



National Transit Employee Appreciation Day logo.

Celebrate RIPTA Employees on National Transit Employee Appreciation Day!

On March 18, RIPTA joins transit agencies nationwide in celebrating National Transit Employee Appreciation Day, a day to recognize the hardworking employees who keep Rhode Island moving. From bus operators and maintenance crews to customer service staff and dispatchers, these employees provide an essential service to our communities every day.

Join us in saying "thank you!" Visit <u>RIPTA.com/thanks</u> to download, print and sign a Transit Employee Appreciation Day card to pass out to your favorite bus driver or RIPTA employee. Transit Employee Appreciation Day cards will also be available to pick up at Kennedy Plaza beginning on March 10, 2025. You can also share a shout-out on social media using #ThanksRIPTA.

Public transit is about people, and RIPTA employees go the extra mile to serve the community. Let's take a moment on March 18 to acknowledge their hard work and dedication.



CEO Chris Durand and union representatives stand in front of new employee bathroom door.

RIPTA Enhances Employee Experience with New Restroom Facilities

RIPTA recently installed new employee bathrooms in the Kennedy Plaza Passenger Terminal. The improvements come as part of RIPTA CEO Chris Durand's ongoing efforts to enhance both the passenger and employee experience.

"We heard directly from our drivers and staff working downtown that better restroom facilities were a priority, and we're pleased to have been able to respond to that feedback," said **Chief Executive Officer Chris Durand**. "These new amenities are a step toward improving the working environment for our dedicated employees."

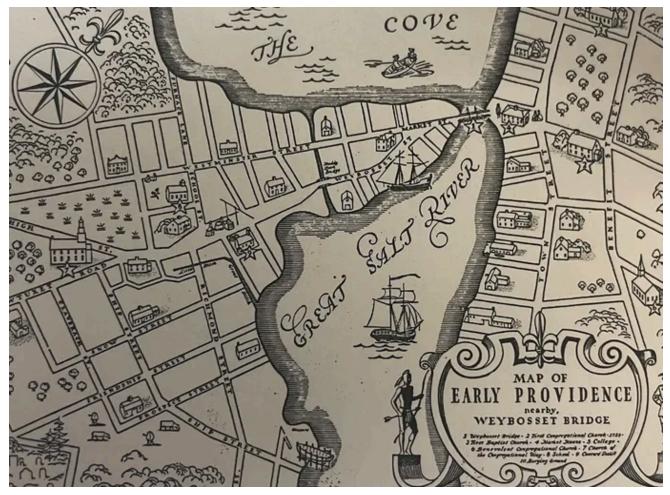
Representatives from the two labor unions that represent RIPTA employees, LiUNA 808 and ATU 618, joined our CEO to inspect the new amenities. Thank you to LiUNA Local Union 808 and Rhode Island AFL-CIO Secretary-Treasurer Karen Hazard, LiUNA Local Union 808 President & Field Representative Carla Ciccone, and Local ATU 618 President Walter Melillo for supporting our workers!



RIPTA logo over a blue butterfly (Bluesky logo)

Are you on Bluesky? We are too!

Now there are even more ways to get news, behind the scenes videos, snowy bus pics, and job postings from your favorite public transit agency in Rhode Island. Follow us @ripta.com!



Map of the Cove, where Kennedy Plaza now sits, before it was filled in.

Kennedy Plaza: Past to Present

From bus hub to trolley hub to train hub to cove, the land Kennedy Plaza sits on has seen many uses over the past few centuries. Dive into its rich history in "Kennedy Plaza's Past and Future Offers Interesting Ride" by Colleen Cronin for ecoRI News: https://ecori.org/kennedy-plazas-past-and-future-offers.



CEO Chris Durand and RI FC representatives at the RI FC Stadium.

Exciting News for Soccer Fans and Public Transit Enthusiasts!

Last month, RIPTA CEO Chris Durand took a tour of the brand-new Rhode Island FC soccer stadium in Pawtucket, and we couldn't be more excited! Our mission? Helping fans get to the game seamlessly with public transit. Whether you're heading to a thrilling match at the RI FC Stadium or just getting around the city, RIPTA is here to make your journey easier. Our Service Planning team is working on aligning our bus service to get you to the game on time without the hassle of parking.

Use our <u>Trip Planner</u> to plan your trip or call 401-784-9500 x2012 for assistance.



RIPTA Body Shop team standing in front of a newly rehabbed bus shelter.

We're Repairing Bus Shelters!

It's an ambitious project, but we're up for the challenge! Our Project Management, Long-Range Planning, Service Planning, Customer Service, Finance, Procurement, Body Shop and Buildings & Grounds departments have been working closely on a plan to identify and rehabilitate bus shelters across the state in need of attention. <u>Click here</u> for a behind the scenes look at our body shop where workers are sandblasting, fabricating, sealing, and painting bus shelters in need of repair. Way to go, team!



Photo of RIPTA employee, Nicky Mudryy

Employee Spotlight: Nicky Mudryy, Marketing & Communications Specialist

Nicky Mudryy's journey to RIPTA proves that creativity and resilience can pave the way to unexpected success. As a Marketing and Communications Specialist, Nicky has channeled these qualities into every aspect of his role, bringing fresh energy, resourcefulness, and a passion for storytelling to RIPTA since 2023.

Originally from Brooklyn, New York, Nicky spent much of his childhood in Northeast Philadelphia, Pennsylvania. Reflecting on his early experiences, Nicky said, "I first discovered creating videos and art during my childhood and it plays a big role in what I'm doing here at RIPTA."

After earning a degree in Film and Video and refining his craft in production, Nicky had several creative projects to show for his efforts, which led to his eventual move to Rhode Island.

"I stumbled upon the Marketing and Communications Specialist role at RIPTA while job searching during a really difficult time in my life. When I got the call offering me the job, it was better than winning the lottery."

Nicky's exceptional video production skills have played a crucial role in transforming the way RIPTA communicates, both internally and externally. His creative vision and technical expertise have enhanced the quality of the agency's messaging and have significantly elevated the RIPTA brand.

From Bike to Work Month promos to documenting press events to creating training videos, his work consistently goes above and beyond to engage, inform, and inspire.

Nicky's creativity shines in larger projects, too. "One of my favorite projects was creating a documentary about the East Side Tunnel. It's a 16-minute historical piece with interviews and footage of the 110-year-old tunnel's renovation project."

Outside of work, Nicky keeps his creativity flowing with personal projects in animation, beat-making, and web design. "I've always been fascinated by art in all its forms. I try out different things, like learning Blender for animation or building a website from scratch."

Nicky's dedication to his craft and his ability to connect with RIPTA's mission make him an invaluable member of the team. His creativity, resourcefulness, and passion for storytelling are sure to leave a lasting impact.



Now Hiring graphic.

Join the RIPTA Team as a Controller!

Ready to take the reins in a dynamic financial role? RIPTA is looking for a **Controller** to oversee accounting, audits, payroll, and more! If you're a numbers wizard with leadership skills and a passion for accuracy, we want YOU!

Key Qualifications:

- Degree in Accounting or Finance (CPA/Master's is a plus!)
- Experience in accounting with leadership experience
- Strong analytical & communication skills
- Advanced Excel skills

Sound like the perfect fit? Apply today and be a part of our mission to keep Rhode Island moving!

Applications must be received by March 21, 2025. For a full list of open positions, including drivers, visit <u>RIPTA.com/careers</u>.



RIPTA employee teaching a group about transit.

Photo ID Road Trips for RIPTA's Reduced Fare Bus Pass Program

RIPTA's Photo Identification staff will travel to communities throughout the state to process bus pass applications for qualified seniors and individuals with disabilities who are unable to get to our office in Kennedy Plaza. Staff also provide travel training.

Photo ID bus passes cost \$10 and are valid for two years. <u>Click here</u> to view upcoming RIPTA Photo ID Road Trips.

RIPTA staff will process Photo ID bus passes at the following locations:

NEWPORT

Thursday, March 6 • 10am-12pm

Edward King House, 35 King Street

WARWICK

Thursday, March 13 • 10am-12pm

Pilgrim Senior Center, 27 Pilgrim Parkway

For information on how to qualify for RIPTA's Bus Pass Program for Seniors and People with Disabilities, customers can call (401) 784-9500, ext. 2012 or visit RIPTA.com/ReducedFare.



Rider Alert graphic.

DETOURS

Pawtucket St. Patrick's Day Parade - Saturday, March 1

Routes 1, 76, 78, and the R-Line will be on detour from 9 AM to 1 PM; Roosevelt Avenue will be closed during this time.

Providence St. Patrick's Day Parade - Saturday, March 8

Routes 50, 56, and 57 will be on detour.

Newport St. Patrick's Day Parade - Saturday, March 15

Routes 60, 63, and 67 will be on detour.

Visit <u>RIPTA.com/alerts</u> for details on upcoming detours.

705 Elmwood Avenue, Providence, RI 02907 <u>unsubscribe</u>