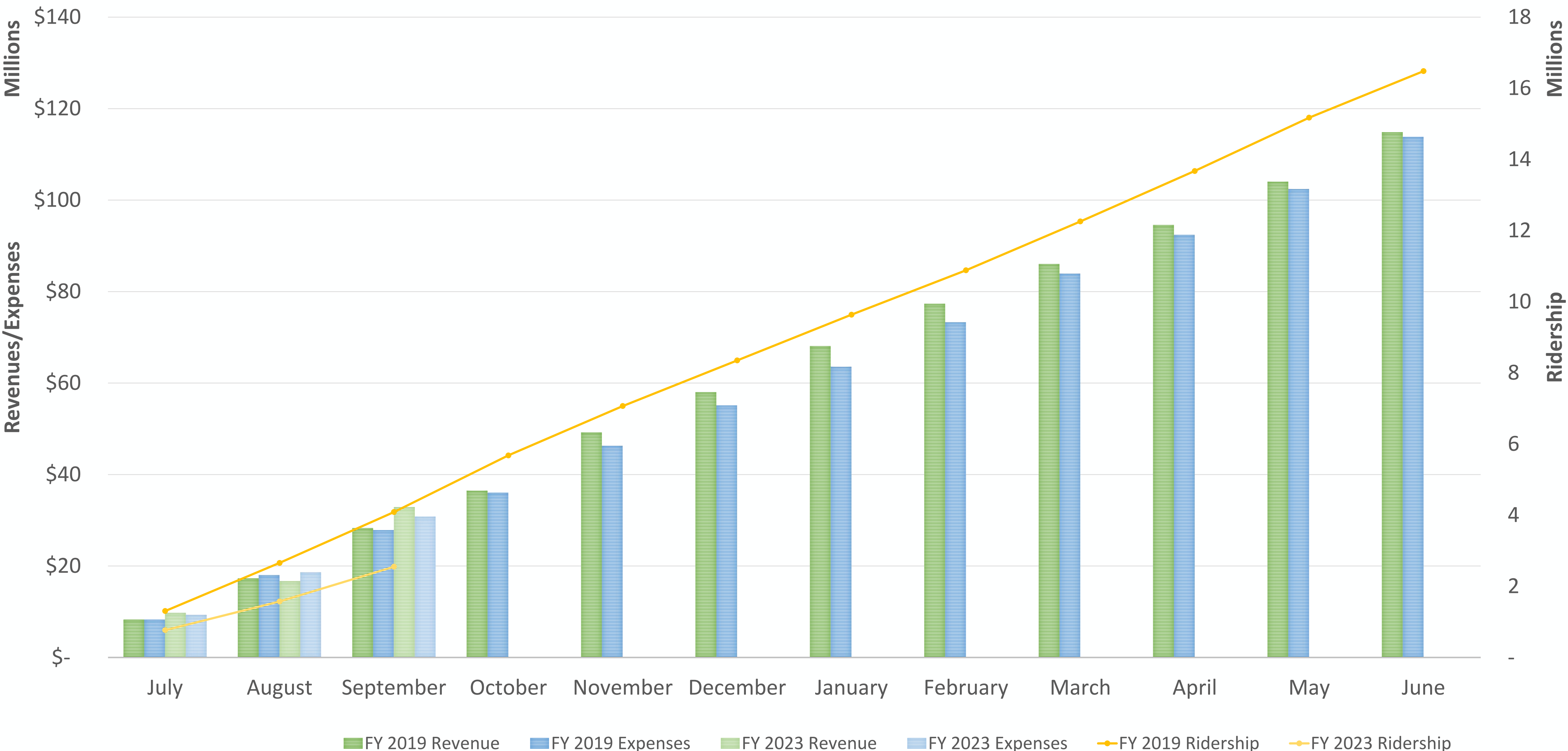
## On Time Performance

On Time Performance (OTP) is based on Departure Time.  
On Time is between 1 minute early and 5 minutes late.

ABBG AVERAGE: 79%



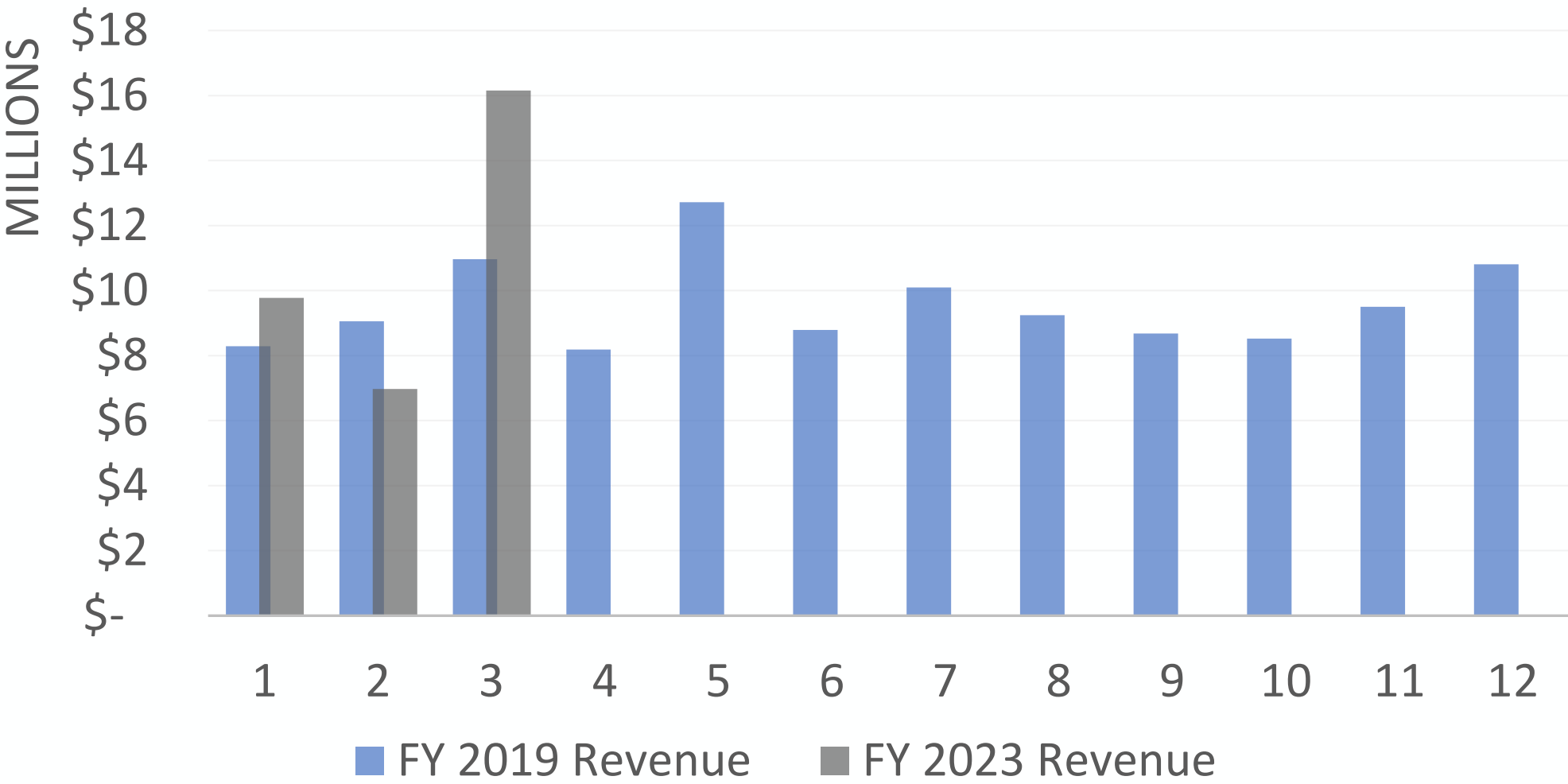
# CUMULATIVE PERFORMANCE REVIEW



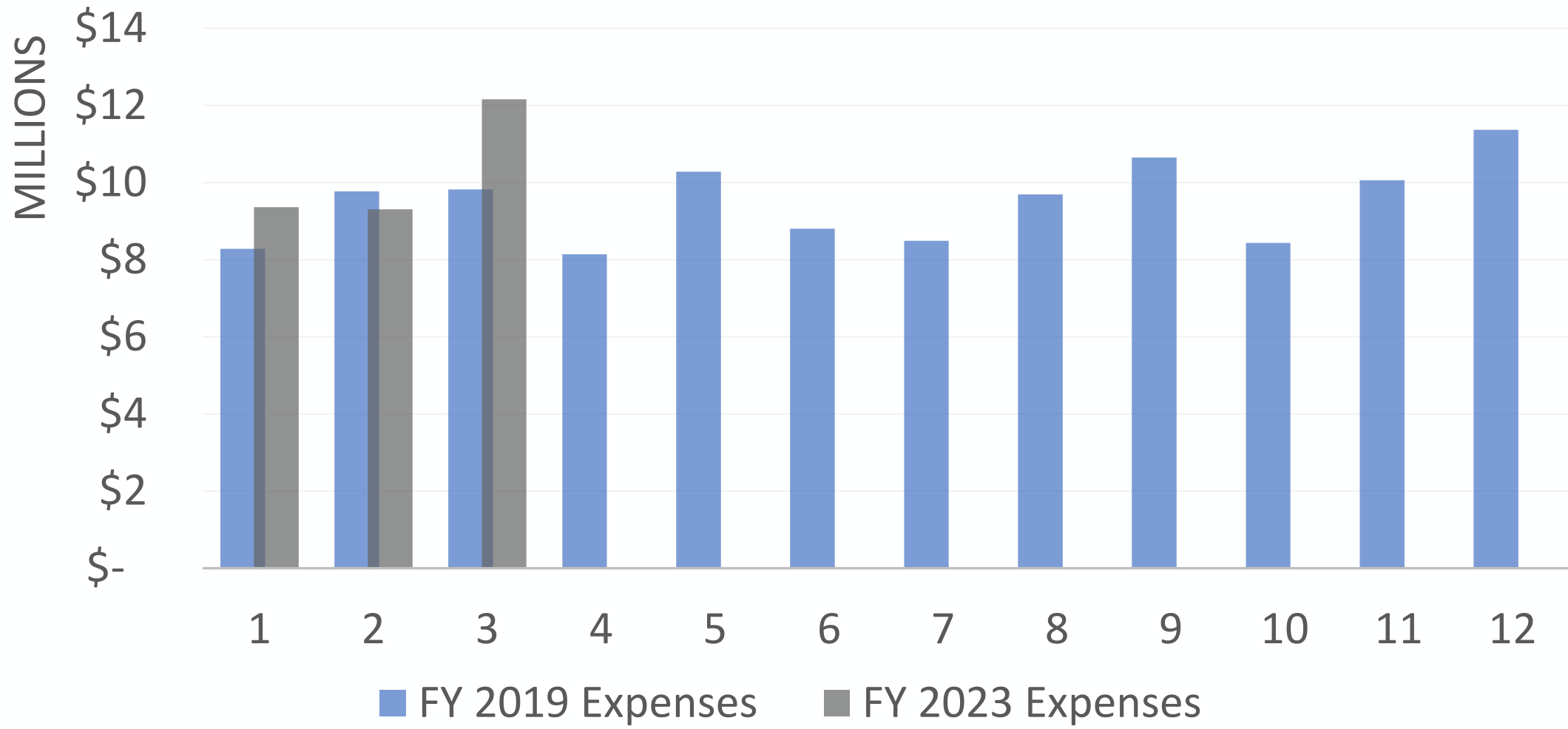


CUMULATIVE PERFORMANCE DETAIL

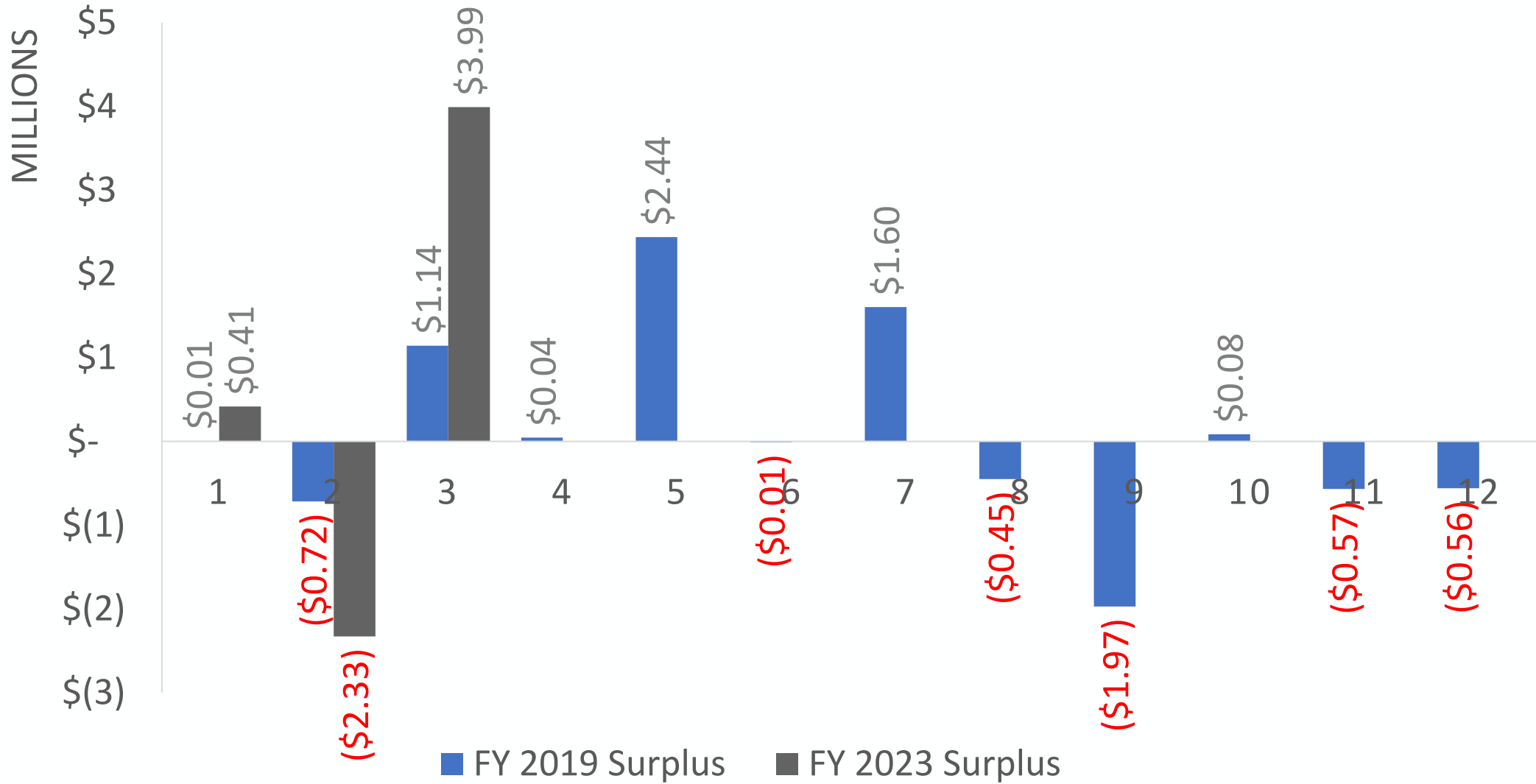
MONTHLY REVENUES



MONTHLY EXPENSES



MONTHLY SURPLUS/(DEFICIT )



MONTHLY RIDERSHIP

