



RATE RIPTA!

RIPTA wants to know how satisfied their customers are with their bus service. You're invited to take the American Bus Benchmarking Group Customer Satisfaction Survey, available online **beginning Monday, March 9 through Sunday, April 5**. Each participant will be automatically entered to win a RIPTA prize pack if he/she chooses to provide their contact information.

[Click here](#) to take the survey.



WE'RE LOOKING FOR THE NEXT RIPTA RIDER OF THE MONTH!

Do you ride RIPTA daily or even just occasionally? We want to hear your story!



Tell us why you ride RIPTA, where you're going and why you go green. If we select you as RIPTA Rider of the Month, we'll snap your photo at your favorite bus stop, share your story and gift you with an awesome RIPTA swag bag!

Email commuter@ripta.com and tell us how RIPTA takes you where you need to go.

NOW RECRUITING VOLUNTEER PILOT TESTERS FOR NEW WAVE MOBILE APP



Wave is RIPTA's new smart fare collection system, which will be available as a smart card and mobile app. RIPTA is currently looking for pilot testers who can download, use the mobile app and provide feedback during the pilot testing phase. Pilot testers will be required to load value onto the mobile app using a credit/debit card online. The feedback RIPTA receives during this pilot testing phase is critical to a successful launch.

The Wave mobile app can be reloaded with additional value and reused indefinitely. Using Wave is fast and easy. You'll simply scan the Wave mobile app on board any RIPTA bus to pay your fare.

Are you ready to ride the Wave?

Email marketing@ripta.com today with the following information:

Name:

Which routes do you ride?

How do you currently pay for your bus fare (Cash, Flash Pass app, etc.)?

What type of cell phone do you have?

INTERESTED IN PAYING ONLY \$2.50 PER DAY FOR PARKING DOWNTOWN?

Consider HOV [parking](#) at Providence Place Mall! What is HOV? It's an acronym for High Occupancy Vehicle(s). HOV generally describes any vehicle carrying two or more persons on a single journey such as carpools and vanpools.

Carpools and vanpools registered in RIPTA's Commuter Resource RI (CCRI) HOV Parking Program are eligible for a discounted [parking](#) rate at Providence Place Mall.

**HIGH
OCCUPANCY
VEHICLE
PARKING**

Receive free assistance in forming a carpool or vanpool convenient to your home and office! It just takes as few as two to be a carpool. We'll even help you find pool-mates! Call 401-784-9575 today or email commuter@ripta.com.

CRRRI is the official registry for the HOV carpooling spaces at Providence Place. The HOV Parking Program, which launched in 2002, is available to registered carpoolers Monday through Friday 6am to 6pm.

SERVICE ALERTS

ST. PATRICK'S DAY PARADE - PAWTUCKET



RIPTA will detour Routes 1, 71, 72, 75, 76, 78, and the R-Line on Saturday, March 7, 2020 from 9:00am to 2:00pm to accommodate the St. Patrick's Day Parade. Roosevelt Avenue will be closed during this time.

[Click here](#) for details.

ST. PATRICK'S DAY PARADE - NEWPORT

RIPTA will detour Routes 60, 63 and 67 in Newport on Saturday, March 14, 2020 to accommodate the St. Patrick's Day Parade.

[Click here](#) for details.

ST. PATRICK'S DAY PARADE - WEST WARWICK

RIPTA will detour Route 13 on Sunday, March 17, 2019 from 11:30am to 4:00pm to accommodate the St. Patrick's Day Parade.

[Click here](#) for details.

ST. PATRICK'S DAY PARADE - PROVIDENCE

RIPTA will detour Routes 50, 56 and 57 in Providence on Saturday, March 21, 2020 to accommodate the St. Patrick's Day Parade.

[Click here](#) for details.



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