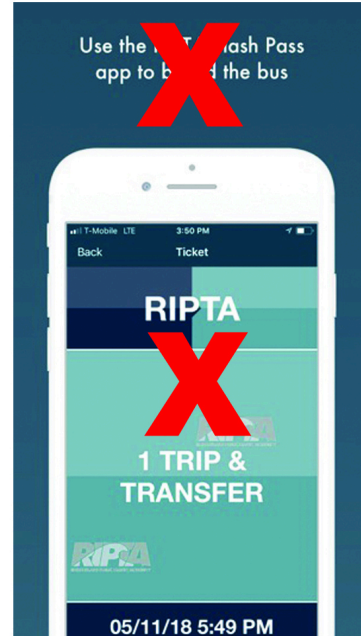




RIPTA FLASH PASS APP DISCONTINUED

RIPTA has officially discontinued its Flash Pass app. Starting today, November 1, 2020, drivers will no longer accept the Flash Pass for onboard payment.

If you have unused fare products saved on your Flash Pass app, not to worry! You can transfer the value over to Wave - RIPTA's new smart fare technology now available in the Google and Apple stores. Once you have downloaded the Wave mobile app, email CustomerRelations@RIPTA.com with the name and email you used to create a Wave account, as well as the name and email you used for your Flash Pass account. Our Customer Service Department will transfer the value of your unused fare products to Wave.



Visit ripta.com/wave for more information on how to ride with Wave.



TRANSIT INDEPENDENCE

RIPTA empowers senior citizens and people with disabilities to ride the bus independently through our travel training program.

Our transit specialists provide personal, step-by-step instruction to on how to effectively ride RIPTA, giving passengers the skills, confidence and independence to get where they need to go.

Last month, our transit specialists visited the [Providence Transition Academy](#) where they

presented RIPTA's "How to Ride Guide" and took students and teachers on a bus ride to Kennedy Plaza.

Travel training is scheduled upon request and is offered to people with disabilities and senior citizens. For more information, email commuter@ripta.com.

DRIVE YOUR CAREER FORWARD

Are you looking for a change in career? RIPTA is currently hiring! RIPTA offers competitive wages and an excellent benefits package. It is an equal opportunity employer and strongly encourages all qualified minorities, women and veterans to apply. We are currently recruiting for:

- * Mechanic
- * Paratransit CDL Trainee
- * Paratransit Operator
- * Utility Worker



Visit our [Careers page](#) for more information and how to apply.



RHODE ISLAND COMMUNITY
FOOD BANK

ANNUAL STUFF A BUS FOOD DRIVE

Unfortunately, due to the current public health crisis, RIPTA will not be holding its annual Stuff A Bus Food Drive. We encourage you to donate directly to your local food pantry or the Rhode Island Food Bank.

As the COVID-19 pandemic continues, the Food Bank is working to meet the increased demand for food assistance in our communities. Since the start of the pandemic, food distribution has increased 45% compared to the same time period last year (March through

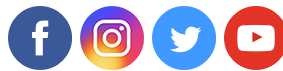
June). [Click here](#) to learn how you can get involved to help the Food Bank ensure that no one in Rhode Island goes hungry.

RIPTA CELEBRATES VETERANS DAY

RIPTA will operate all fixed-route services on a Sunday/Holiday schedule on Wednesday, November 11, 2020. All RIPTA offices will be closed in observance of Veterans Day, an official state holiday. RIPTA will offer free service on Veterans Day, Wednesday, November 11, 2020, to all Rhode Island veterans with proof of eligibility. Visit RIPTA.com for details.

RIPTA CELEBRATES THANKSGIVING DAY

RIPTA will operate all fixed-route services on a Sunday/Holiday schedule on Thursday, November 26, 2020 in observance of Thanksgiving Day, an official state holiday. Visit RIPTA.com for details.



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