

Public Comment: Monday, July 28, 2025

- “My main concern is the 69. I’m currently working at URI and I’m an avid user of RIPTA. RIPTA is an integral part of our life. My family uses RIPTA as a way to access our primary care doctors at South County Hospital. There must be a way to keep the 69 and bring it back to Salt Pond Plaza. Any preservation of the line would be highly appreciated. No one in the family knows how to drive. I take my kids to a pool using this line. We are highly concerned about this. I would highly appreciate the preservation and thank you RIPTA.”
- “My name is Elenor. I rely on Route 69 and it is vital to my family. I rely on it for all my transportation needs. It’s our only way to access healthcare as I live in Exeter. My three children get pediatric care at South County Hospital, and I receive treatment there as well. This would severely impact our health, mobility and quality of life. This is the only way for me to reach South County Hospital. Please consider keeping the 69, this is essential for healthcare of my family.”
- “My name is Brianna Blake. I’m opposed to taking away the 69. I know multiple people in my neighborhood who use the 69 to get to South County Hospital. Many are women and children and this is their only means to access healthcare.”
- “I am a native RI lander. I have lived here my entire life, many of these proposed changes are going to have a severe negative impact on my life. I rely solely on walking and RIPTA. I can’t get to certain places on foot and if I can’t get there by bus, I will not be able to get anywhere. I will not be able to afford ride share services. Please don’t change.”
- Bethany Cabral” “My number is [REDACTED]. The only thing I’m worried about is the 51 and the 54 to get to CCRI. I don’t have a car and the timing will not work. We use RIPTA to get to school. I think that CCRI buses should remain the same and the 33 timing should remain the same. Going to every 80 minutes on the weekend is absolutely ridiculous. Changing the times would be unacceptable.”
- “These cuts would be devastating to people who are disabled. I’m an avid RIDE and RIPTA user and these cuts would be devastating. Please do not take these routes. Please find other ways to save money.”
- “My name is Mary, and I live in Cranston. Please don’t change any of the routes on RIPTA. I rely on RIPTA as a senior, and it would be very difficult for me to get around. Please do not touch the 21, 22 or the 30. Thank you.”

- “My name is Heidi and I’m begging you to increase RIPTA services and not cut them. I am disabled and rely on RIPTA. Please consider going back to the zoning prices, where you can charge more and that may help with the funding. Please consider increasing the fares to help reduce the deficit. Feel free to increase the RIDE prices as well. If anyone has any questions or would like to call me back, my number is [REDACTED]. My name is Heidi and I live in Providence. Thank you very much.”
- “My name is Bella Sprague. I live in South Kingstown, and I take the 64 daily for commuting. If the schedule is reduced, it would be devastating. I’m hoping the 64 stays intact and I am very disappointed to hear that the 69 is going to be canceled. The proposed changes to the 64 will not work for me and my work schedule at the Bay Campus. It’s not just me; it is others as well. I’m a major proponent of RIPTA. I love what I do and want to keep my job. The schedule changes would make that impossible. I am hoping the 64 and 69 stay intact.”
- “My name is Sharmain and I live in North Providence. I’ve been riding RIPTA for 25 years. We should be expanding transit and not cutting it. People are going to lose their jobs. People will not have access to mental health services, healthcare and food. I’m also worried about the Newport line. The 55 serves Our Lady of Fatima and Shaw’s. Both are important for the people living in North Providence and using the 55. Thank you.”
- Laura D’Clemanty “I’m a resident of Providence. I’m an active 76 year old lady who depends on RIPTA service. 76-year-olding happens to dismantle what has been working for so long. I do volunteer work at an adult daycare in Cranston and the 30 is very important to me. The 57 is important to me as it’s my main way to get around. I hope to God this works out and nothing is cut. Thanks very much for listening. I depend too much on the bus for it to be eliminated.”

Public Comment: Tuesday, July 29, 2025

- Nicholas “I would like you guys not to change the bus routes, because I need them to get to work and everywhere else.”
- “My name is Charlene Waters and I ride the 301 bus on Fridays. This is the only bus that brings seniors that don’t have a car or license to food shop and get prescriptions at Walmart, Stop & Shop and other little stores. If you take this bus away it will be way, the only other way to get around is way more complicated for people with the early onset of Alzheimer’s and other age-related health issues. This part of the state is not serviced well by you. This is the only way people can get food. Please keep the 301 that comes to Canonchet Farms.”
- “I am against the proposed RIPTA taking the 69 off the route. I know a family of four who relies heavily on it to get them to the hospital and everything else. They are a family of four with three young children. I absolutely think it is horrible that you are considering canceling the 69. We are taxpayers who pay for these routes to be in place. Thank you.”
- “Today the heat index is over 100 and RIPTA doesn’t have shelter or benches at most of their stops. I strongly oppose all the proposed cuts. RIPTA should not be cutting routes and making people wait

longer in extreme weather conditions. I want RIPTA to add more stops, routes and shelters that are more well-lit and safer places to wait for the bus.”

- “I oppose taking the 69 away. I know a family of four with three young children that rely heavily on this route to get to doctors’ appointments. Please do not take this route away.”
- “I want to complain about the proposed changes. I don’t understand what the state of Rhode Island is doing. Why the hell are we building more roads, bridges and Park & Rides. I took bus 69 to and from URI and it’s always full. I also take the 14 to go to the Bay Campus. Now we’re cutting this route too? I understand you’re under financial pressure, but this is not right. You are leaving the most vulnerable people stranded.”
- “Hi, my name is Teresa. I take the 54 each day. I take the 54 to Woonsocket since 2023. Making any changes to the 54 would ruin and destroy my income. I am low income and disabled and the 54 must stay afloat. I take this bus each day from Providence to Woonsocket. I live in Central Falls and use this bus to get to work at Landmark Medical Center. Making any changes to the schedule would make me lose my job and jobs are hard to come by. The 87 and the 54 are very important to me as it connects me to Landmark Hospital. The 54 is essential for the people who work at the hospital and live in providence. I’m sorry I couldn’t make the meeting, but I have to work. Here is my statement. You guys can call me back if you want. I take this bus every day and I take the first bus each day and, if this early bus is taken away, I would lose my job. Thank you.”
- “Hello, my name is Joshie. I want to express my fear and horror of the proposed service cuts. I think this would be devastating to the city of Providence and the State of RI. The timing could not be worse as we are still recovering from the effects of the pandemic and record high inflation over the past several years. I recently moved back to Providence with my wife. We don’t have a car and we rely on this service. My wife and I don’t have a car and we depend on RIPTA to get to us to work healthcare appointments and the grocery store. These cuts would not only affect us, but also many people we know. Cutting RIPTA services would be devastating. This will only lead to more pollution and higher costs. I’m particularly concerned with the cuts to the 92. Which would cut off Fox Point. Please figure out a solution to plug the budget gap.”

Public Comment: Thursday, July 31, 2025

- “I’m calling from Hopkinton, RI specially in reference to the shuttle bus that provides service to people at Saugatucket Springs Apartments where I reside as well as the Canonchet apartments up the road. Without this service the elderly, including myself, would not be able to procure groceries weekly. We thoroughly completely depend on this service, and I wish you would reconsider this cut. It’s going to be extremely determinantal if you go through with it.
- “Hi my name is Sue Lanquea my number is [REDACTED] I am from Woonsocket. I was disconnected from the RIde department, but that’s okay I will leave my complaint with you anyway. I’m calling about the bus cuts, I’m noticing here that the public hearings are two in Kingston and Barrington. I didn’t know that those communities had a large population who ride the bus. But Woonsocket and Pawtucket get little attention. Providence, I understand and Newport too. The northern part of the state is being left out. We use the bus up here. I don’t understand why the southern part of the state is getting all the attention. I notice they want to eliminate the 69 which to me I really don’t care um but the 66 is only

changing by 15 minutes, I have taken that bus in the summer and it's crowded but in the winter it's dead. The 54 is crowded more. So, I'm just wondering, with the elimination of the 69, do they have any intention of extending the 66 to the beach? Okay I said I know I got disconnected from the RIde department again, but the northern part of the state gets screwed again. I know they sent me to the wrong department, but I wanted to share this with you anyway. I hope the people of this state win this battle. If we start losing buses people will lose their jobs and industries will leave the state, and we will have more people on the streets. Okay well have a good day and take care."

- "Hi, my name is Sean and I live in the North Cumberland. I'm calling to express my deep concerns with the elimination of weekend and holiday service on the 13 line in Coventry. These cuts will have no impact on my wife and children; however, they will have major consequences for my mother who resides at Woodland Manor in Coventry, RI. My mother utilizes this line for healthcare appointments, procuring groceries and for socialization purposes. The thought of her being homebound on weekends and holidays is frightening. My mother is very independent and enjoys being able to get about freely. Fortunately, my wife and I can assist her on weekends should this service be eliminated. However, I'm concerned with the many others on the 13 that may not be that fortunate. I implore the Governor, House Speaker and the Senate President to find the funding and maintain a robust transit system. Thank you for your time."