



RHODE ISLAND PUBLIC TRANSIT AUTHORITY

Proposed Fall 2025 Service Changes

RIPTA Public Hearings | July 28-August 6, 2025

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Understanding Financial Challenges

- Historically, revenues have not kept up with expenses.
- The exhaustion of federal relief funding has exacerbated a projected long-term funding gap.
- During this process, RIPTA was required to conduct an efficiency study, which is now being finalized.
 - No major deficiencies were identified.
 - Recommendations for improvements have been considered in finalizing the proposed service reductions.

Increased Funding for RIPTA

General Assembly to Provide More Sustainable Funding for RIPTA

- Increase RIPTA's share of the gas tax from \$0.0975 to \$0.1175.
 - Additional increase will generate **\$8,718,426M.**
- Increase RIPTA's share of the highway maintenance account from 5% to 10%.
 - Additional increase will generate **\$5,270,623M.**



RIPTA's FY2026 Budget

Budget Deficit: \$17.6 Million

New state revenues have reduced the deficit from \$32.6M to \$17.6M. The study did not find any efficiencies that would completely close the budget gap and prevent service reductions.

One-time federal reimbursements, revised gas tax estimates, fuel lock savings, and reallocated federal funds have reduced the deficit to approximately **\$10 million**.

The study has concluded that **150,000 service hours**, or **20% of all fixed-route service** will need to be **reduced** or **eliminated** to close the gap.

Closing the Gap

- **Reduce service**
 - Minimize impacts to riders
 - Preserve access for as many riders as possible
- **Fare increases may be considered for 2027, if needed.**



Strategic Realignment for Success

To ensure RIPTA's long-term viability, we must realign transit service to match available resources, while thinking strategically about the opportunities and challenges that we will face in the future.

Key considerations:

- Retaining employees hired to resolve driver shortage.
- Preparing for wave of upcoming retirements.
- A need to improve RIPTA's overall image and customer experience through cleaner facilities, vehicles, and enhanced employee training.
- Improving service reliability at all levels of operation.

Proposed Action Plan

- Reduce fixed-route service.
 - Efficiency Study
 - Ridership
 - Service productivity (passenger trips per revenue hour)
 - Cost-effectiveness (cost per passenger trip)
- Eliminate ADA trips currently outsourced to taxi companies.
 - Reassign vehicle operators from fixed-route to paratransit.
- Fill federally funded maintenance positions (previously budgeted but vacant) to retain employees and enhance the customer experience.
- Conduct a comprehensive fare study to determine the right approach for fares.

Next Steps

- Review proposed service changes.
- Feedback from public hearings will be presented to RIPTA's Board of Directors at their meeting on August 7, 2025.
- Public comment will be accepted through August 6, 2025, via email at marketing@ripta.com or by calling 401-784-9500 x1101.
- The Board of Directors will vote on the proposed service changes. If approved, service changes would go into effect on Saturday, September 13.



Overview of Proposed Changes

Route Eliminations

Routes 23, 68, 69, 73, 75, 76, 80, 88, 89, Flex 231 and Flex 301 will be eliminated.

Park & Ride Eliminations

Routes 9x, 12x, 59x, 65x and 95x will be eliminated.

Route 61x: two weekday roundtrips will be eliminated.

Elimination of a Route Segment

Routes 1, 14, 19, 27, 50, 71 and 92 will be affected.

Elimination of All Weekend/Holiday Service

Routes 4, 6, 13, 14, 29, 55, 71, and Flex 203 will be affected.

Elimination of Saturday Service Only

Routes 18, 58 and 64 will be affected.

Elimination of Sunday/Holiday Service Only

Routes 3, 16, 35 and 63 will be affected.

Overview of Proposed Changes

Reduction in Trip Frequency or Number of Trips

Routes 1, 3, 4, 6, 17, 18, 19, 20, 22, 27, 28, 30, 31, 32, 33, 34, 50, 51, 54, 55, 56, 57, 60, 64, 66, 71, 72, 78, 87, 92 and the R-Line will be affected.

Significant Span of Service Reductions (10% or more)

The number of hours that transit service is available each day on a route.

Routes 17, 19, 21, 27, 30, 33, 34, 50, 51 and 92 will be affected.

Full Route Eliminations

Route 9x (Pascoag Park & Ride)
Route 12x (Arctic/117 Express Park & Ride)
Route 23 (Arctic/Crompton/Centre of New England)
Route 59x (North Smithfield/Lincoln Mall Park & Ride)
Route 61x (Tiverton/East Bay Park & Ride)
Route 65x (Wakefield Park & Ride)
Route 68 (CCRI Newport/Memorial Blvd./First Beach)
Route 69 (Narragansett/Galilee)
Route 73 (Mineral Spring/Twin River/CCRI)
Route 75 (Dexter/Lincoln Mall)
Route 76 (Central Avenue)
Route 80 (Armistice Blvd.)
Route 88 (Simmons Village Service)
Route 89 (Thursday Only Walmart Cranston)
Route 95x (Westerly Park & Ride)
Flex 231 (South Aquidneck)
Flex 301 Rural Ride (Westerly/Hope Valley)



Route Segment Eliminations

Route 1	Eddy/Hope/Benefit	Daily service will end at Shaw's on Warwick Ave.; service to T.F. Green Airport eliminated.
Route 14	West Bay	Weekday service between Rte. 1A and Rte. 138 in North Kingstown and Salt Pond Plaza in Narragansett will be eliminated.
Route 19	Plainfield/Westminster	Weekday service to the Cranston Industrial Park will be eliminated.
Route 27	Broadway/Manton	Daily service will end at Stop & Shop Manton; service to Centerdale eliminated.
Route 50	Douglas Ave/Bryant University	Saturday and Sunday service will end at Shaw's (North Providence); service to Bryant University eliminated.
Route 71	Broad St/Pawtucket Ave	Weekday service will end at the Pawtucket-Central Falls Transit Center; service to Job Lot (Pawtucket) eliminated.
Route 92	RI College/Federal Hill/East Side	Service between Kennedy Plaza and Riverview Place on the East Side will be removed from Route 92 and instead operated as a new, separate route—Route 91. Route 91 will run on weekdays only, with service every 60 minutes and no weekend service.

Elimination of Weekend Service

Elimination of Saturday Service

Route 18	Union Ave.
Route 58	Mineral Spring/North Providence
Route 64	Newport/URI Kingston

Elimination of Sunday/Holiday Service

Route 3	Warwick Avenue/Oakland Beach)
Route 16	Bald Hill/NEIT/Quonset
Route 35	Rumford/Newport Ave
Route 63	Broadway/Middletown Shops

Elimination of All Weekend/Holiday Service

Route 4	Pawtuxet Village/Warwick Neck
Route 6	Prairie Ave./CCRI/RW Zoo
Route 13	Coventry/Arctic/CCRI
Route 14	West Bay
Route 29	CCRI Warwick/Conimicut
Route 55	Admiral/Providence College
Route 71	Broad St/Pawtucket Ave
Flex 203	URI/Narragansett/S. Kingstown

Reduction in Trip Frequency or Trip Number

R-Line	Weekend frequency reduced from every 15 minutes to every 20 minutes all day and every 30 minutes at night. Weekday service frequency will be reduced from every 10-11 minutes to every 12 minutes during AM and PM peak, every 15 minutes midday and every 20 minutes at night.
Route 1	Weekday midday frequency reduced from every 20 minutes to every 32. Sunday frequency reduced from every 40 minutes to every 50 minutes.
Route 3	Weekday frequency reduced from every 40 minutes to every 55 minutes.
Route 4	Weekday frequency reduced from every 40 minutes to every 55 minutes.
Route 6	Weekday frequency reduced from every 30 minutes to every 60 minutes.
Route 17	Weekday frequency increased from every 34 minutes to every 30 minutes during AM and PM peak hours; reduced to every 50 minutes during midday and at night. Saturday frequency reduced from every 50 minutes to every 74 minutes. Sunday frequency reduced from every 50 minutes to every 80 minutes.
Route 18	Peak weekday frequency reduced from every 30 minutes to every 60 minutes all day.

Reduction in Trip Frequency or Trip Number

Route 19	Weekday frequency will change from every 34 minutes to every 30 minutes during AM and PM peak hours; reduced to every 50 minutes during midday and at night. Saturday frequency reduced from every 50 minutes to every 74 minutes. Sunday frequency reduced from every 50 minutes to every 80 minutes.
Route 20	Weekday frequency reduced from every 15 minutes all day and every 25 minutes at night to every 15 minutes during AM and PM peak hours, every 20 minutes midday and every 30 minutes at night. Weekend frequency reduced from every 30 minutes to every 45 minutes.
Route 21	Weekday and Saturday service frequency will be reduced from every 40 minutes to every 50 minutes Sunday service frequency will be reduced from every 50 minutes to every 60 minutes.
Route 22	Weekday frequency reduced from every 35 minutes to every 50 minutes.
Route 27	Weekday frequency reduced from every 30 minutes to every 32 minutes. Saturday frequency reduced from every 40 minutes to every 40-45 minutes.
Route 28	Weekday frequency reduced from every 30 minutes to every 32 minutes. Saturday frequency reduced from every 40 minutes to every 40-45 minutes.

Reduction in Trip Frequency or Trip Number

Route 30	Saturday frequency reduced from every 40 minutes to every 50 minutes. Sunday frequency reduced from every 50 minutes to every 60 minutes.
Route 31	Weekday frequency reduced from every 20 minutes to every 25 minutes during the day and every 35 minutes at night. Saturday frequency reduced from every 18 minutes to every 25-27 minutes during the day and every 50 minutes at night. Sunday frequency reduced from every 22 minutes to every 35 minutes.
Route 32	Weekday frequency reduced from every 60 minutes to every 80 minutes.
Route 33	Weekday frequency reduced from every 30 minutes to every 40 minutes. Saturday frequency reduced from every 40 minutes to every 60 minutes.
Route 34	Weekday frequency reduced from every 60 minutes to every 80 minutes. Saturday frequency reduced from every 40 minutes to every 60 minutes.
Route 50	Weekday frequency reduced from every 25 minutes to every 45 minutes. Saturday frequency reduced from every 30 minutes to every 50-53 minutes. Sunday frequency reduced from every 45 minutes to every 50-55 minutes.

Reduction in Trip Frequency or Trip Number

Route 51	Weekday frequency reduced from every 45 minutes to every 50 minutes. Saturday frequency reduced from every 30 minutes to every 45 minutes. Sunday frequency reduced from every 60 minutes to every 70 minutes.
Route 54	Weekday frequency reduced from every 45 minutes to every 60 minutes. Sunday frequency reduced from every 60 minutes to every 80 minutes.
Route 55	Weekday frequency reduced from every 35 minutes to every 45 minutes.
Route 56	Weekday frequency reduced from every 20 minutes to every 25 minutes during the day and every 35 minutes at night. Saturday frequency reduced from every 18 minutes to every 25-27 minutes during the day and every 50 minutes at night. Sunday frequency reduced from every 22 minutes to every 35 minutes.
Route 57	Weekday frequency reduced from every 35 minutes to every 45 minutes. Saturday frequency reduced from every 32 minutes to every 55-60 minutes. Sunday frequency reduced from every 40 minutes to every 55 minutes.

Reduction in Trip Frequency or Trip Number

Route 60	Weekday frequency reduced from every 30 minutes all day to every 30 minutes during AM and PM peak hours, every 35 minutes midday, and every 60 minutes at night. Saturday frequency reduced from every 30-35 minutes to every 35-40 minutes. Sunday frequency reduced from every 40-50 minutes to every 60 minutes.
Route 64	Reduced from 9 round trips to 2 round trips, includes NUWC service.
Route 66	Weekday frequency reduced from every 30 minutes to every 45 minutes during the day and every 60 minutes at night. Saturday frequency reduced from every 55 minutes to every 60 minutes.
Route 71	Weekday frequency reduced from every 40 minutes to every 48 minutes.

Reduction in Trip Frequency or Trip Number

Route 72	Weekday frequency reduced from every 20 minutes all day to every 20 minutes during AM and PM peak hours and every 24 minutes midday. Saturday frequency reduced from every 30 minutes to every 35-40 minutes. Sunday frequency reduced from every 30 minutes to every 48 minutes.
Route 78	Saturday frequency reduced from every 35 minutes to every 45 minutes.
Route 87	Weekend frequency reduced from every 40 minutes to every 80 minutes.
Route 92	Route 92 will continue to serve the current alignment between Kennedy Plaza and Rhode Island College. Sunday frequency will be reduced from every 30 minutes to every 55 minutes.

Span of Service Reduced by 10%

The number of hours that transit service is available each day on a route.

ROUTE	SERVICE DAY(S) IMPACTED
Route 17 (Dyer/Pocasset)	Saturday
Route 19 (Plainfield/Westminster)	Saturday
Route 21 (Reservoir/Garden City/CCRI)	Sunday/Holiday
Route 27 (Broadway/Manton)	Weekday
Route 30 (Arlington/Oaklawn)	Sunday/Holiday
Route 33 (Riverside)	Weekday and Saturday
Route 34 (East Providence/Seekonk Square)	Weekday and Saturday
Route 50 (Douglas Ave./Bryant University)	Saturday
Route 51 (Charles St/Twin River/CCRI)	Weekday
Route 92 (RI College/Federal Hill/East Side)	Weekday and Sunday/Holiday

Additional Proposed Changes

Route 28 (Broadway/Hartford)	Route will terminate at the Ocean State Job Lot store on Hartford Avenue instead of the former Stop & Shop on Atwood Ave. in Johnston.
Route 32 (E.Prov/Wampanoag/Seekonk Sq.)	Weekday span will be increased.
Route 63 (Broadway/Middletown Shops)	Frequency will be increased from every 45 minutes to every 40 minutes.
Flex 281 (Woonsocket/Manville)	Number of vehicles will decrease from 3 to 2.

Timeline

- July 28** **Public hearings begin**
- August 6** **Final public hearing. Comment period closes.**
- August 7** **Special board meeting**
*Feedback from public hearings will be presented to RIPTA's Board of Directors.
The Board will then vote on the proposed service changes.*
- August 18** **Drivers begin selecting their work per union contract**
- Sept. 13** **Service changes go into effect**

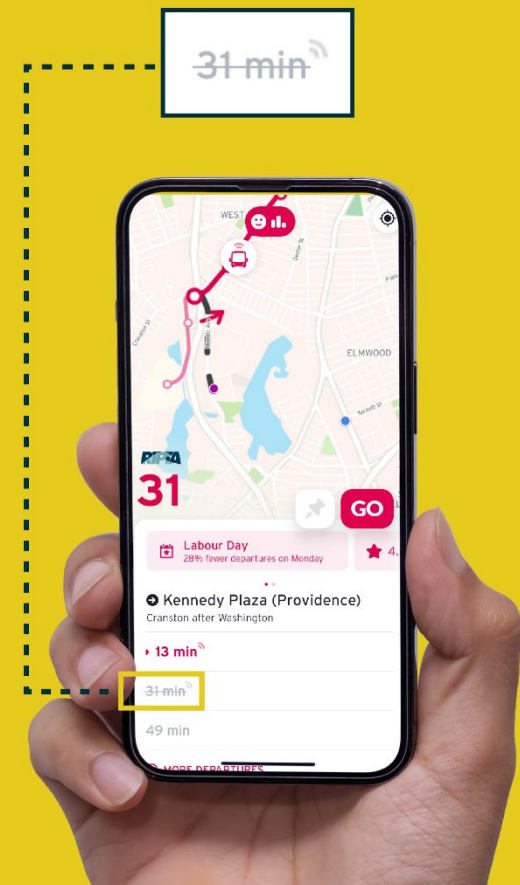
Temporary Service Disruption Period

Due to anticipated layoffs, RIPTA has canceled all upcoming fixed-route training classes.

- Coupled with operator retirements, there will be more frequent instances of lost service beginning immediately.
- These disruptions are temporary.
- Riders should check Transit App to see if a trip has been cancelled and plan alternate ways to get to their destination.
- Once proposed changes are implemented, service will again be reliable and consistent.

In the event of a cancelled trip

The departure time will show a real-time symbol (📶) and a grey line through the trip.



RIPTA will hold statewide public hearings on service cuts and fare increases starting July 28, 2025.

Monday, July 28

CCRI Knight Campus I 12pm – 1:30pm
400 East Avenue, Warwick

Woonsocket Public Library I 5pm - 6:30pm
303 Clinton Street, Woonsocket

Tuesday, July 29

Newport CCRI Auditorium I 12pm - 1:30pm, 5pm - 6:30pm
One John H. Chafee Blvd., Newport

Wednesday, July 30

South Kingstown Town Hall I 12pm - 1:30pm
180 High Street, Wakefield

Wednesday, July 30

West Warwick Public Library I 5pm - 6:30pm
1043 Main St, West Warwick

Kingston Free Library I 5pm - 6:30pm
2605 Kingstown Road, Kingston

Thursday, July 31

Pawtucket Public Library I 5pm - 6:30pm
13 Summer Street, Pawtucket

Monday, August 4

Providence Foundation I 12pm - 1:30pm, 5pm - 6:30pm
30 Exchange Terrace, Providence

Wednesday, August 6

Barrington Public Library I 12pm - 1:30pm, 5pm - 6:30pm
281 County Road, Barrington

Public Comment

- Each commenter will be limited to three (3) minutes per person. Please state your name clearly and where you live.
- Comments unrelated to these hearings will not be submitted into public record. All comments must be received by close of business on August 6, 2025.
- Additional comments may be submitted in writing, either with the form provided at the sign-in table or via email at marketing@ripta.com.
- Copies of Title VI SAFE Analyses and Neighborhood Impact Statements are available at sign-in table.
- RIPTA's Title VI program is available at RIPTA.com.
- **Please hold questions until AFTER the comment period.** RIPTA staff will be available to answer questions.

